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	Page
<b>Quantitative Methods in Demographics</b>	
<b>Mihai Ioan MUTASCU</b> Population Growth and Democracy: An Extreme Value Analyzes in Romania's Case	259
<b>Md. Jamal UDDIN, Md. Zakir HOSSAIN, Mohammad Ohid ULLAH</b> Child Mortality in a Developing Country: A Statistical Analysis	270
<b>Constanta MIHAESCU, Ileana NICULESCU-ARON, Dana PETRE (COLIBABA)</b> Natality Impact on Recent Demographic Ageing Dynamics in Romania	284
<b>Quantitative Methods Inquires</b>	
<b>Muje GJONBALAJ, Marjan DEMA, Iliriana MIFTARI</b> The Role of Statistics in Kosovo Enterprises	295
<b>Ben OBI, Abu NURUDEEN</b> Do Fiscal Deficits Raise Interest Rates in Nigeria? A Vector Autoregression Approach	306
<b>Mostefa BELMOKADDEM, Mohammed MEKIDICHE, Abdelkader SAHED</b> Application of a Fuzzy Goal Programming Approach with different Importance and Priorities to Aggregate Production Planning	317
<b>Marius GIUCLEA, Ciprian POPESCU</b> A Mathematical Deterministic Approach in Modeling National Economic Evolution	332
<b>Zohar LASLO, Hagai ILANI, Baruch KEREN</b> A Lower Bound for Project Completion Time Attained by Detailing Project Tasks and Redistributing Workloads	344
<b>Software Analysis</b>	
<b>Marius POPA, Cristian TOMA</b> Stages for the Development of the Audit Processes of Distributed Informatics Systems	359
<b>Lorena BATAGAN, Adrian POCOVNICU, Sergiu CAPISIZU</b> E-Service Quality Management	372
<b>Marinela MIRCEA, Anca ANDREESCU</b> Using Business Rules in Business Intelligence	382
<b>Paul POCATILU, Cristian CIUREA</b> Collaborative Systems Testing	394

## POPULATION GROWTH AND DEMOCRACY: AN EXTREME VALUE ANALYZES IN ROMANIA'S CASE

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**Abstract:** *The paper analyzes empirically, in Romania's case, the relationships between population growth (dependent variable) and the dimensions of democracy (independent variables). The analysis is based on the construction of a linear "Extreme Value Model". In Romania's case, the probability of annual population growth to be more than 10.000 persons could be high, if the state is a dictatorial monarchy, the political regime durability is high and the abort is legal. In such conditions, the type of political regime and the abort restrictions are brought forward by the democratization intensity and political regime durability. In other words, the main results show that, in Romania's case, the probability of annual population growth to be more than 10.000 persons could be high, if the level of democratization intensity is low and the political regime durability is high.*

**Key words:** *population growth; democracy; factors; connections; extreme value analysis*

### 1. Introduction

The population growth represents the change in the level of population over the time. These modifications are caused by several factors, with different action intensity. During the last years, the conceptualization of the population growth was different, but in essence they reflect the same idea. In a minimal view, the main factors which have a direct impact on population growth consist in fertility, mortality and migration (Alho and Spencer, 1985). Moreover, for the authors, these three factors illustrate the major source of errors in forecasts of the total population in the United States. In a limitative sense, other opinions resume that the population growth goes hand in hand with economic development (Jackson, 1995).

The determinants of population growth, in other vision, could be: the availability of sparsely populated areas, the industrial revolution, the revolution in transport of food and goods, the medical revolution; and the green revolution (Mostert, Oosthuizen, Hofmeyr and Zyl, 1998). Some studies are focalized on the relationship between population growth and

political regime and include both directions of putative causation: how demographic change affects politics, and how political forces affect demographic patterns (Teitelbaum, 2005).

In an extended version, the population growth determinants have two directions: one, that groups the health demographic factors, such as child mortality, immunizations, nutrition, HIV/AIDS, access to healthcare and maternal mortality, and another one, that summarizes the socioeconomic demographic factors, such as economy, education, age composition, total fertility rate, orphans and child labor (Casper and Kitchen, 2008).

In our opinion, all these scientific acquisitions bring to the remark that population growth has in fact two main categories of determinants: one exogenous and another endogenous.

On the one hand, the exogenous determinants of the population growth have an indirect impact and include: the economic conditions, the health care system, the education, the political regime; the rule of laws, the culture; and so on. On the other hand, the endogenous factors of the population growth refer to the determinants, such as the fertility, the mortality and the migration, with a direct impact.

All of them have a significant impact on the population growth, but the field literature offers different points of view regarding "the sign" of this relationships.

## 2. Theoretical fundamentals

Between exogenous determinant factors of population growth, the democracy, as political factor, has an important role, even if the field research offers few studies. No matter how, the impact of democracy on population growth could be focused both on intensity of democratization and political regime durability one.

According to the first coordinates - the intensity of democratization, the results reveal that the population growth is faster under dictatorship than under democracy (Handenius, 1997). In the same note, the population growth is faster under dictatorships in all but one income band, poor countries differ little regardless of regimes, and the rate of domestic population growth falls faster as income increases in wealthier democracies than in wealthier dictatorships (Przeworski, Alvarez and Cheibub, 2000).

Moreover, in connection with economic development, population grows faster under dictatorships and per capita incomes increase more rapidly under democracies (Przeworski, 2000). Another author shows that the degree of democracy or political freedom also has a dampening effect on population growth (Feng, 2005). Regarding the interaction between the population change with the democracy and the power status indicator variables, the effect of population growth is clearly evident for the democratic minor powers (Cranmer and Siverson, 2008).

On the contrary, other results show a positive effect of democracy on economic growth over time, with a significant mediating role for fertility (Roberts, 2006). More precisely, the growth of population is faster, as the level of democratization is increasing.

For the second coordinates - the political regime durability, the scientific acquisitions illustrate that the fertility decisions are determined by three fundamental political variables: political stability, political capacity and political freedom (Feng, Kugler and Zak, 1999). The same authors, in an empirical study in China's case, argue that political stability and government capacity are two crucial factors that shape family decisions regarding the number of children (Feng, Kugler and Zak, 2002). In the same note, political

stability also reduces birth rates; more precisely, population growth is faster as the intensity of political regime durability is higher (Feng, 2005).

Therefore, the researches on the causal relationship's sign between population growth and its democratic determinants are not conclusive; some of them claim the connections of the same sign and other of the contrary sign.

This scientific approach is intended to analyze, in Romania's case, the relationship between population growth and its democratic determinants. According to the mentioned premise, all the theoretical elements presented allow us to formulate a series of theoretical working assumptions, which consider two of the main characteristics of democracy: intensity of democratization and political regime durability.

The assumptions hypotheses are:

H<sub>1</sub>: The population growth is faster as the intensity of democratization is smaller.

H<sub>2</sub>: The population growth is faster as the political regime durability is higher.

In summary, the meanings of the hypothesis' work relations are:

**Table 1.** The sense („the sings“) of the hypothesis' work relations

The trend of population growth	The main democratic factors of population growth	The trend of democratic factors of population growth
+	Intensity of democratization	-
+	Political regime durability	+

The fundamental assumption is that population growth represents a complex demographic phenomenon, determined by a couple of exogenous factors, especially political regime.

### 3. Methods and results

Starting with the theoretical argues shown, the paper analyzes empirically, in Romania's case, the relationships between the population growth (dependent variable) and its exogenous political factors (independent variables). The analysis is based on the construction of a linear "Extreme Value Model" and the data set is covering the period 1926-2007. The measures of democracy and its determinants are presented in Table 2.

Moreover, I entered two sets of dummy variables.

The first set, considers dummy variable - TG, which reflects the form of government (monarchy or republic). If the state is a monarchy, the dummy is 1, and if the state is a republic, dummy is 0 (in Romania, in the considered sample, the monarchic period covers the interval 1926-1947). In a monarchy, in a democratic approach, the most important function is to sustain the legitimacy of the state. More, under modern conditions, a constitutional monarchy serves not to limit democracy but to underpin and indeed to sustain it (Bogdanor, 1997).

The second set, considers dummy variable - A, which reflects the freedom of abortion. If abortion is legal, the dummy is 1, and if abortion is illegal, dummy is 0 (in Romania, in the considered sample, the abortion has been illegal in two periods: from 1923 to 1955; and from 1966 to 1990).

**Table 2.** The variables' description and its sources

Variable	Measure and description	Source
Population growth - PG	Population Growth represents the difference between the numbers of total population in a country for two consecutive years.	Statistical Yearbook of Romania, National Institute of Statistics, 1927-2008
Level of democracy -DE	Index of Democratization illustrates the rank of democracy's level (intensity of democratization).	Vanhanen (2007)
Political regime durability - D	Political regime durability represents the number of years since the most recent regime change or the end of transition period defined by the lack of stable political institutions.	Madison (2003)
Form of government - TG	Dummy variables reflect the form of government (monarchy - 1 or republic - 0).	Dummy methodology
Freedom of abort - A	Dummy variables reflect freedom of abort (legal abort - 1 or illegal abort - 0).	Dummy methodology

Because some of the considered independent factors (DE and D) have different scales of measurement, for a comparative analysis, the levels of variables were normalized:

$$IF_{Normalized} = \frac{IF - IF_{Min.}}{IF_{Max.} - IF_{Min.}} \quad (1)$$

where *IF* represents the independent variables *DE* and *D*.

$$IF_{Normalized} \in [0,1] \quad (2)$$

In this case, *DE* and *D* become *DEMO* and *DM*, where 0 corresponds to the minimum intensity level of indicators and 1 indicates the maximum intensity level.

Population Growth (*PG*) has different absolute levels over the years:

$$PG = NP_t - NP_{t-1} \quad (3)$$

where *NP* illustrates the number of total population in a country in the year *t*.

In our extreme value approach, the Population Growth becomes "The Probability of Annual Population Growth to be more then 10.000 Persons" - *P*:

$$P = \begin{cases} 0, & \text{if } PG < 10.000 \\ 1, & \text{if } PG \geq 10.000 \end{cases} \quad (4)$$

Based on the theoretical assumptions made above and on the normalized illustrated variables, the sense of the relationship between "The Probability of Annual Population Growth to be more then 10.000 Persons" and its considered determinant factors as it follows:



**Table 3.** The expected sense („the sings”) of the relations between P - DEMO, DM, TG and A

The Probability of Annual Population Growth to be more then 10.000 Persons	The main factors of democratic population growth	The trend of democratic factors of population growth
+	DEMO	-
+	DM	+
+	TG	+ or -
+	A	-

In extreme value estimation one hypothesis that the probability  $p$  of the occurrence of the event is determined by the function:

$$p_i = F(Z_i) = \exp(Z_i - e^{Z_i}) \text{ for } -\infty < Z < \infty \quad (5)$$

where  $Z$  is a linear function of the explanatory variables.

The marginal effect of  $Z$  on the probability, which will be denoted  $f(Z)$ , is given by the derivative of this function with respect to  $Z$ :

$$f(Z) = \frac{dp}{dZ} \quad (6)$$

In extreme value analysis the marginal effect of  $Z$  on the probability is not constant. It depends on the value of  $f(Z)$ , which, in turn, depends on the values of each of the explanatory variables. To obtain a summary statistic for the marginal effect, the usual procedure is parallel to that used in extreme value analysis, based on the mean values of the explanatory variables.

In the considered case,  $Z$  is:

$$Z = \alpha + \beta_1 x DEMO_i + \beta_2 x DM_i + \beta_3 x TG_i + \beta_4 x A_i + \varepsilon \quad (7)$$

where  $\alpha$  are the intercept term and  $i$  is the period of time (years 1926-2007).

From 82 included P observations, 26% are 0 (The Probability of Annual Population Growth to be more then 10.000 Persons is null) and 73% are 1 (The Probability of Annual Population Growth to be more then 10.000 Persons is positive):

**Table 4.** The P frequencies, in Romania, in the period 1926-2007

Dependent Variable: P				
Method: ML - Binary Extreme Value (Newton-Raphson)				
Date: 07/05/09 Time: 19:56				
Sample: 1926 2007				
Included observations: 82				
Frequencies for dependent variable				
			Cumulative	
Value	Count	Percent	Count	Percent
0	22	26.00	22	26.83
1	60	73.00	82	100.00

The econometric tests of the "Extreme Value Model" are:

**Table 5.** The econometric tests of the "Extreme Value Model P - DEMO, DM, TG and A"

Dependent Variable: P				
Method: ML - Binary Extreme Value (Newton-Raphson)				
Date: 07/09/09 Time: 01:28				
Sample: 1926 2007				
Included observations: 82				
Convergence achieved after 5 iterations				
GLM Robust Standard Errors & Covariance				
Variance factor estimate = 0.6996205118				
Covariance matrix computed using second derivatives				
Variable	Coefficient	Std. Error	z-Statistic	Prob.
DEMO	-4.129881	1.330049	-3.105059	0.0019
DM	6.615952	1.531099	4.321049	0.0000
TG	0.919438	0.416760	2.206157	0.0274
A	0.893263	0.754669	1.183650	0.2366
Mean dependent var	0.731707	S.D. dependent var	0.445797	
S.E. of regression	0.323706	Akaike info criterion	0.694619	
Sum squared resid	8.173281	Schwarz criterion	0.812020	
Log likelihood	-24.47939	Hannan-Quinn criter.	0.741754	
Avg. log likelihood	-0.298529			
Obs with Dep=0	22	Total obs	82	
Obs with Dep=1	60			

The tests of the model show that the absolute values of the standard errors corresponding to the coefficients of the function are lower than the values of the coefficients; which sustains the correct estimation of these coefficients (a conclusion reinforced by the low values of the probabilities). For more accuracy, the model considers a robust covariance GLM and Newton-Raphson optimization algorithm.

Based on the model, the expectation-prediction values are:

**Table 6.** The expectation-prediction values of "Extreme Value Model P - DEMO, DM, TG and A"

Dependent Variable: P						
Method: ML - Binary Extreme Value (Newton-Raphson)						
Date: 07/09/09 Time: 01:33						
Sample: 1926 2007						
Included observations: 82						
Prediction Evaluation (success cutoff C = 0.5)						
	Estimated Equation			Constant Probability		
	Dep=0	Dep=1	Total	Dep=0	Dep=1	Total
P(Dep=1) <= C	18	7	25	0	0	0

P(Dep=1)>C	4	53	57	22	60	82
Total	22	60	82	22	60	82
Correct	18	53	71	0	60	60
% Correct	81.82	88.33	86.59	0.00	100.00	73.17
% Incorrect	18.18	11.67	13.41	100.00	0.00	26.83
Total Gain*	81.82	-11.67	13.41			
Percent Gain**	81.82	NA	50.00			
	Estimated Equation			Constant Probability		
	Dep=0	Dep=1	Total	Dep=0	Dep=1	Total
E(# of Dep=0)	17.00	10.20	27.20	5.90	16.10	22.00
E(# of Dep=1)	5.00	49.80	54.80	16.10	43.90	60.00
Total	22.00	60.00	82.00	22.00	60.00	82.00
Correct	17.00	49.80	66.80	5.90	43.90	49.80
% Correct	77.26	83.00	81.46	26.83	73.17	60.74
% Incorrect	22.74	17.00	18.54	73.17	26.83	39.26
Total Gain*	50.43	9.83	20.72			
Percent Gain**	68.92	36.64	52.78			
*Change in "% Correct" from default (constant probability) specification						
**Percent of incorrect (default) prediction corrected by equation						

The estimated model correctly predicts 86.59% of the observations (81.82% of the Dep=0 and 88.33% of the Dep=1 observations). Among the 22 individuals with  $y=0$ , the expected number of  $y=0$  observations in the estimated model is 17. Moreover, among the 60 observations with  $y=1$ , the expected number of  $y=1$  observations is 49.8. These numbers represent roughly a 20.72% improvement over the constant probability model.

The correlogram of standardized residuals is presented in Table 7.

**Table 7.** Correlogram of standardized residuals

Date: 07/09/09 Time: 01:40						
Sample: 1926 2007						
Included observations: 82						
Autocorrelation	Partial Correlation		AC	PAC	Q-Stat	Prob
.   *	.   *	1	0.124	0.124	1.3117	0.252
.   **	.   **	2	0.323	0.312	10.280	0.006
.   .	. *   .	3	-0.047	-0.128	10.473	0.015
.   *	.   .	4	0.138	0.063	12.150	0.016
. *   .	. *   .	5	-0.108	-0.088	13.197	0.022
.   .	.   .	6	-0.001	-0.052	13.197	0.040
. *   .	.   .	7	-0.089	-0.005	13.926	0.053
. *   .	. *   .	8	-0.068	-0.077	14.350	0.073
.   .	.   .	9	-0.033	0.036	14.456	0.107
.   .	.   .	10	-0.010	0.023	14.464	0.153
.   .	.   .	11	0.005	-0.004	14.467	0.208
.   .	.   .	12	-0.036	-0.038	14.595	0.264

The tests show that there are some “low” autocorrelations and partial correlations of standardized residuals for inferior lags (especially for lag 2). The fact is explicable because all of five data series are not provided by the same source. However, we consider that this impediment does not affect the quality and stability of the model.

Moreover, the high value of Andrews Goodness-of-Fit Test and low level of Hosmer-Lemeshow Goodness-of-Fit Test does not suggest the caution in interpreting of the results (Table 8).

**Table 8.** Andrews and Hosmer-Lemeshow Goodness-of-Fit Tests

Dependent Variable: P								
Method: ML - Binary Extreme Value (Newton-Raphson)								
Date: 07/09/09 Time: 21:03								
Sample: 1926 2007								
Included observations: 82								
Andrews and Hosmer-Lemeshow Goodness-of-Fit Tests								
Grouping based upon predicted risk (randomize ties)								
	Quantile of Risk			Dep=0		Dep=1	Total	H-L
	Low	High	Actual	Expect	Actual	Expect	Obs	Value
1	9.E-12	0.0021	8	7.99706	0	0.00294	8	0.00294
2	0.0518	0.2211	5	6.96587	3	1.03413	8	4.29193
3	0.2227	0.3430	4	5.72435	4	2.27565	8	1.82602
4	0.4054	0.6712	2	3.23729	6	4.76271	8	0.79432
5	0.6712	0.8947	3	1.99572	6	7.00428	9	0.64936
6	0.9072	0.9447	0	0.56318	8	7.43682	8	0.60583
7	0.9465	0.9643	0	0.35371	8	7.64629	8	0.37007
8	0.9661	0.9764	0	0.22560	8	7.77440	8	0.23214
9	0.9795	0.9932	0	0.10186	8	7.89814	8	0.10318
10	0.9941	0.9984	0	0.03041	9	8.96959	9	0.03052
		Total	22	27.1951	60	54.8049	82	8.90631
H-L Statistic:			8.9063			Prob. Chi-Sq(8)	0.3503	
Andrews Statistic:			53.2346			Prob. Chi-Sq(10)	0.0000	

In conclusion, the model may be considered representative and stable to describe, in Romania’s case, the connection between P and DEMO, DM, TG & A.

**4. Conclusions**

The method for identifying the effect of the DEMO, DM, TG and A on the P consists in calculating the marginal effect at the mean value of the explanatory variables. The next table shows the marginal effects, calculated by multiplying  $f(Z)$  with the estimated coefficients of the extreme value regression.

**Table 9.** The marginal effects of the “Extreme Value Model P - DEMO, DM, TG and A”

Variable	Mean	$\beta$	Mean $\times$ $\beta$	$f(Z)$	$\beta \times f(Z)$
DEMO	0.197461	-4.12988	-0.81549	0.041775	-0.03407
DM	0.320826	6.615952	2.12257	0.041775	0.088671
TG	0.268293	0.919438	0.24668	0.041775	0.010305
A	0.341463	0.893263	0.30502	0.041775	0.012742
Total			1.5537578		

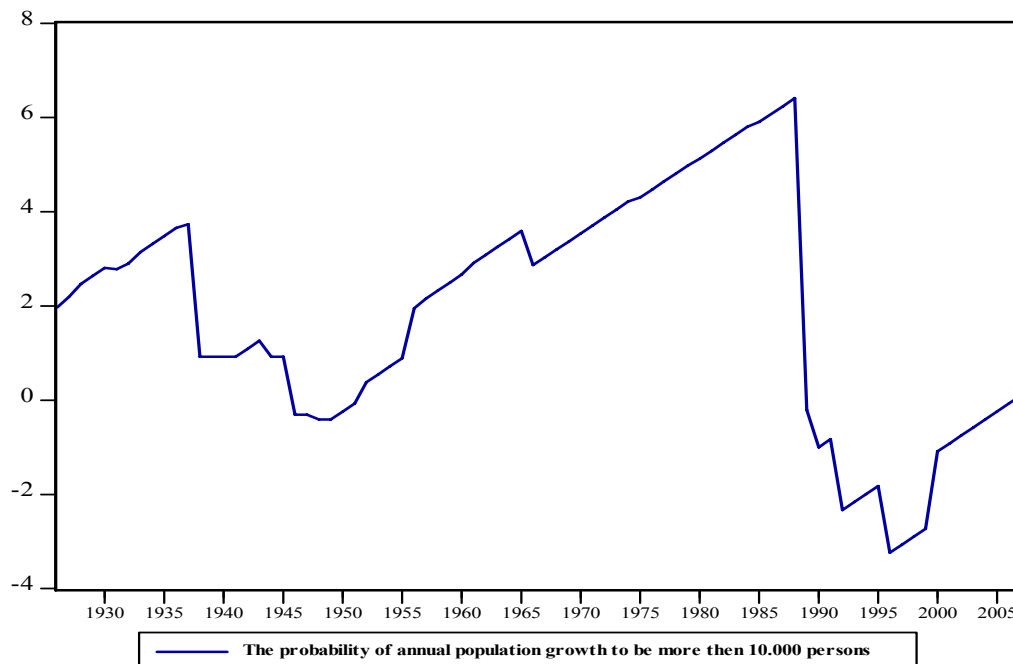
Starting from the marginal effects measured on the “extreme value model” built, we can identify the following remarks in Romania’s case:

- an one-point increase in the *DEMO*, decreases with 3.40% the probability of annual population growth to be more then 10.000 persons;
- an one-point increase in the *DM*, increases with 8.86% the probability of annual population growth to be more then 10.000 persons;
- an one-point increase in the *TG*, increases with 1.03% the probability of annual population growth to be more then 10.000 persons;
- an one-point increase in the *A*, increases with 1.27% the probability of annual population growth to be more then 10.000 persons.

We can observe that the results confirm all the assumption hypotheses, except the freedom of abortion. In such conditions, the model disaffirms only the acquisitions of Roberts (2006), regarding the connection between population growth and democratization.

For the analyzed period, in Romania’s case, a decrease in the level of democratization, an augmentation of political regime durability, with a freedom of abortion, on a monarchical base, increases the probability of annual population growth to be more then 10.000 persons. On the contrary, an augmentation in the level of democratization, a decrease of political regime durability, without the freedom of abortion, on a republican base, decreases the probability of annual population growth to be more then 10.000 persons.

Among the four determinant factors (*DEMO*, *DM*, *TG* and *A*), the most important one is the political regime durability, followed by the level of democratization. These two factors are followed, in order, by the freedom of abortion and the form of government (monarchy or republic).The forecast of the probability of annual population growth to be more then 10.000 persons, in the period 1926-2007, in Romania, is illustrated in the following graphic:



**Graphic 1.** The forecast of the probability of annual population growth to be more then 10.000 persons, in Romania, in the period 1926-2007

Based on the obtained forecast probability, we can observe four principal intervals of analysis.

The first three intervals have some „strong positive shocks” (the probability of annual population growth to be more than 10.000 persons is high): from 1939 to 1940 - the dictatorship of King Carol II; from 1940 to 1944 - the National Legionary State, in which power was taken by dictator Ion Antonescu; and from 1965 to 1989 - the communist dictatorship of Ceausescu Nicolae. Also, the positive effect on the probability is sustained by political factors, even if the abort has been illegal in two relative large periods: from 1923 to 1955; and from 1966 to 1990.

The last interval, from 1990 to 2007, implies a “strong negative shock” (the probability of annual population growth to be more than 10.000 persons is very low), especially beginning with 1992, the year of the first free democratic elections.

According to the democratic factors strictly, in Romania’s case, the probability of annual population growth to be more than 10.000 persons can be high, if the state is a dictatorial monarchy, the political regime durability is high and the abortion is legal. In such conditions, the type of political regime and the abortion restrictions are brought forward by the democratization intensity and political regime durability. In other words, the main results show that, in Romania’s case, the probability of annual population growth to be more than 10.000 persons can be high, if the level of democratization intensity is low and the political regime durability is major.

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## CHILD MORTALITY IN A DEVELOPING COUNTRY: A STATISTICAL ANALYSIS

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**Abstract:** *This study uses data from the “Bangladesh Demographic and Health Survey (BDHS) 1999-2000” to investigate the predictors of child (age 1-4 years) mortality in a developing country like Bangladesh. The cross-tabulation and multiple logistic regression techniques have been used to estimate the predictors of child mortality. The cross-tabulation analysis shows that parents’ education is the vital factor associated with child mortality risk but in logistic regression analysis only the father’s education has been found significant to reducing child mortality. Occupation of father has been found a significant characteristic in both analyzes, further mother standard of living index, breastfeeding status, birth order has substantial impact on child mortality in Bangladesh. The findings also show that in both statistical analyzes maternal health care variables such as timing of first antenatal check and tetanus toxoid (TT) during pregnancy has momentous effect on child mortality. Finally these findings specified that an increase in parents’ education, improve health care services which should in turn raise child survival and should decrease child mortality in Bangladesh.*

**Key words:** Neonatal; Post-neonatal; Tetanus Toxoid; SLI



## **Introduction**

The study of child mortality becomes one of the most important researches of the developing countries including Bangladesh. There are two major reasons behind this: (i) high level of infant & child mortality and (ii) its relationship with fertility. The reduction of infant and child mortality indirectly helps in reducing fertility by decreasing the desired number of children to be born due to increased probability of survival of a child. The child mortality is a composite index reflecting environmental, social, economic, health care services and delivery situation on the one hand and maternal as well as family and community norms and practices on the other.

A child is highly vulnerable to two categories of acquired ailments; one is a heavy load of infectious diseases and the other, those diseases that are caused by inadequate nutrition. The relationship between child mortality and socio-economic factors might be relatively weak in developed countries, may be due to low child mortality. In contrast, in the developing countries, a significant portion of deaths occurs during childhood, which may be due to poor public health measures and lack of access to health care facilities. It is documented that the risk of morbidity and mortality is directly influenced by 14 intermediate or proximate determinates including education of mother, sanitation facilities, access to safe drinking water and maternal and child health care services (38). There is evidence of some recent decline in infant and child mortality. Mother education, higher birth order had significant independent effects upon the reduction of infant and child mortality. Other variables such as father education, fetal loss or land ownership had no effect on child mortality [3]<sup>5</sup>. Another study considers some characteristics as mother's age at the birth of child, birth order, previous child loss, mother's residence, father's occupation and mother's work experience since marriage [1].

Maternal education has been observed strong predictor of child mortality in developing countries [6, 10, 15, 21, 28, 33, 41]. The education of the mother is emerged as one of the strongest predictors of child mortality though other factors like women's autonomy, income, working status of parents, standard of living index, household size, place of residence, better conditions of water supply and sanitation have influence upon it [26, 20, 43]. Some studies indicated that the mother's education is a more decisive determinant of child survival than other family characteristics such as father's occupation and father's education [2, 10]. Mother's education may be attributed to the children of enjoying better diets and better overall care than the children of non-educated mothers [4] and there are strong inverse relationship between mother's education and child mortality [21, 31]. Another study also identified that mother-working status exerts a significant negative influence on child mortality. But mother education has a greater influence on child survival in Bangladesh than that of father's education [32].

Few studies have focused on the health and survival of children who migrate from rural areas or who are born to migrants in urban areas of developing countries, although several studies have incorporated maternal migrant status as an explanatory variable on child mortality [9, 19]. In many societies religious differentials have significant impact on child mortality such as the BFS [1989] data indicated that Hindus have a higher child mortality rate than Muslims [30].

Investigations on historical and modern third world countries have shown that children who were exclusively breast-fed survive longer and are healthier than artificially fed

children in direct proportion [16, 27]. The child mortality causes the cessation of breastfeeding, thus increasing the probability of return to ovulation, so also the conception of the next child, resulting in a shortened birth interval. The strength of this effect is found to be related to the intensity, frequency and duration of breastfeeding [22]. In developing countries including Bangladesh, mother's age at birth played an important role in child mortality. A number of studies deal with mother's age at the birth of the child [5, 13, 24] and the optimal ages of child bearing is confined of 20 to 34. It will help to reduce maternal mortality and childhood mortality [44]. Birth interval played significant role on infant and child mortality [23, 35, 39] and the length of the birth interval is short the probability of dying is very high. The probability of dying before age five for children born less than two years after a previous birth is more than double than for those children born four or more years after a previous birth [25]. There are three mechanisms about short birth interval such as –(i) short birth intervals can relate fetal growth resulting in low birth weight and increased death risks due to endogenous causes. (ii) they may impair the potential milk production for the child whose birth closed the intervals. (iii) too closely spaced birth on the distribution of resources increasing maternal care among children in the household [40]. Children through out the developing countries are much more likely to die if they are born less than two years after the mother's previous birth than their birth interval is longer [23]. Another study observed that in first pregnancies the childhood mortality is highest, in 2nd and 3rd pregnancies that are lowest [12, 34]. A study have used ICDDR'B data for the period October 1975 to January 1980 and identified that 60% to 80% children died in the first two years of life whose birth interval was 15 months with preceding birth [35]. The short birth interval is a risk factor with some qualifications. For example, the bad affect of short birth intervals on child mortality may be reduced by favourable socio-economic conditions [8].

Sex discrimination in infant and child mortality was studied by many researchers [7]. The rural areas of western south Asia, stretching across Pakistan and the northern states of India to Bangladesh, female child death rates are often very much higher in early ages [18]. In few developing countries such as South Asian countries, the Middle East and Northern Africa, it has been observed the excess female mortality during infancy and childhood [45]. The higher mortality rates during childhood period are consistent with overpowering event that biological risk of male is higher than female. The study also examined that male children got more advantages than female in parental care, feeding patterns, intra family food distribution and treatment of illness [12].

In a rural community of Bangladesh, the under five death occurred for most significant causes such as diarrhoea and dysentery, tetanus, measles, fever, respiratory and dropsy [11]. The health care services including higher coverage with immunization, safe delivery of birth is more developed in urban area than rural area in Bangladesh [14, 30]. The availability of adequate health service may bring the mortality rate significantly down for the children aged between 1-4 years, but various social and cultural biases in the population keep them away from using such services and ultimately neutralize the supposed potentials of health service facilities [17]. The number of antenatal care visit and timing of the first antenatal check-up are considered as important factors in preventing an adverse pregnancy outcome. Maternal health care is most effective if the visits are started early stage during pregnancy and continue at regular intervals throughout the pregnancy [37]. The prenatal management, maternal age, maternal nutrition, the process of child birth, treatment of obstetric emergencies played an important role in improving child survival [42]. In

developing countries women face many health risks that associated with sexuality and child bearing [29] and in Bangladesh, the lack of health care service for mothers is one of the important reasons for the high rates of infant and child mortality [30]. The proper medical attention and hygienic conditions during delivery can reduce the risk of infections and facilitate management of complications that can be caused death or various illnesses for the mother or the newborn child [36].

The review of the literature of child mortality showed that a number of variables affecting child mortality. However, the predictors of child mortality are changing through time since the facilities and awareness are changing day by day. Hence it is necessary to give more emphasis on using the current data to identify the segment of population where programmes need to be strengthening in order to achieve the goal for reducing child mortality.

### Objective of the Study

In this study an attempt has been made to examine the predictors of child mortality in Bangladesh. The specific objectives of this study are: to identify the factors which is affecting child mortality and to suggest viable strategies to increase health service and reduce child mortality in Bangladesh.

### Data and methods

This study uses data from the Bangladesh Demographic and Health Survey [BDHS] conducted in November 1999 to March 2000 under the authority of the National Institute of Population Research and Training [NIPORT]. The BDHS is intended to serve as a source of population and health for policy makers and research community. The BDHS (1999-2000) is a nationality representative survey of 10544 ever-married women aged 10-49 and 2556 currently married men aged 15-59. The sample has been taken 5 years prior to BDHS (1999-2000) survey. That means, in this study all birth considered between November 1994 to October 1999 and deaths considered between November 1994 to October 1999 and with age 12 months and above.

The interlinkage between child mortality and socio-economic, bio-demographic and maternal health care variables have been tested by applying cross-tabulation analysis. The cross-tabulation analysis is an important in first step for studying the relationship between mortality with several characteristics. However, such analyses fail to address mortality predictors completely because of ignoring other covariates. Hence multiple logistic regression approach is also adopted in order to estimate independent effects of each variable while controlled for others. Multiple logistic regression analysis is carried out for the child according to the age at death. This analysis considered all the covariates that were found significant in cross-tabulation analysis.

**Variables:** education of mother, education of father, occupation of mother, occupation of father, religion, family size, exposure to mass media, standard of living index, place of residence, breastfeeding status, birth order, sex of child, birth spacing with previous child, mother age at birth of child, complication during birth, type of birth, timing of first

antenatal check during pregnancy, TT during pregnancy, number of antenatal visit during pregnancy, place of delivery.

## Results and Discussion

In this section, we examine the predictors of child mortality. Child mortality reflects a country's level of socio-economic development and quality of life. Bangladesh has witnessed a large decline in child mortality during the last two decades [37]. The child mortality varies according to socio-economic, health care and bio-demographic characteristics of the population concerned. There are many predictors of child mortality in a particular group of variables and it is necessary to analyze them separately in order to get the idea about the insight variation of that particular type of variables.

The distribution of child mortality by socio-economic, bio-demographic, and maternal health care variables is shown in Table 1 (Appendix 1). Among socio-economic variables, maternal education has a strong relationship with child mortality and child survival. Various studies have supported a direct causal relationship between mother's education and child mortality [26, 28, 29]. The result indicates that the child mortality rate was highest (1.64%) for the children of illiterate mothers and lowest (0.54%) for the children whose mother's educational level is secondary and above. It is clear that the child mortality rate decreases with the increase of mother's education. Like mother's education, father's education also plays significant role on child mortality. Father's level of education has been regarded as a valid proxy of income and wealth status of the household in Bangladesh. It is likely that higher educated people belong to higher economic class. An investigation of the Table reflects that among the total deaths, highest number of deaths (63.3%) is observed for the illiterate father and the lowest number of deaths (3.8%) is observed for the father whose educational level is H.S.C and above. The child mortality rate was also found highest (1.71%) among the children whose father is illiterate and the child mortality was found lowest (0.43%) for the children whose father's education is secondary and above. This result shows that child mortality sharply decreases as the father's educational level increases. So it may be concluded that the risk of child mortality is low for children whose parents are educated. The highest child mortality rate (1.94%) was found among the children whose mothers were laborer and lowest (0.95%) for the mothers who were engaged in service but from the result it is clear that mother's occupation has no significant effect on child mortality. Father's occupation is one of the important Socio-economic characteristics for child mortality. The child mortality rate (1.63%) was found highest for the children whose father's occupation was agriculture and the rate was found lowest (0.64%) for the children of service-holder fathers. This result was similar to previous studies [30]. Standard of living index is another important differential factor of child mortality. Children born in households with low standard of living index experienced highest mortality. Among the total deaths, about three-fifths were found for the children with mother's low standard of living index. The mortality rate has been observed 1.52% for the children whose mothers belong to low SLI group. The lowest (0.39%) child mortality rate was found among the children whose mothers belong to high SLI group. It is clear that the relation between mother's SLI & child mortality is negative. Some of the factors which have no significant effect on child mortality are religion, family size, exposure to mass media, place of residence, currently working status of mother.

Among the bio-demographic variables, breastfeeding status was found with significant effect on child mortality. Among the total deaths, about 47% deaths were found among the children whose mothers were currently breastfeeding and about 53% deaths were found among the children whose mothers were not currently breastfeeding. However, the rate of child mortality was found significantly lower (0.78%) for the children whose mothers were currently breastfeeding than that of children whose mothers were not currently breastfeeding (2.13%). Among the total deaths, 17.7% deaths were found for first birth cohort, 43% and 39.2% deaths were found for the birth order 2-3 and 4<sup>+</sup> respectively. From the child mortality rate it is clear that mortality increases steadily with birth order. The increase in the child mortality rate with birth order may reflect a more intense competition faced by higher birth order children in terms of care givers time, medical resources, and nutritious food while children needed. The effect of complication during birth, type of births, and sex of child has no significant impact on child mortality.

The maternal health care services variables have strong indirect influence in reducing child mortality, because the mothers who sought antenatal care during pregnancy, are well aware about utilization of existing health facilities and they can properly utilize such facilities when needed for their child. The result indicates that the child mortality rate was found highest (1.55%) among the children whose mother did not receive antenatal check during pregnancy and the rate was found lowest (0.19%) for the children whose mother received first antenatal check during the 4+ months of pregnancy. The effect of timing of first antenatal check during pregnancy on child mortality was found statistically significant. In this analysis the child mortality was found significantly higher (1.89%) for the children whose mothers had not received tetanus immunization than for children whose mother had received TT during pregnancy. Antenatal visit plays significant role on child mortality. The child mortality rate was found highest (1.55%) among the children for the mothers who did not attend any antenatal visit during pregnancy. In Bangladesh most of the women used to deliver their children at home. Among the total child deaths, only 1.3% deaths have been observed among the children whose place of delivery in Hospital/ Clinic. However, the effect of place of delivery on child mortality was not statistically significant.

Table 2 (Appendix 2) presents the estimated coefficients, S.E. and odds ratio for child mortality. In the odds ratio significant variables are indicated by asterisk sign. The significant variables found in cross-tabulation analysis were considered as the covariates of the logistic regression analysis. Though mother's education is one of the most important characteristics for child mortality but in this analysis, mother education was found to have insignificant effect on child mortality. The risk of child mortality was found 38 percent, 40 percent and 39 percent lower for the children whose father's having primary, secondary and higher education as compared to the children of father's who had no education. These results clearly indicated that the risk of child mortality was decreasing with increasing of father's education and it is also found that father's education has significant effect on child mortality. This result may be due to the fact that child mortality mainly effected by environmental factors and an educated father may be more conscious to the environment where child grow up. Father's occupation was found to have significant effect on child mortality. The risk of child mortality was found 1.62 times, 1.64 times, 1.49 times and 1.34 times higher for the children whose father engaged agriculture, labourer, skilled manual and others job respectively as compared to the children whose father engaged in service. This may due to the fact that a service father may be higher educated and he provides better advantage

(food, nutrition and health facilities) to his child than other fathers. Standard of living index is an important characteristic for child mortality [28] but in this analysis this variables has no significant effect on child mortality. Breastfeeding status of children has significant influence on child mortality. The risk of child mortality was found 39 percent lower for the children whose mothers currently breastfeeding to their children as compared to the children whose mothers were not currently breastfeeding their children. Breastfeeding practice is a universal in Bangladesh, and in the current analysis it is clear that breastfeeding has significant effect on child mortality. Timing of first antenatal check has significant impact on child mortality. The odds ratios were found 0.36 and 0.24 for 1-4 months and 4+ months respectively. This implies that the child mortality risk were 64 percent and 76 percent lower for the children whose mothers received first antenatal check during 1-4 and 4+ months of pregnancy respectively as compared to mothers who have not received any antenatal check during pregnancy. TT during pregnancy was also found significant variable for child mortality. The risk of child mortality was found 57 percent lower for the children whose mother have taken TT injection during the pregnancy as compared to the children whose mothers have not taken any TT injection during the pregnancy.

## Conclusions

This study investigates the predictors of child mortality in Bangladesh. It utilized the nationally representative data from the Bangladesh Demographic and Health Survey 1999-2000. The body of evidence accumulated during the two decades shows the existence of a relationship between several characteristics and childhood mortality across societies. Both cross-tabulation and multiple logistic regression techniques have been applied to identify the important predictors of child mortality. From these analyses several interesting observation can be made, although the analysis itself was subject to various types of problems including small sample size for mortality analysis. Also, interpretations of the findings appear to be problematic in many cases. Sometimes it is observed that logical or theoretical hypothesis are supported by the results of crude analysis (like cross-tabulation) but are rejected as invalid when checked by those based on refined techniques such as logistic regression. Such a situation may be due to interrelationship between covariates.

The findings suggest that parents education has been identified the most important socio-economic predictors of child mortality that means mortality rate decrease with increase in both mothers and fathers education level but in multiple logistic regressions only father's education has significant effect on child mortality. The study indicates that occupation of mothers has no significant impact on child mortality but in both analysis fathers' occupation has played significant role in reducing the risk of child mortality. Some characteristics have no major effect on child mortality these are religion, mother exposure to mass media, place of residence (urban/rural) and currently working status of mother. The association between child mortality and mothers' standard of living index was found to have a significant variable for child mortality. Several bio-demographic variables have a substantial effect on child mortality. Among these variables breastfeeding status and birth order have significant effect on child mortality. The child mortality was found lower for the children who were currently breastfeed. Further the results also investigated that several health care characteristics have a principal effect on child mortality in Bangladesh. These are TT during pregnancy, timing of first antenatal check, and antenatal visit during pregnancy. The risk of child mortality was

found lowest for the children whose mother's received antenatal check and TT vaccine during pregnancy. So, attention should be given to parent education, father's occupation, currently breastfeeding, and maternal health care factors in order to reduce the risk of child mortality in a developing country like Bangladesh

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**Appendix 1.**

**Table 1.** Distribution of Child Mortality According to Selected Variables<sup>†</sup>

Selected Variables	Number of children		Total	Percent of death	Chi-square ( $\chi^2$ )
	Alive	Dead			
<b>Education of mother</b>					
Illiterate	3062(46.3)	51(64.6)	3113(46.6)	1.64	11.90**
Primary	1902(28.8)	19(24.1)	1921(28.7)	0.99	
Secondary above	1643(24.9)	9(11.4)	1652(24.7)	0.54	
<b>Education of father</b>					
Illiterate	2875(43.6)	50(63.3)	2925(43.8)	1.71	13.77**
Primary	1587(24.1)	16(20.3)	1603(24.0)	0.99	
Secondary	1140(21.8)	10(12.7)	1450(21.7)	0.67	
Above Secondary	693(10.5)	3(3.8)	696(10.4)	0.43	
<b>Occupation of mother</b>					
Service	104(1.6)	1(1.3)	105(1.6)	0.95	3.75
Laborer	607(9.2)	12(15.2)	619(9.3)	1.94	
Skilled manual	406(6.2)	6(7.6)	412(6.2)	1.46	
Household work	5459(83.0)	60(75.9)	5519(82.9)	1.09	
<b>Occupation of father</b>					
Service	1871(28.5)	12(15.4)	1883(28.3)	0.64	9.34**
Agriculture	1304(19.9)	18(23.1)	1322(19.9)	1.36	
Laborer	2180(33.2)	36(46.2)	2216(33.4)	1.63	
Skilled manual	899(13.7)	9(11.5)	908(13.7)	0.99	
Others	311(4.7)	3(3.8)	314(4.7)	0.96	
<b>Religion</b>					
Muslim	5850(88.5)	72(91.1)	3441(51.5)	1.22	0.52
Non Muslim	757 (11.5)	7(8.9)	764(11.4)	0.92	
<b>Family size</b>					
Small 2-4	1680(25.4)	24(30.4)	1704(25.5)	1.41	1.52
Medium 5-7	2983(45.1)	36(45.6)	3019(45.2)	1.92	
Big 8 <sup>+</sup>	1944(29.4)	19(24.1)	1963(29.4)	0.97	
<b>Exposure to mass media</b>					
No	3602(54.5)	53(67.1)	3655(54.7)	1.45	4.95
Yes	3002(45.5)	26(32.9)	3028(45.3)	0.86	
<b>Standard of living index</b>					
Low	3106(47.0)	48(60.8)	3154(47.2)	1.52	8.88**

Medium	2478(37.5)	27(34.2)	2505(37.5)	1.08	
High	1023(15.5)	4(5.1)	1027(15.4)	0.39	
<b>Place of residence</b>					
Urban	1689(25.6)	17(21.5)	1706(25.5)	0.97	1.51
Rural	4118(74.4)	62(78.5)	4980(74.5)	1.24	
<b>Currently working status of mother</b>					
Yes	1171(17.7)	19(24.1)	1190(17.8)	1.60	2.13
No	5434(82.3)	60(75.9)	5494(82.2)	1.09	
<b>Breastfeeding Status</b>					
Yes	4678(70.8)	37(46.8)	4715(70.5)	0.78	21.57**
No	1929(29.2)	42(53.2)	1971(29.5)	2.13	
<b>Birth spacing with previous child</b>					
= <15 month	232(3.5)	5(6.3)	237(3.5)	2.11	3.92
15-30	1300(19.7)	29(36.7)	1329(19.9)	2.18	
30+	3100(46.9)	31(39.2)	3131(46.8)	0.99	
First birth	1975(29.9)	14(17.7)	1989(29.7)	0.70	
<b>Birth order</b>					
First	1965(29.7)	14(17.7)	1979(29.6)	0.71	6.58**
2-3	2714(41.1)	34(43.0)	2748(41.1)	1.24	
4+	1928(29.2)	31(39.2)	1959(29.3)	1.58	
<b>Complication during birth</b>					
No	4249(69.2)	48(69.6)	4297(69.2)	1.12	0.005
Yes	1895(30.8)	21(30.4)	1916(30.8)	1.09	
<b>Type of birth</b>					
Single	6498(98.4)	79(100)	6577(98.4)	1.20	1.32
Multiple	109(1.6)	-	109(1.6)	-	
<b>Sex of child</b>					
Male	3405(51.5)	36(45.6)	3441(51.5)	1.07	1.11
Female	3202(48.5)	43(54.4)	3245(48.5)	1.33	
<b>Timing of the first antenatal check</b>					
1-4	821(12.4)	2(2.5)	823(12.3)	0.38	20.67**
4+	1037(15.7)	2(2.5)	1039(15.5)	0.19	
None	4749(71.9)	75(94.9)	4824(72.2)	1.55	
<b>TT during pregnancy</b>					
Yes	3766(57.0)	24(30.4)	3790(56.7)	0.63	22.53**
No	2841(43.0)	55(69.6)	2896(43.3)	1.89	
<b>Antenatal visit during pregnancy</b>					
1-2	963(14.6)	3(3.8)	966(14.4)	0.31	20.89**
3-4	443(6.7)	-	443(6.6)	-	
5+	451(6.8)	1(1.3)	452(6.8)	0.22	
None	4750(71.9)	75(94.9)	4825(72.2)	1.55	
<b>Place of delivery</b>					
Home	5563(84.2)	69(87.3)	5632(84.2)	1.23	3.89
Hospital/clinic	436(6.6)	1(1.3)	437(6.5)	0.23	
Other	608(9.2)	9(11.4)	617(9.2)	1.46	

† Figures within the parenthesis indicate the percent of column \*\* Significant at 5% level

**Appendix 2.**

**Table 2.** Multiple Logistic Regression Analysis of Child Mortality

Variables	$\beta$	S.E	Odds Ratio (OR)	95% Confidence Interval of OR	
				Lower Limit	Upper Limit
<b>Education of Mother</b>					
Illiterate <sup>Rc</sup>	-	-	1.00		
Primary	-0.165	0.286	0.85	0.4841	1.4852
Secondary and above	-0.303	0.484	0.74	0.2861	1.9072
<b>Education of Father</b>					
Illiterate <sup>Rc</sup>	-	-	1.00		
Primary	-0.472	0.308	0.62*	0.3411	1.1417
Secondary	-0.509	0.395	0.60	0.2771	1.3037
Higher 10 <sup>+</sup>	-0.363	0.732	0.61	0.1657	2.9204
<b>Occupation of Father</b>					
Service <sup>Rc</sup>	-	-	1.00		
Agriculture	0.480	0.388	1.62	0.7554	3.4573
Laborer	0.495	0.360	1.64*	0.8101	3.3221
Skilled manual	0.400	0.449	1.49	0.6188	3.5968
Others	0.289	0.655	1.34	0.3697	4.8201
<b>Standard of Living Index</b>					
Low <sup>Rc</sup>	-	-	1.00		
Medium	0.022	0.263	1.02	0.6105	1.7117
High	-0.459	0.600	0.63	0.1949	2.0482
<b>Breastfeeding Status</b>					
No <sup>Rc</sup>	-	-	1.00		
Yes	-1.185	0.233	0.31**	0.1936	0.4827
<b>Timing of First Antenatal Check During Pregnancy</b>					
None <sup>Rc</sup>	-	-	1.00		
1-4	-1.015	0.749	0.36	0.0835	1.5731
4 <sup>+</sup>	-1.416	0.733	0.24**	0.0577	1.0000
<b>TT During Pregnancy</b>					
No <sup>Rc</sup>	-	-	1.00		
Yes	-0.835	0.263	0.43**	0.2591	0.7264

Rc-Reference category \*\* Significant at 5% level \*Significant at 10% level

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## **NATALITY IMPACT ON RECENT DEMOGRAPHIC AGEING DYNAMICS IN ROMANIA**

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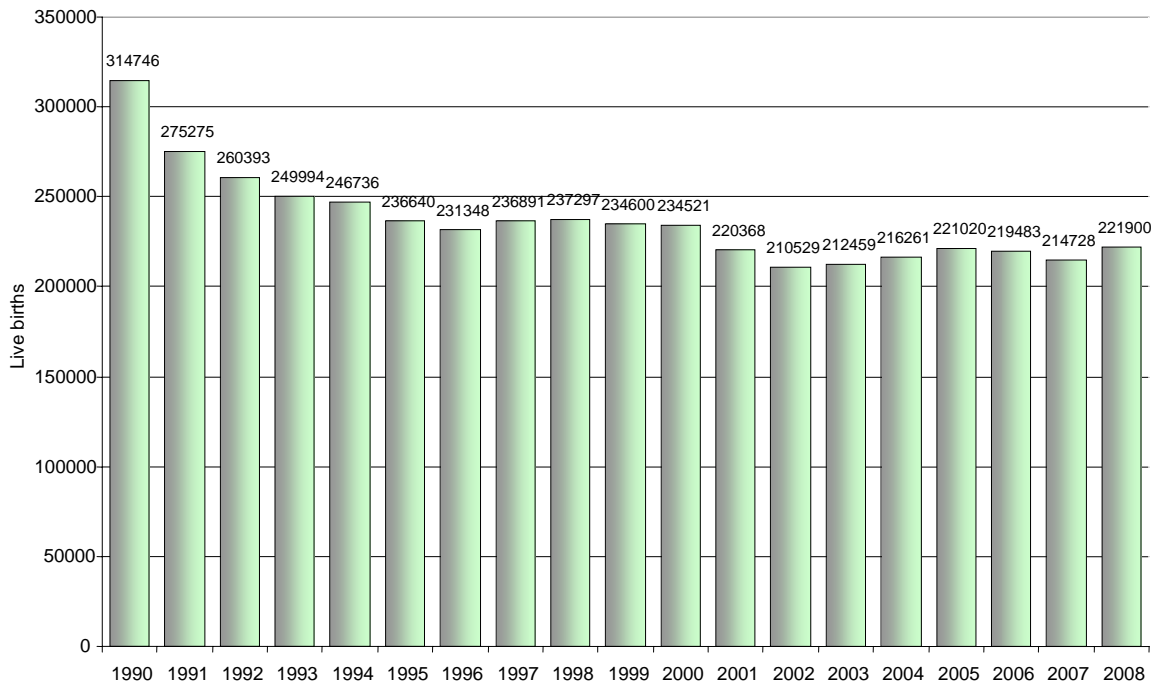
**Abstract:** *The decrease of Romanian natality after the abrogation of the pronatalist-coercive legislation at the end of 1989 was a natural and expected reaction. The surprise was generated by the speed and the magnitude of the fertility decrease and, thus, of the natality, which not even the specialists managed to predict. In this paper we elaborate a statistical model, which evaluates the impact of this evolution on the acceleration of the demographic ageing process.*

**Key words:** *Demographic ageing; fertility decline; statistical model; age distribution; population decrease; young population; elderly people; population dynamics*

### **Introduction**

The decrease of Romanian natality after the abrogation of the pronatalist-coercive legislation at the end of 1989 was a natural and expected reaction. The surprise was generated by the speed and the magnitude of the fertility decrease and, thus, of the natality, which not even the specialists managed to predict. If in the ninth decade the generations were frequently above 350 thousand live births, with natality rates of over 16‰, after 1990 the statistics accustomed us with highly diminished effectives and rates that gravitate around 10 live births for 1000 inhabitants (see Figure 1). Only six years after the liberalization of abortion, the natality fell to 237 thousand live births, only to decrease even further, after

another six years, in 2002, to reach the smallest generation in the modern demographic history of Romania (210,520 live births and a rate of 9.7 live births for 1000 inhabitants). The most recent data show a slight vivification of the phenomenon, with a stabilization tendency. During each of the last five years came into the world larger contingents that varied between 214 thousand and almost 222 thousand live births and the rates exceeded the threshold of 10‰.



**Figure 1.** Evolution of natality in Romania during 1990-2008

**Source:** Compiled by the authors, based on the data available in the on-line Tempo database of the National Statistics Institute regarding live births during 1990 and 2008

Through this evolution natality adjudged for itself the role of decisive (but not exclusive) factor in triggering and accelerating two of the demographic processes that have been affecting the country's population for almost two decades: **demographic decline** and **demographic ageing**.

From the record population of 23,211 thousand persons on January 1<sup>st</sup> 1990, Romania's population fell to only 21,489 thousand persons on January 1<sup>st</sup> 2009. However, what raises most concerns is not this decrease in the population number, but the deformation of the population's age structure. Thus, if in 1990 the elder population (65 year old and over) represented 10.4% of the total population, twenty years later it grew to 14.9%, while the weight of the young population plunged from 23.7% in 1990 to 15.2% in 2009. Therefore, the most recent demographic data indicate almost equal weights for elder and young people. Under such circumstances, the demographic "pressure" supported by the adults (20-64 year old) is almost equally distributed on the two population segments.

The implications of this structural deterioration are numerous, complex, sometimes hard to identify and to predict, but most importantly very difficult to "repair", due to the considerable inertial load that demographic phenomena accumulate in time. The

demographic ageing process has many economic, financial, demographic and, not least, social consequences. The first challenge is associated with the dramatic increase of the population that reached the retirement age compared to the population in labour force, which will create social and political pressures on the social protection system. Also, demographic ageing leads to the change of the social structure: more and more generations will live together; the solidarity between the generations will be of a different nature; shortly said, the entire social and organisational structure will change or will have to be changed in order to keep pace with the demographic reality.

The advance of demographic ageing is suggestively given by the age pyramids for one period compared to another. The natality shapes, through its specific evolutions, the base of the pyramid while mortality influences its top. In this context, the dissociated influences of the two demographic phenomena may be quantified, relatively to ageing through the base of the pyramid, respectively through its top.

Since the decrease of natality was unexpectedly severe during the last 20 years, we intend to determine the impact of this evolution on the accentuation of the demographic ageing process; to be more precise, through the decrease of the young segment in the total population. Quantification of this impact constitutes a part of the generous study area of the project entitled **“Modeling the financial behaviour of the population under the impact of demographic ageing. System of specific indicators and measures for controlling the financial disequilibria”**, financed by the state budget through the contract number 91-016/2007 CNMP (National Centre for Program Management), in the competition Partnerships PNDII2007<sup>2</sup> Romania.

### Method, model and data

Taking into consideration the situation of the Romanian population dynamics in the past two decades, we may frame, even only intuitively, the idea of a consistent influence of natality for structural changes in the young population segment, of the migration for the adult population and of mortality for the elder population.

Data regarding the natural and migratory movement confirm the significant contribution of the migratory movement to structural changes within the adult population (20-64 year old) and of natality within the young population<sup>3</sup> (0-19 year old), with direct implications on the demographic ageing process. For the elder population (65 year old and over) the change of the population is the almost exclusive result of the mortality specific to this segment.

Determining the external migratory movement influence on the demographic ageing process during 1989 and 2009 roughly overlaps a projection of the evolution of the categories involved and the subsequent later amendment of the population effectives in different moments of time (preferably the 1<sup>st</sup> of January) with the effectives of the survivors that who build up the migratory variation.<sup>4</sup>

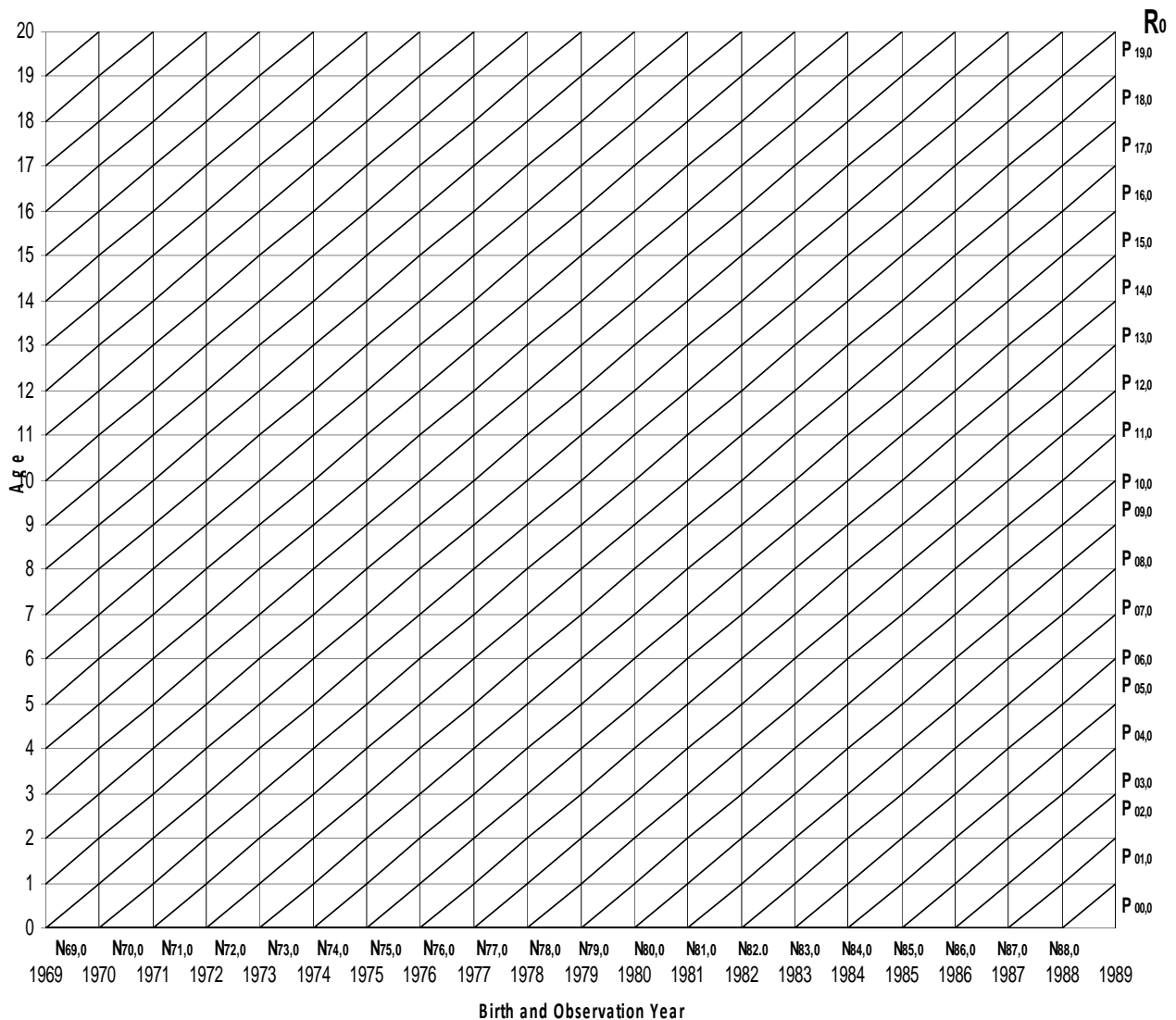
In the same context, the evolution of the demographic ageing in Romania during 1990-2009 is tightly tied to the tendency of natality decrease, manifested through the important diminish of the young population weight in total population (ageing through the base of the pyramid).



The population group aged between 0 and 19 year old is characterized by a relatively low external migratory movement. This is why it is the most appropriate for the presentation and probation of the model we propose with the view to quantify the influence of natality and mortality on structural mutations by age, registered within a population. Obviously, the change in natality during 1989-2009 will be considered factor of influence for ageing exclusively within this age group.

Broadly, the quantification method we propose derives from the general theory of statistical indexes – the most useful method of factorial analysis in dynamic processes.

We assume that we want to identify the influence of natality variation on the demographic ageing process during 1989-2009. The total number of live births in the interval between 1989 and 2008 must be opposed to, for comparison, the natality of the decade 1969-1988, because from among them become the survivors of the 0-19 year old age group, in the two observation moments ( $R_0$  and  $R_1$ ), represented Figures 2a and 2b.

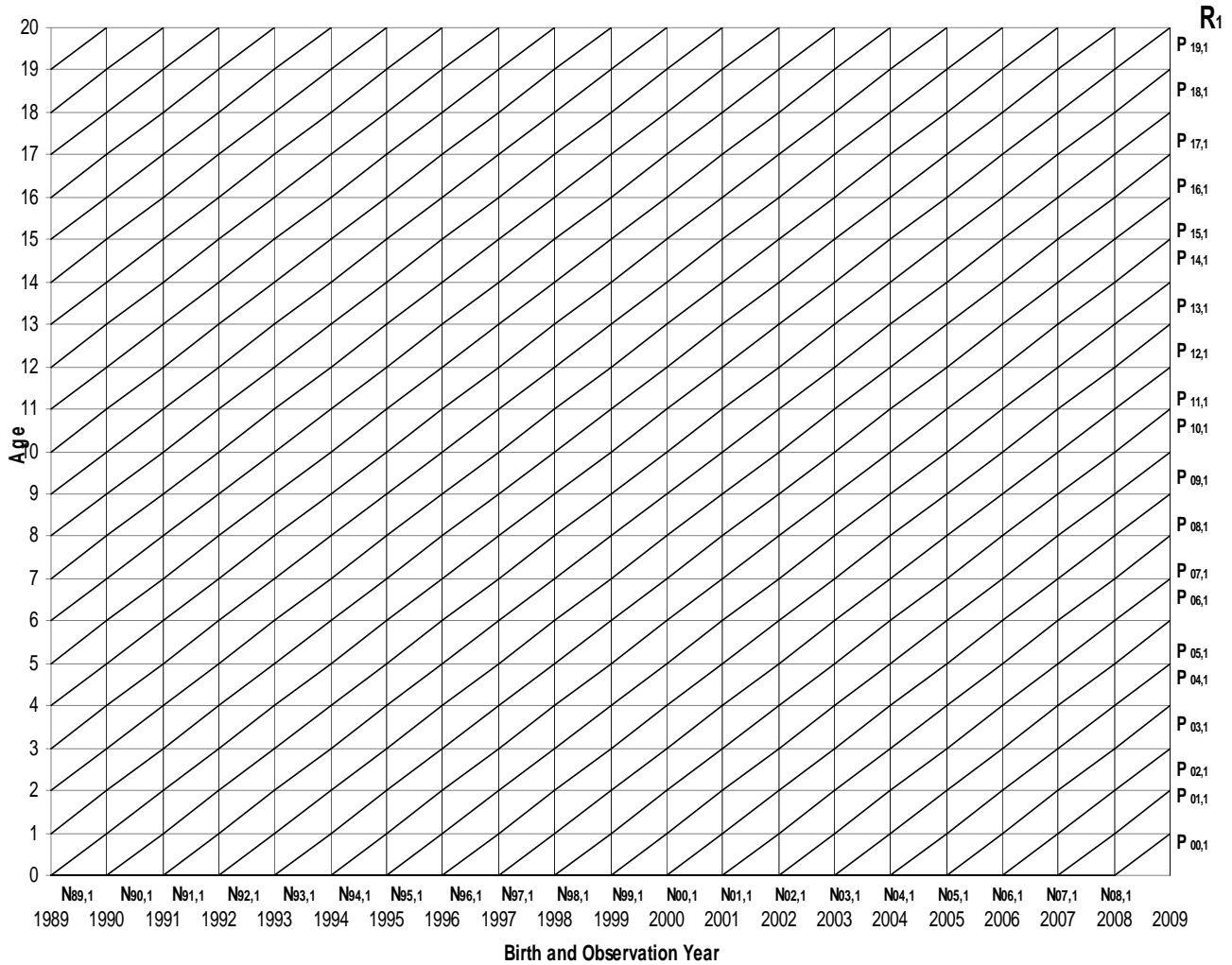


**Figure 2a.** Lexis Diagram for the population aged 0-19 years on 1<sup>st</sup> January 1989

The population size of the 0-19 year old age group on the 1<sup>st</sup> of January 2009 ( $R_1$ ) was formed under the influence of the following factors:

- number of live births from the previous 20 years (1989-2008) ( $N_k^1$ ) (see fig. 2b)
- the impact of the mortality intensity on these generations until the moment  $R_1$ , quantified through the surviving indexes ( $s_i^1$ )
- the migratory gain allotted to (the 20) generations prior to the  $R_1$  moment (1989-2008) in the time frame between the two observation moments. ( $\Delta_m^1$ )

For the population from the 0-19 year old group alive at  $R_0$  (computation base), one must – symmetrically – identify the same factors acting in the previous period, 1969-1988, respectively  $N_k^0, S_i^0, \Delta_m^0$  (see fig. 2a).



**Figure 2b.** Lexis Diagram for the population aged 0-19 years on 1<sup>st</sup> January 2009

In order to simplify things, we will consider the influence of the migratory gain insignificant (closed-type population), especially since the main purpose regards the quantification of the influence exerted by the intensity of the natality on the demographic ageing process.

The dynamics of the population from the 0-19 year old group during  $R_0$  and  $R_1$  (or, concretely, January 1<sup>st</sup> 1989 and January 1<sup>st</sup> 2009) ( $P_i^1$ ), compared to the previous period

(January 1<sup>st</sup> 1969 and January 1<sup>st</sup> 1988) ( $P_i^0$ ), taking into account the previous mentions, will be computed as an aggregated index, as follows:

$$I_{P_{1/0}} = \frac{P_{0-9}^1}{P_{0-9}^0} = \frac{\sum_{i=0}^9 P_i^1}{\sum_{i=0}^9 P_i^0} = \frac{\sum_{k=1}^n N_k^1 \cdot S_i^1}{\sum_{k=1}^n N_k^0 \cdot S_i^0}$$

$$\Delta_{P_{1/0}} = \sum_{i=0}^9 P_i^1 - \sum_{i=0}^9 P_i^0 = \sum_{k=1}^n N_k^1 \cdot S_i^1 - \sum_{k=1}^n N_k^0 \cdot S_i^0$$

Considering the concepts of the statistical indexes theory, we determine:

$$I_{P_{1/0}}^N = \frac{\sum_{k=1}^n N_k^1 \cdot S_i^0}{\sum_{k=1}^n N_k^0 \cdot S_i^0} \quad \text{respectively,}$$

$$\Delta_{P_{1/0}}^N = \sum_{k=1}^n N_k^1 \cdot S_i^0 - \sum_{k=1}^n N_k^0 \cdot S_i^0$$

The relations above quantify the influence of the natality variation on the dynamics, respectively on the absolute change of the population from the 0-19 year old age group in  $R_1$  (January 1<sup>st</sup> 2009), compared to a conventional population size, obtained by holding mortality intensity constant at base period levels.

The influence of the change in time of the mortality intensity in forming population effectives in the same 0-19 year old age group, will be given by:

$$I_{P_{1/0}}^S = \frac{\sum_{k=1}^n N_k^1 \cdot S_i^1}{\sum_{k=1}^n N_k^1 \cdot S_i^0} \quad \text{respectively,}$$

$$\Delta_{P_{1/0}}^S = \sum_{k=1}^n N_k^1 \cdot S_i^1 - \sum_{k=1}^n N_k^1 \cdot S_i^0$$

According to the statistical indexes theory, the following relations are true:

$$I_{P_{1/0}} = I_{P_{1/0}}^N \cdot I_{P_{1/0}}^S \quad \text{and respectively,}$$

$$\Delta_{P_{1/0}} = \Delta_{P_{1/0}}^N + \Delta_{P_{1/0}}^S$$

Taking into account our aim, we are first interested in  $\Delta_{P_{1/0}}^N$  and only secondary in

$\Delta_{P_{1/0}}^S$ , limited to the age group 0-19 year old, because between the two observation moments the intensity of mortality acts upon the entire population, while the variation of the live births is exclusively found in the change of population effectives of the 0-19 year old age group, influencing the demographic ageing process through the base of the pyramid.

The information necessary for computation are relatively easily found. The current evidence of the natural movement allows establishing the number of live births for each year, for the two symmetrical periods.

For determining the survival indexes, we recommend two methods:

- for closed-type populations, or in the case of insignificant migratory movement for the 0-19 year old age group, one may use data from the mortality tables for

each generation or group of generations (mortality tables for 3 years in a row) regarding the average number of survivors by age:

$$S_i = \frac{L_i}{S_0}$$

- having data regarding the population sizes by age ( $P_i^0$  and  $P_i^1$ ) available for the two moments of analysis and population sizes for the generations involved, the surviving index is established based on the following relations:

$$S_i^0 = \frac{P_i^0}{N_{n-i}^0} \text{ and correspondingly, } S_i^1 = \frac{P_i^1}{N_{n-i}^1}$$

The second variant is more at hand, since for the computations there is no need for information from the mortality tables. However, the surviving indexes calculated like this do not allow for separate identification of the surviving chance and of the chance not to emigrate. The size of  $S_i$  will globally reflect the chance of each member of the  $N_{n-i}$  generations to be found in the population reported at each observation moment under the combined effects of death and emigration risks.

The inconvenient is only formal because, as we appreciated before, we are interested firstly in the influence of the natality change on the ageing process ( $\Delta P_{1/0}^N$ ).

Appreciation of the stage of the demographic ageing process is usually done by weighting the elder population (65 year old and over) in the entire population.

For the current moment  $R_1$  (January 1<sup>st</sup> 2009):

$$y_{65 \rightarrow \omega} = \frac{P_{65 \rightarrow \omega}^{R_1}}{P_t^{R_1}}, \text{ where:}$$

$y_{65 \rightarrow \omega}$  = weight of elder population in total population (in percentages);

$P_{65 \rightarrow \omega}^{R_1}$  = effective of elder population in current moment,  $R_1$ ;

$P_t^{R_1}$  = effective of total population recorded in  $R_1$ ;

Change in the population size for successive generations is involved only within the young population segment (0-19 year old) and, indirectly, in the change of the total population. Thus, in a first stage we will establish a corrected effective of the young population, based on data existent at the present moment and on the influence of generations size change:

$$P_{0-19, R_1}^* = P_{0-19, R_1} - \Delta P_{1/0}^N$$

In the following stage, a corrected effective of the entire population will also be established by summing the effectives from the present moment,  $R_1$ , in the adult and elder population segment with the recomputed effective of young population:

$$P_{t, R_1}^* = P_{0-19, R_1}^* + P_{20-64, R_1} + P_{65 \rightarrow \omega, R_1}$$

A recomputed weight of elder population will be established correspondingly, where we include the influence on the changes in the dimension of the new-born generations for the period between the two observation moments:

$$y_{65 \rightarrow \omega}^* = \frac{P_{65 \rightarrow \omega, R_1}}{P_{t, R_1}^*}$$

The percent difference between  $y_{65 \rightarrow \omega}$  and  $y_{65 \rightarrow \omega}^*$  will quantify the influence of the change in the number of live births in the acceleration or attenuation of the demographic ageing process.

In the end, we may establish the extent to which natality change contributed to the change of the elder population weight between the two observation moments  $R_0$  and  $R_1$ :

$$\Delta_{y_{65 \rightarrow \omega}}^N = \frac{y_{65 \rightarrow \omega, R_1} - y_{65 \rightarrow \omega, R_1}^*}{y_{65 \rightarrow \omega, R_1} - y_{65 \rightarrow \omega, R_0}}$$

The difference up to 1 or 100% will represent the change in the weight of the elder population between the two observation moments, based on mortality and population migration, as these phenomena manifested themselves at the level of the entire population.

If the intention is to distinctly quantify the influence of the last two components on the demographic ageing process, we will have to know the repartition of the migrants by age between the two observation moments, to amend these effectives with the death risk (projection of survivors among the migrants between the moments  $R_0$  and  $R_1$ ), afterwards establishing recomputed population effectives taking into account the separate influence of migratory movement and mortality. Within closed-type populations such an operation is senseless because the ageing process is determined exclusively by change of natality and mortality of the population.

## Results

The method was applied on generous demographic data sets available now, respectively the effectives of the *live births generations* from symmetric periods 1969-1898 and 1989-2009, as well as the population from the *0-19 year old age group* at the observation moments of January 1<sup>st</sup> 1989 and January 1<sup>st</sup> 2009. The data cover a period of two decades loaded with divergent transformations and events (see Annex 1).

The results obtained are synthesized below:

- had natality after 1990 maintained the levels it registered between 1969 and 1988, the young (0-19 year old) population size would have been on January the 1<sup>st</sup> 2009 almost 7.5 million persons.

$$P_{0-14, R_1}^* = P_{0-14, R_1} - \Delta_{P_{1,0}}^N = \mathbf{7,498,669 \text{ young people aged between 0 and 19 years}}$$

- under these circumstances, the total size of the population on January 1<sup>st</sup> 2009 would have exceeded 24 million inhabitants:

$$P_{t, R_1}^* = P_{0-14, R_1}^* + P_{15-64, R_1} + P_{65 \rightarrow \omega, R_1} = \mathbf{24,361,171 \text{ persons}}$$

- the recomputed weight of the elder population, taking into account the influence of the changes in the new-born generations' dimension during 1989 and 2008:

$$y_{65 \rightarrow \omega}^* = \frac{P_{65 \rightarrow \omega, R_1}}{P_{t, R_1}^*} = \mathbf{13.13\%}$$

$$y_{65 \rightarrow \omega} - y_{65 \rightarrow \omega}^* = 14.88\% - 13.13\% = 1.75\%$$

- in the end, we may establish the extent to which the change in natality contributed to the change in weight of the elder population between the 1<sup>st</sup> of January 1989 and the 1<sup>st</sup> of January 2009:

$$\Delta_{y_{65 \rightarrow \omega}}^N = \frac{y_{65 \rightarrow \omega, R_1} - y_{65 \rightarrow \omega, R_1}^*}{y_{65 \rightarrow \omega, R_1} - y_{65 \rightarrow \omega, R_0}} = 90.8\%$$

The results obtained indicate a **2,862,555** person decrease of the young segment from the 0-19 year old age group, caused by the strong retrogression of natality (see Annex 1). In relative figures, the population aged between 0 and 19 years diminished by **38.25%** as a direct consequence of natality plunge.

As a matter of fact the impact of natality decrease is suggestively given by the 1.75% difference between the real weight of the elder population on January 1<sup>st</sup> 2009 and the one where natality would have maintained the levels it had during 1969 and 1988. Under these circumstances, the increase in the weight of the elder population is predominantly (**90.8%**) determined by the decrease of natality, the remaining percents up to 100% being caused by the other two factors (mortality and migration).

## Final remarks

The statistic model obtained measures the actual impact of natality on the advance of the demographic ageing process in Romania. It is a meritorious step, with valuable results, especially since such quantifications have never been realized so far in the field literature.

The results obtained through the application of the method proposed here confirm the fact that after 1990 the natality played a decisive role in triggering and accelerating two of the demographic processes that affect Romania's population: **demographic decline** and **demographic ageing**.

As a consequence, we subscribe to the opinion of the specialists from the academic environment who claim that nothing but increasing fertility, respectively natality of the population, for long periods of time can significantly contribute to the rehabilitation of the age structure of the population. These are evolutions that concern not only demographers, but economists, sociologists, as well as specialists in the area of social policies, who elaborate strategies and policies regarding family, work, health and education.

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**Annex 1.**

**Computation of the impact of natality on the demographic ageing process in Romania**

Age x	Initial live births for the survivors on 1 jan 1989	Survivors on 1 jan 1989	Generation	Initial live births for the survivors on 1 jan 2009	Survivors on 1 jan 2009	sx 1 jan 89	sx 1 jan 09	P*1 jan 09
0	380043	372625	2008	222797	219929	0.98048	0.98713	218448
1	383199	371689	2007	214728	212261	0.96996	0.98851	208278
2	376896	365029	2006	219483	216455	0.96851	0.98620	212572
3	358797	346779	2005	221020	217523	0.96650	0.98418	213617
4	350741	338080	2004	216261	212455	0.96390	0.98240	208454
5	321498	309884	2003	212459	208500	0.96388	0.98137	204784
6	344369	330802	2002	210529	206159	0.96060	0.97924	202235
7	381101	364131	2001	220368	211337	0.95547	0.95902	210555
8	398904	380659	2000	234521	222104	0.95426	0.94705	223795
9	410603	390685	1999	234600	222573	0.95149	0.94873	223220
10	416598	396418	1998	237297	224328	0.95156	0.94535	225802
11	423958	402596	1997	236891	219162	0.94961	0.92516	224955
12	417353	395984	1996	231348	217504	0.94880	0.94016	219503
13	418185	394231	1995	236640	222572	0.94272	0.94055	223085
14	427732	399177	1994	246736	231010	0.93324	0.93626	230264
15	378696	359975	1993	249994	233935	0.95056	0.93576	237635
16	389153	369151	1992	260393	250387	0.94860	0.96157	247009
17	400146	372781	1991	275275	256361	0.93161	0.93129	256450
18	427034	396598	1990	314746	292798	0.92873	0.93027	292313
19	465764	427211	1989	369544	338761	0.91723	0.91670	338955
<b>total</b>		<b>7484485</b>			<b>4636114</b>			<b>4621930</b>

**Source:** Computation of the authors based on the data available in the on-line Tempo database of the **National Statistics Institute** <https://statistici.insse.ro/shop/index.jsp?page=tempo2&lang=ro&context=10> and **EUROSTAT** [http://epp.eurostat.ec.europa.eu/portal/page/portal/statistics/search\\_database](http://epp.eurostat.ec.europa.eu/portal/page/portal/statistics/search_database)

IPO-19	61.94%	<b>P*0-19 2009</b>	<b>7,498,669</b> persons 0-19 years
DPO-19	-2,848,371 persons 0-19 years	<b>P*tot 2009</b>	<b>24,361,171</b> inhabitants
IPO-19/N	61.75%	y 65+ recalculat 2009	<b>13.13%</b>
<b>DPO-19/N</b>	<b>-2,862,555 persons 0-19 years</b>		<b>90.8%</b>
IPO-19/s	100.31%		
DPO-19/s	14,184 persons 0-19 years		
<b>P**0-19</b>	<b>4,621,930 persons 0-19 years</b>		

**Source:** computation of the authors

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<sup>1</sup> Main published books:

- Statistics for SME (2007);
- Demographic statistics (2007);
- Small and Medium Enterprises in Contemporary Society (2006);
- Quantitative methods in market research (2003, 2000).

<sup>2</sup> Website: [www.idcfp.ase.ro](http://www.idcfp.ase.ro)

<sup>3</sup> The field literature records two age intervals for the young population: 0-14 year old and 0-19 year old. We opted for the second variant because it allows for the observation of 20 generations starting with 1990, the turning point for the demographic evolution in Romania.

<sup>4</sup> In reality the process is much more complex because the adult population, subject to migration, influences the evolution of the young population through the effective of live births – lost or gained – from the migratory contingent.



## **THE ROLE OF STATISTICS IN KOSOVO ENTERPRISES**

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**Abstract:** *Considering science as the main contributor to contemporary developments has encouraged us to raise a scientific discussion regarding the role of statistics in business decision-making and economic development. Statistics, as an applicative science, is growing and being widely applied in different fields and professions. Statistical thinking is becoming a daily necessity in enterprises.*

*The main purpose of this survey was to ascertain in what levels main enterprise managers in Kosovo are using statistical methods in their business decision-making. For this purpose 85 managers of the main companies in Kosovo have been interviewed. The analysis of the gathered data was performed by Chi-Square Test, Asymp.Sig(2 sided) and Cramer's V. These analyses comprise the central focus of this survey. The data was processed by Statistical Program for Social Sciences (SPSS). Statistical approach and methodology used in this research has made it easier for us to draw conclusions and recommendations.*

**Key words:** *decision-making; variable analysis; Chi-Square Test; statistical software; Kosovo*

## **1. Introduction**

Rapid changes and global economic interdependence require quick adjustment of national economies and global integration trends (Galen C. Britz at all. 1999, Hannele Orjala. 2006.). The role of statistics in all this process was somehow underestimated (John and Johnson 2002). The right reading and interpretation of results from many statistical analyses (Neil J. Salking 2004), is important in the process of economic decision-making.

The main purpose of this survey was to find out the level of knowledge and application of statistical methods from the main enterprise managers in Kosovo in the process of business decision-making. Making right decisions and on time requires from the enterprise managers to possess basic knowledge of statistical methods and statistical thinking in general. In view of work place creation, Gross Domestic Product (GDP) and the value of assets<sup>2</sup> the examined enterprises comprise the main enterprises in Kosovo. Based on activity criterion the highest number of examined enterprises belongs to industrial sector, following than by service, agricultural and commercial sector. Considering juridical status, two thirds of them are private while the rest are public enterprises.

The interviewed managers represent roughly all working sectors within the enterprise, providing us with full view of used statistical methods in the enterprise as well with the variation of the methods used according to working sectors.

## **2. Research methodology**

The main objectives of this study were to determine:

- Whether managers of Kosovo Enterprises are familiarized and utilize statistical methods in the decision making.
- An increase within the awareness of managerial staff in Kosovo enterprises for the role of statistics in business decisions.

This paper is focused on the responses of five key questions to conduct statistical analysis. These questions are:

1. Do managers of Kosovo enterprises know and use statistical methods?
2. What number of statistical trainings has she/he had as manager in enterprises?
3. Is there a need for new knowledge and training of staff in statistics field?
4. What are the common statistical methods used by managers in the business decisions?
5. What is the common statistical software used by managers to conduct statistical analysis?

A questionnaire was designed by the researchers and used as an instrument for gathering data. Field work was implemented in the period 1-22 February 2008 by Master students of Agro-economy Department<sup>3</sup>. A list of enterprises obtained by Ministry of Trade and Industry is used for determination of the sample size, while the number of workers has been used as criterion for the selection of units. The target population was managerial staff of small, medium and large enterprises with number of workers more than 10.

According to the Ministry of Trade and Industry the total number of enterprises in 2007 was 59156, where 98.25% or 58113 were micro enterprises with number of workers from 1 to 9, whereas 1.75 % or 1043 belongs to small, medium and large enterprises. To

obtain a sample of units from a population of size  $N = 1043$ , firstly we numbered population units from 1 to 1043, than every twelfth unit was drawn from the list to be included in a sample.

The data used in this study comes from interviews realized with  $n = 85$  enterprise managers. Within 85 enterprise managers included in the sample size 40% of interviewed managers come from industrial sector, 22.2% service sector, 15.3% agricultural sector, 11.8% commercial sector while the rest 10.7% belongs to other sectors such as Post Telephone & Transport and financial sector. The managers' opinion was taken for the level of statistical knowledge, methods and software (s) used and their awareness for the role of statistics in the process of business decisions making. Moreover an attempt was made to clarify the link between the managers' age, gender, level of education, working experience, sector, level of management and number of trainings with acquaintances and usefulness of statistical methods and software (s). The questions were construed in consistence with the nature of the research, with the possibility to gather data and to give real evaluations for the level of knowledge and execution of statistics in the economy.

Statistical Program for Social Sciences (SPSS) has been used as a tool for entering and processing of data. Variables which have been created in this research were measured at various levels such as: nominal, ordinal, and scale. For example, with nominal level as the lowest one was measured activity of enterprise, manager's gender, sector where he/she works, statistical methods and software(s) that he/she use in his/her work. With ordinal and scale levels were measured variables as manager's age, level of education, working experience, level of management and their needs for more statistical knowledge. Tests like Chi-Square test, Asymp.Sig (2 sided) and Cramer's V were used for the assessment of significance variables.

### **3. Literature review**

About the importance of statistics in the process of business decision-making many authors in many studies (C.J. Wild and M. Pfannkuch. 1999, Maxine Pfannkuch and Chris Wild 2002, Carol Anne Hargreaves.2002), state that enterprises and their managers with different characteristics have different knowledge, tendency and willingness to execute statistical methods in the process of decision-making to go further without data, and each of them is "an expert" but there can hardly be achieved any reconcilability and progress in solving specific problems without basic statistical knowledge.

There is a wide belief that statistics helps the enterprise management in the process of decision-making, decreasing insecurities and risks being always based on data and not on personal opinions and certainties (Luigi Bigeri. 2004). Referring to Professor Jelf Timmons from Harvard, Ivo Vajic, 1994, Page 82, enterprise managements should have "helicopter brain" and skills that enable them to quickly adjust to changes.

Some authors in their studies point out that not every time all the managers accept the role of statistics in the right way in making important decisions in economy (John and Johnson, 2000); (Brian S.Yandell, 1997). Another not very small number go further to find out that statistics is not much needed in their jobs, considering it as technique rather than a possibility to create new values and a way to minimize risks (Galen C. Britz, 1999).

#### **4. Presentation of hypotheses**

The main hypotheses tested in this study were, if there is dependency between the level of knowledge and usefulness of statistical methods with regard to:

- a) Enterprise characteristics
- b) Manager characteristics

In order to make the data analyses easier, the independent variables were segregated into three groups. The first group of independent variables consists of enterprise characteristics such as activity of enterprise, juridical status, level of responsibilities, and the manner of decision-making in enterprise. The intention was to test the hypotheses, whether the level of knowledge and usefulness of statistics in enterprises depends on its characteristics.

Hypothesis1. The managers of industrial and service enterprises know and execute statistical methods at a greater extent as compared to the managers of agricultural enterprises, when making important decisions.

Hypothesis2. Managers of public enterprises compared to those of the private ones have more tendencies to know and to execute statistical methods.

Hypothesis3. Managers of joint-stock-companies know and execute statistical methods more in analyses and forecasts because of the higher responsibilities they have.

Hypothesis4. Managers of enterprises which make decisions collectively have more tendencies to know and to execute statistical methods compared to enterprise managers who make decisions independently.

The second group of independent variables comprises demographic characteristics of managers such as gender, age and level of education<sup>4</sup>. The aim was to test whether there is dependency between demographic characteristics of managers with the level of knowledge and usefulness of statistics in the enterprise.

Hypothesis5. Due to the domination in the whole number of managers, men managers determine the level of knowledge and execution of statistics in Kosovo enterprises.

Hypothesis6. Average age (35-40) and maturity age (40-59) know and execute statistics more before making any decisions.

Hypotheses7. Highly educated managers know and execute statistical methods more.

In the third group of variables were included managers' characteristics with respect to the working experience, sector where the manager works, level of management and number of statistical trainings<sup>5</sup>. The target was to find out if there is dependency between these variables and the level of knowledge and usefulness of statistics in the enterprise.

Hypothesis8. Managers with longer working experience know and execute statistics more in the process of decision-making.

Hypothesis9. Managers of marketing units, because of the research nature alone, have tendencies to execute the procedures and statistical methods more than any other working unit.

Hypothesis10. Managers of the higher managing hierarchy know and execute statistical methods more.

Hypothesis11. Managers who have more training know statistical methods more.

## 5. Discussion of results and interpretation of confirmed hypotheses

In this part of the survey main results are represented resulting from the level study of knowledge and execution of statistics from managers in main enterprises in Kosovo. Research results show that more than one half of the managers use one of the statistical methods and about one third of them consider that it would be better if they used statistics more. As it was expected, highly educated managers know and use statistics more. The number of highly educated managers is also high, considering that it would be better if they used statistical methods more. Managers of the financial and accounting unit know and execute statistical methods more, which traditionally are more oriented to quantum methods (Zdenka, G. Simicevic, V. 2005).

In the question whether there is additional education needed on the field of statistical methods, more than 90 percent of the interviewed managers consider that additional education is very important and it would be useful in their jobs.

Regarding the answers of the interviewed about the methods they know and execute more in their job, most of the managers know graphical statements, about one third know arithmetical mediums and indexes, and very few know variances and trends, median and mode, and at least regression, correlation and hypotheses.

For the requirements of this survey we have classified statistical methods in two groups:

a) Basic methods (graphical statements, arithmetical mediums, median, mode, variance and indexes).

b) Advanced statistical methods (trends, regression, correlation and hypotheses).

According to the research results, in general, the two groups of methods are known and executed little from the managers of main enterprises in Kosovo. We should distinguish the managers of service and industrial enterprises, who more satisfactorily execute statistical procedures. Basic statistical methods are known by approximately one third of managers, and advanced statistical methods approximately by every fifth manager. As it was expected, both groups of statistical methods are known by managers with longer working experience, 6-10, and over 10 years, and also by highly educated managers and higher hierarchical management. Analysis results of Chi-square test, Asymp. Sig(2 sided) and Cramer's V are presented in chart 1. In the case of Calculated Pearson Chi-square > Tabulated Pearson Chi-square and  $P < 0,05$  hypothesis is proved. If the contrary, hypothesis is not proved.

The analysis has shown good results in identifying variables which influence the level of knowledge and execution of statistics by managers of main enterprises in Kosovo. Some of the values of the resulted indicators are statistically significant and show dependency between the level of knowing statistics and some enterprise and manager characteristic. In the following results and presented hypotheses are explained.

**Table 1.** Significance level of the effect of enterprise characteristics in the level of knowledge and execution of statistics in business decision-making

Independent variables	Calculated Pearson Chi-square	Tabulated Pearson Chi-square	Df	Asymp. Sig(2 sided)	Cramer's V	Accept
Operation	34.175	28.869	18	0,012	0.370	Accept H1
Juridical status	8.503	7.815	3	0.037	0.330	Accept H1
Responsibilities	5.065	7.815	3	0.167	0.318	Accept H0
Manner of making decisions	2.280	7.815	3	0,0516	0.516	Accept H0

\* p < .05.

In the first group of hypotheses regarding enterprise characteristics, from 4 presented hypotheses, two of them are proved, hypothesis 1 and 2.

Hypothesis1. It is proved. Gained values are statistically significant. These results are conform the expectations because industrial, agricultural or business enterprises need statistics more due to the special role these methods have in quality control (John and Johnson, 2002). This hypothesis is also supported from the value of  $P=0.012 < 0.05$  (significant), which indicates that the level of knowing statistics is determined considerably by enterprise operation where the manager practices his/her function.

Hypothesis2. It is proved. Gained values are significant. According to the research results dependency was proved between the level of knowing statistics from the managers and enterprise property (private, public). As it was expected, the level of statistics execution in public enterprises is higher than in private ones, because the private sector of economy in Kosovo remains very limited and not profiled. The value of  $P=0.037$  shows that the level of statistics knowledge from managers was influenced by the enterprise property unit.

Hypothesis3. It is not proved. Against the fact that managers of joint stock companies have shown higher knowledge of statistical models compared to enterprises with limited responsibilities. The value of  $P=0.167$  is not significant. This indicates that the level of responsibilities in Kosovo enterprises does not determine the level of statistics execution from enterprise managers.

Hypothesis4. It is not proved. There wasn't shown any dependency between the level of statistics knowledge and execution from the managers and the manner managers make decisions (independent or collective). The value of  $P=0,0516$  shows that the manner of decision-making from the managers does not determine the level of statistics knowledge from managers of Kosovo enterprises. In the second group of hypotheses regarding demographic characteristics of managers, from 3 presented hypotheses none of them is proved.

**Table 2.** Significance level of demographic characteristics effect of managers in the level of knowledge and execution of statistics in business decision-making

Independent variables	Calculated Pearson Chi-square	Tabulated Pearson Chi-square	Df	Asymp. Sig(2 sided)	Cramer's V	Accept
Gender	2.051	7.815	3	0,562	0.157	Accept H0
Age	15.602	28.873	18	0,620	0.250	Accept H0
Education	7.198	16.918	9	0.617	0.170	Accept H0

\* p < .05

Hypothesis5. It is not proved. Insignificant differences between the level of statistics knowledge according to the gender of managers are also proved from the value of  $P=0.562$ .

Hypothesis6. It is not proved. According to the research results, the average age group of managers has more tendencies to know and execute statistical methods in decision-making, whereas gained results do not prove this ( $P=0.620$ ).

Hypothesis7. It is not proved. Research results show that highly educated managers have more tendencies to know and execute statistical methods in the process of decision-making, but differences in the level of knowledge are not statistically significant( $P=0.617$ ).

In the third group of hypotheses regarding manager characteristics according to their working place, out of 4 presented hypotheses, hypothesis 11 is proved.

**Table 3.** Significance level of the effect of manager characteristics according to their working place in the level of knowing and executing statistics in business decision-making

Independent variables	Calculated Pearson Chi-square	Tabulated Pearson Chi-square	Df	Asymp. Sig(2 sided)	Cramer's V	Accept
Work experience	18.469	21.031	12	0.102	0.272	Accept H0
Working unit	30.222	32.671	21	0.088	0.348	Accept H0
Level of management	9.772	12.592	6	0.135	0.243	Accept H0
Number of trainings	14.446	12.592	6	0.025	0.295	Accept H1

\*  $p < .05$

Hypothesis8. It is not proved. Regardless of the research results showing that experienced managers have tendency to know and execute statistical methods more in enterprises, the differences in the level of statistical method knowledge were slightly significant. This means that managers' experience does not influence evidently in the level of statistics knowledge ( $P=0.102$ ).

Hypothesis9. It is not proved. Even though managers of finance and accounting units had more tendencies to execute statistics, there wasn't shown any dependency according to working place ( $P=0.088$ ).

Hypothesis10. It is not proved. Managers of the higher level of management have more tendencies to execute statistics in enterprises even though the research results show that differences are not significant ( $P=0.135$ ). Thus, the three categorical variables did not show dependency with the level of knowing statistics from the managers according to their working place.

Hypothesis11. It is proved. The value of  $P=0.025$  shows dependency between the level of knowing and executing statistics and increase of trainings in statistics field. This indicates that the increase of trainings in statistics is positively reflected in the tendencies of managers in Kosovo enterprises to execute statistical methods more in the process of decision-making.

## 6. Conclusions and Recommendations

The aim of this study was to examine the level of knowledge and usefulness of statistical methods in Kosovo enterprises. There has not been conducted any similar research to give evidence and to convince the role of statistics in the enterprise. The research based

on the responses of 85 top managers, has shown that most of them know and apply basic statistical methods (descriptive statistics). It should be stressed that methods which are most frequently considered in statistical literature were involved in questions used for measuring the level of knowledge and usefulness of statistical methods by managers.

This research provides a good pedestal for deeper study, through the identification of key factors which may have impact on the level of recognition as well as on enforcement of statistics by enterprise managers.

Based on the study results some of the managers' characteristics have significant impact on the level of knowledge and usefulness of statistics. There is an indication that the activity and juridical status of the enterprises in Kosovo affects the level of knowledge and practical application of statistics. There seems to be a need for increasing the level of statistical knowledge in Industrial and agricultural enterprises. This might come as a result of the special role that these methods have in the control of production quality and communication of information within sectors. Statistics helps managers to monitor and use effectively methods for measuring the quality of products or services. It should be noted that the managers of public enterprises have shown more tendency to be acquainted with statistical methods than those of private enterprises. The elucidation given for the above statement is that, due to unfavorable economic policies in the country, private sector has still remained un-segmented and with the limited capacity in knowledge as well as in technology.

The study results show that the level of statistical knowledge increases with the increase of the number of trainings by managers. This coincides with the datum that 90.6% of managers declared that there is a need for additional education in statistics, while 71.0% stated that greatest use of statistical methods will help them in their work. Surprisingly, only 7 of the 85 interviewed managers were aware of statistical software (s) like SPSS (2) and MINITAB (5). This indicates that there is a need for additional trainings in advanced methods and statistical programs. The value of Chi-Square test for this hypothesis was highly significant. The study result was not significant on the level of statistical knowledge and its implementation with regards to the working sectors. Despite of this, it should be highlighted that accounting managers as well as those coming from marketing sector had more inclination to know and implement statistics in making decisions. This could be justified with the nature of work in these sectors. In the marketing sector statistics play an important role in the minimization of weaknesses when it comes to new products development, in the identification of customer focus groups as well as in trade, in the accounting sector statistics have found greater use due to the need for more numerical measurements.

It was also proved that variables like gender, age, education, working experience, the manner of making decisions, unit where manager works and level of management have no significant impact on the level of knowledge and usefulness of statistics in enterprise. The values of the Chi-Square tests were not statistically significant.

The following recommendations were based on the overall review of comprehensive results.

Firstly, improving the capacity of the statistical knowledge should be realized through offering intensive statistical courses to the managerial staff. It is therefore recommended that the program for these courses be offered in different levels, based on the managers' background as well as to the needs of the sector where they work.



Secondly, the development of advanced statistical curricula for the higher education, will contribute to the amplification of managerial capacities to the young scientists and researchers. The academic part should be closely associated with the practical needs of the Kosovo economy as well as with the countries of region.

Thirdly, the results of this study have shown that 85.2% of managerial staff was capable to use Excel software. This is an indication that managerial staff of Kosovo enterprises should get in use with powerful and professional software (s) like SPSS, MINITAB and SAS. By using these software (s), they will be able to perform a large number of statistical methods, starting from the basic to the most advanced.

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## Appendix A1.

### The overall characteristics of enterprises

Characteristic of enterprise	Number of Enterprises	Percentages
<b>Activity of enterprise</b>		
Agricultural	13	15.3
Industrial	34	40.0
Commercial	10	11.8
Post Telephone & Transport	4	4.7
Financial (banks, insurance companies)	5	6.0
Service enterprise	19	22.2
<b>Juridical status of enterprise</b>		

Private	59	69.4
Public	19	22.4
No answer	7	8.2
<b>Responsibility</b>		
Limited responsibility	34	40.0
Joint-stock-Company	16	18.8
No answer	35	41.2

**Appendix A2.**

**Demographic characteristics of enterprise managers**

<b>Gender structure</b>	<b>Number</b>	<b>Percentages</b>
Female	11	12.9
Male	72	84.7
No answer	2	2.4
<b>Age structure</b>		
Up to 25 years	2	2.4
25-30	8	9.4
30-35	10	11.8
35-40	12	14.1
40-45	25	29.4
45-50	12	14.1
Over 50 years	16	18.8
<b>Level of education</b>		
High school	6	7.1
Superior	64	75.3
Master of sciences	12	14.1
Doctor of sciences	1	1.2
No answer	2	2.4
<b>Working experience</b>		
Up to 1 year	6	7.1
2-3 years	12	14.1
4-5 years	13	15.3
6 - 10 years	27	31.8
More than 10 years	27	31.8

**Appendix A3.**

**Managers characteristics based on the working sector**

<b>Working Experience (in years) in current position</b>	<b>Number of enterprises</b>	<b>Percentages</b>
Up to 1 year	11	12.9
2-3 years	30	35.3
4-5 years	21	24.7
More than 5 years	23	27.1
<b>Working Sector</b>		
Finances	19	22.4
Accounting	8	9.4
Marketing	12	14.1
Furnishing	12	14.1
Market	1	1.2
Informative technology	6	7.1
Human resources	5	5.9
Others	20	23.5
No answer	2	2.4



<b>Level of Management</b>		
High	50	58.8
Medium	30	35.3
Low	3	3.5
No answer	2	2.4
<b>Number of Trainings by Managers</b>		
None	36	42.4
One	16	18.8
More than one	33	38.8

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<sup>4</sup>Detailed descriptions of the managers characteristics are available in appendix A2

<sup>5</sup>Detailed descriptions of the managers characteristics based on the working sectors are available in appendix A3

## **DO FISCAL DEFICITS RAISE INTEREST RATES IN NIGERIA? A VECTOR AUTOREGRESSION APPROACH**

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**Abstract:** *The paper examines the effects of fiscal deficits and government debt on interest rates in Nigeria, by applying the Vector Auto-regression approach. The results confirm a positive interest rates effect of fiscal deficits and debt. It is recommended that government revenue base should be increased, while unnecessary spending should be discouraged. Moreover, where deficit financing is inevitable, it should be put into productive activities in order to create more employment opportunities, raise national output, and increase the living standard of the people. This should check interest rates from rising*

**Key words:** *Fiscal deficits; government debt; interest rates; vector auto-regression*

### **Introduction**

The controversies surrounding the exact relationship between public sector deficits (and government debt) and interest rates motivated this study. Easterly and Schmidt-Hebbel (1993) argued that the relationship between fiscal deficits and interest rates is a complex one because countries finance their deficits in different ways. On the one hand, under a repressed financial sector, taxes on financial assets are a major source of revenue for the government. On the other hand, in a liberalized financial system, where the government finances its deficits via domestic borrowing, public sector will compete with the private sector for loans. This puts upward pressure on interest rates. The World Bank (1993) opined that in economies where financial markets are not repressed, higher deficits financed by domestic debt increase domestic real interest rates when external borrowing is not possible. However,

if financial markets are integrated with world capital markets, higher domestic borrowing results in international capital inflows and higher foreign debt. Thus the impact on domestic real interest rates will not be much. Moreover, in countries where the financial markets are repressed (that is, interest rate control, compulsory public debt placements, and controls on external capital flows), given a fixed nominal interest rate fiscal deficits raise inflation, resulting in a repressed (even negative) real interest rates (World Bank, 1993).

In Nigeria and many countries of the world, government deficits can be financed by borrowing from the Central Bank (deficit financing or money creation), borrowing from the domestic money market (mainly from the banks) or borrowing from abroad. One of the most important objectives of Nigeria's fiscal policy is to reduce national debt and to check the interest payments on such debt from rising, and prevent it from leading to higher deficits in the future.

Unfortunately, in Nigeria, government fiscal deficits increased continuously in the past two decades. For instance, deficits increased from N3,902.10 million in 1981 to N8,254.30 million in 1986 and further to N15,134.70 million in 1989. The rising trend of deficits continued except in the year 1995 when it was registered a surplus (that is N1,000 million). By the year 1998, overall deficits had jumped to N133,389.30 million and further to N301,401.60 million in 2002. Beginning from 2003, government fiscal deficits declined moderately from N202,724.70 million to N172,601.30 million, N161,406.30 million, and N101,397.50 million in 2004, 2005 and 2006; respectively (see appendix 1). Similarly, fiscal deficits as a percentage of GDP (at 1990 factor cost), deteriorated from -3.8 percent in 1981 to -5.7 percent in 1986 and further to -9.5 percent in 1993. However, the value of deficits as a percentage of GDP declined to -0.1 percent in 1997 only to rise to -5.9 percent in 1999. The share of deficits in total GDP has been declining, from -2.0 percent in 2003 to -1.1 percent and -0.6 percent in 2005 and 2006, respectively (appendix 1).

Government debt (domestic debt and external debt) increased continuously, from N13,526.70 million in 1981 to N69,892.60 million in 1986 and further to N960,994.10 million in 1996, before falling to N954,961.10 million in 1996. Total debt assumed a rising trend, moving from N1,170,507.90 million in 1998 to N3,995,637.80 million and N6,260,594.70 million in 2000 and 2004, respectively. However, the value of government debt dropped to N4,220,978.80 million in 2005 and further to N2,204,720.70 million in 2006. In the same vein, government debt as a percentage of GDP (at 1990 factor cost) also worsened during the period under review. For example, the share of government debt in total GDP increased from 5.4 percent in 1981 to 27.1 in 1986 and further to 261.1 percent in 1993. Even though the value of debt declined to 252.7 percent in 1997, it soon rose sharply to 857.8 percent in 1999. Government debt as a percentage of GDP continued to increase, jumping to 1128.6 percent in 2002 and 1186.7 percent in 2004, but again declined to 751.2 percent and 370.0 percent in 2005 and 2006, respectively (appendix 1).

The interest rate (lending rate) also showed a rising trend during the period under review. For example, interest rate increased from 7.75 percent in 1981 to 10.50 percent in 1986 percent and to a record high of 26.80 percent in 1989. In 1995, interest rate dropped to 20.18 percent only to rise again to 21.32 percent in 1999 and 24.40 percent in 2002. The value of interest rate has been falling, moving from 20.48 percent in 2003 to 19.15 percent, 17.85 percent and 17.30 percent, in 2004, 2005 and 2006; respectively (see appendix 1).

Large fiscal deficit has adverse effects the economy because it tends to reduce national savings, which in turn reduces domestic investment and increases borrowing from abroad. Besides, a low level of national savings raises inflation and domestic interest rates, and crowds out private (sector) investment. The reduction in investment in turn affects employment as firms/businesses reduce their demand for labour and other factor inputs. All of these reduce national output, which in turn lead to trade deficits and balance of payments problems, and reduction in the overall wellbeing of the people.

Given that the priorities of this administration include amongst others: making Nigeria one of the largest twenty (20) economies in the world by the year 2020 and improving the standard of living of the people; sustenance of the declining debt and attainment of stability of real interest rates in order to promote production activities in the economy, it is important to investigate the effect of government deficits on interest rate.

The paper is organized as follows: section one is the introduction while section two is the literature review and theoretical framework. Section three contains model specification and estimation, while section four discusses results. Section five is for recommendations and conclusion.

### **Literature review and theoretical framework**

This section reviews past relevant studies on the relationship between government fiscal deficits (and government debt) and interest rates. Many studies have shown that large deficits lead to increase in interest rates. For instance, Wachtel and Young (1987) discovered that a 1 percentage increase in the projected deficit-GDP ratio raises interest rates on the order of 6 to 16 basis points. Similarly, study by Cohen and Garnier (1991) indicated a significant positive effect of deficit-GDP ratio on interest rates. A 1 percentage increase in deficit-GDP ratio is projected to raise interest rates on the order of 40 to 55 basis points. Laubach (2003) discovered that fiscal deficit has a significant effect on interest rate. A one percentage increase in the projected deficit-to-GDP ratio is estimated to raise long term interest rates by approximately 25 basis points. Similarly, interest rate rises by about 4 basis points in response to a percentage point in the projected debt-GDP ratio. Similarly, Stephen Miller and Frank Russek (1990) Elmendorf (1993) and Canzoneri et al (2002) and Shapiro (2004) suggested that rising interest rates are associated with federal deficits.

Moreover, Gale and Orszag (2003) indicated that a projected rise in the budget deficits-GDP ratio of 1 percentage result in an increase in the long term interest rates by 0.4 to 0.6 percentage points. In the same manner, Qiang Dai and Thomas Phillipon (2004) findings indicated that a 1 percentage point increase in the deficits increases 10 year (interest) rate by 41 basis points. Furthermore, Kimberly (2008) indicated that expected future fiscal deficits increases current long term interest rates. Patnaik (2000 and 2001) reported that, given money supply, fiscal deficits may raise interest rate by increasing the demand for money. He argued further that the link would be effective only if bank credit had supply-constrained. In India, Deepak Lal et al (2001) observed that the financing of large fiscal deficits (sales of bonds) has led to higher real interest rates and crowding out of private investment. Surprisingly, Bhalla (1995) argued that, because of the floor on interest rates, causation does not run from high fiscal deficits to high interest rates in India. The author

concluded that, causation runs from high interest rates to high fiscal deficits, and that to reduce deficits, interests should be reduced.

As reported by Gosselin and Lalonde (2005), real interest rates rise by 3 basis points for every 1 percentage point increase in the government debt-to-GDP ratio. According to Dellas et al (2005) the effect of deficits on interest rates increases with financial openness. Ari Aisen and David Hauner (2007) discovered overall highly significant positive impact of budget deficits on interest rates, but the impact depends on interaction term and is only significant when deficits are high, mostly domestically financed or interact with high domestic debt, when financial openness is low, interest rate liberalized or financial depth is low.

Some studies did not support the view that large deficits and debt raise interest rates (Elmendorf and Mankiw, 1999). They include Evans (1987), Plosser (1987), and Chakraborty (2002) who found no link between budget deficits and interest rates, and David et al (2003) who reported that the yield (interest rate) on 10 year bonds declined through out the 1980s, even as the fiscal deficits moved above 4% of GDP. The study of James Barth et al (1991) is consistent with the ones reported above. The report of the Reserve Bank of New Zealand (1986) and Stephen Kirchner (2007) are also in line with the ones mentioned above. In Namibia, Hoster Bebi (2000) discovered a statistically insignificant effect of domestic debt-GDP ratio on lending rate, and significant fiscal deficits effect on interest rate. Elsewhere, Goyal (2004) asserted that there is a feedback relationship between fiscal deficits and interest rates. Anyanwu (1998) applied regression analysis to pooled cross-section and time series data for Nigeria, Ghana and the Gambia. The results did not reveal a significant positive association between overall fiscal deficits (and its foreign financing) and domestic nominal deposit interest rates. However, the author reported a significant positive relation between domestic financing of the fiscal deficits and domestic nominal deposit rates. He concluded that the concern of economists in the Sub-region should shift from the deficits itself to the manner of financing the deficit.

This study is very important because past studies have focused more on the effects of deficits (Anyanwu, 1998). In addition, is the importance of interest rate on investment, savings, and all intertemporal decisions (Anyanwu, 1998). Moreover, our paper attempts to examine the effects of both fiscal deficits and government debt on interest rates in Nigeria.

### **Model Specification and Estimation**

This study uses a vector autoregression model to examine the effects of fiscal deficits and government budget, on the interest rates. The interest rates would be captured by the lending rate. As argued by Bhalla (1995) and Deepak Lal et al (2002), given that most interest rates are highly correlated the (domestic) lending rate is used as a statistical proxy for the nominal interest rates. Thus, our econometric model expresses interest rates (INT) as a function of fiscal deficits (FDEF) and government debt (GOV). Thus, the model is specified as:

$$\text{INT} = (\text{FDEF}, \text{GOV}, \text{Ut}) \quad (1)$$

Inflation is also expected to have a lasting effect on interest rates. Thus, we shall include inflation rate (INFL) as an important explanatory variable in the model. Moreover,

international interest rate, USINT (proxied by the United States interest rate) is expected to influence the domestic rate, therefore it would be included in our interest rate model. Thus, the model above would be transformed into the new model presented below:

$$INT=f(FDEF, GOV, INFL, USIN, U_t) \quad (2)$$

[+]    [+]    [+]    [ +]

INT refers to interest rates, and it is proxied by the domestic lending rate. The data is obtained from the Central Bank of Nigeria bulletin 2006.

FDEF is the ratio of overall fiscal deficits to GDP. The data is obtained from the Central Bank of Nigeria bulletin 2006.

GOV refers to government total debt to GDP ratio. The data for the two variables is obtained from the Central Bank of Nigeria bulletin 2006.

USIN refers to the international interest rate, and it is proxied by the United States interest rate. The data is obtained from the International Financial Statistics various issues.

INFL refers to inflation rate. The data is obtained from the Central Bank of Nigeria bulletin 2006.

U<sub>t</sub> is the error term.

Before the regression analysis, we perform a stationarity test on the variables. Economic theory requires that variables be stationary before application of standard econometric techniques. This is to avoid misleading results. In performing the stationarity test we used a maximum lag of 4, and excluded both intercept and trend. The result of the stationarity test is presented below.

**Table 1.** ADF-Fuller (Stationarity) test for variables

Variable	ADF-statistic	Critical value	Decision rule
INT	-7.857560 (0.0000)	1%=-2.664853 5%=-1.955681 10%=-1.608793	Stationary at 1 <sup>st</sup> difference
INFL	-4.771706 (0.0000)	1%=-2.664853 5%=-1.955681 10%=-1.608793	Stationary at 1 <sup>st</sup> difference
FDEF	-5.445570 (0.0000)	1%=-2.664853 5%=-1.955681 10%=-1.608793	Stationary at 1 <sup>st</sup> difference
GOV	-2.460505 (0.0163)	5%=-1.955681 10%=-1.608793	Stationary at 1 <sup>st</sup> difference
USIN	-4.099371 (0.0003)	1%=-2.664853 5%=-1.955681 10%=-1.608793	Stationary at 1 <sup>st</sup> difference

The stationarity test reveals that all the variables are stationary at first difference. Next, we perform the Granger-causality test on fiscal deficits and government debt, and interest rate (variables of interest). The decision rule requires that, for a high F-Statistic value and low probability value we reject null hypothesis and accept the alternative hypothesis. However, given a low F-Statistic and high probability value, we accept the null and reject the alternative hypothesis. The outcome of the causality test is presented below.



Pairwise Granger Causality Tests  
Date: 02/11/09 Time: 17:16  
Sample: 1981 2006  
Lags: 2

Null Hypothesis:	Obs	F-Statistic	Probability
FDEF does not Granger Cause INT	24	0.73612	0.49214
INT does not Granger Cause FDEF		0.03527	0.96541
GOV does not Granger Cause INT	24	0.06202	0.94005
INT does not Granger Cause GOV		0.11682	0.89038

As indicated by the results, while causality runs from fiscal deficits to interest rates, the same cannot be said of government debt because of the low F-Statistic and high probability value. This implies that, government deficits predict interest rates, but government debt does not predict interest rate in Nigeria. Lastly, we estimate the quantitative effect of fiscal deficits and government debt on interest rate, using the vector auto-regression (VAR) approach. The result of the estimation is presented below:

$$\text{INT} = 3.9162 + 0.4917\text{LEND}(-2) - 0.1412\text{INFL}(-2) - 1.4976\text{USIN} + 2.4705\text{GOV} + 19.9528\text{FDEF}$$

S. E. (10.5545) (0.2541) (0.9710) (0.9710) (1.2154) (11.9684)  
t [0.3710] [1.9352] [-1.9634] [-1.5423] [2.0326] [1.6671]  
R<sup>2</sup> 0.7361  
F-Statistic 1.7932

## Discussion of Results

The results of the estimation show that the explanatory variables account for approximately 73.6 percent variation in interest rate in Nigeria. The estimation also shows that fiscal deficits and government debt (our variables of interest) are statistically and economically significant. For instance, a 1 percentage increase in government debt-GDP ratio raises interest rate by approximately 2.47 percentages. This is consistent with the work of Wachtel and Young (1987), Cohen and Garnier (1991), Laubach (2003), Gale and Orszag (2003), Qiang Dai and Thomas Phollipon (2004) who discovered that higher deficits lead to higher interest rates. Moreover, A 1 percentage increase in fiscal deficits-GDP ratio in the previous two years is found to raise interest rates by approximately 19.95 percent. These findings are in line with Laubach (2003), Gosselin and Lalonde (2005) who indicated that rising debt raises interest rates. The results also indicate that inflation is statistically significant but it is negatively signed. A 1 percentage increase in inflation in the previous two years leads to approximately 0.14 percentage decrease in interest rate. Furthermore, the estimation revealed that international interest rate is statistically significant. A 1 percentage increase in international interest rate in the previous two years causes the Nigerian interest rate to fall by approximately 1.50 percentage. Finally, it is shown that the lagged value of interest rate has a significant positive influence on current interest rate. A 1 percentage increase in interest rate in the previous two years leads to an increase in the interest rate by approximately 0.49 percentage.

## **Recommendations and Conclusion**

This paper investigates the effect of fiscal deficits and government debt on interest rates in Nigeria. The authors used VAR approach to estimate the effects of fiscal deficits and government debt (including inflation and international interest rate) on interest rates. The results indicate that fiscal deficits and government debt have positive impact on interest rates, but inflation and international rate were found to have negative effect on interest rates. Some policy implications can be drawn from our findings. For instance, deficits financing leads to huge debt stock and tends to crowd-out private sector investment, by reducing the access of investors to adequate funds, thereby raising interest (and/or lending) rates. The rise in interest rate reduces investment demand and output of goods and services. These inturn reduce national income as well as employment rate, and the overall welfare of the people would decline. Thus, government should make efforts to reduce unnecessary spending, because experience has shown that a large proportion of government expenditures have been channeled to unproductive ventures.

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**Appendix 1.**

**Macroeconomic indicators**

Year	Lending rate (%)	Inflation rate (%)	Government debt (Nm)	Overall fiscal deficits (Nm)	United States. Interest rate (%)	Gross domestic product, at 1990 factor cost (Nm)	Government debt-GDP ratio	Overall fiscal deficits-GDP ratio
1981	7.75	20.9	13526.7	-3,902.10	16.38	251,052.30	0.05388	-0.01554
1982	10.25	7.7	23829.9	-6,104.10	12.26	246,726.60	0.096584	-0.02474
1983	10	23.2	32802	-3,364.50	9.09	230,380.80	0.142382	-0.0146
1984	12.5	39.6	40483.7	-2,660.40	10.23	227,254.70	0.178142	-0.01171
1985	9.25	5.5	45252.6	-3,039.70	8.1	253,013.30	0.178855	-0.01201
1986	10.5	5.4	69892.6	-8,254.30	6.81	257,784.50	0.271128	-0.03202
1987	17.5	10.2	137579.7	-5,889.70	6.66	255,997.00	0.537427	-0.02301
1988	16.5	38.3	180987.4	-12,160.90	7.61	275,409.60	0.657157	-0.04416
1989	26.8	40.9	287444.8	-15,134.70	9.22	295,090.80	0.974089	-0.05129
1990	25.5	7.5	382707.5	-22,116.10	8.1	328,606.10	1.164639	-0.0673
1991	20.01	13	444653.9	-35,755.20	5.7	328,644.50	1.352994	-0.1088
1992	29.8	44.5	706164.3	-39,532.50	3.52	337,288.60	2.09365	-0.11721
1993	18.32	57.2	894238	-107,735.30	3.02	342,540.50	2.610605	-0.31452
1994	21	57	908173.9	-70,270.60	4.2	345,228.50	2.630646	-0.20355
1995	20.18	72.8	965640.1	1,000.00	5.84	352,646.20	2.738269	0.002836
1996	19.74	29.3	960994.1	32,049.40	5.3	367,218.10	2.616957	0.087276
1997	13.54	8.5	954961.1	-5,000.00	5.46	377,830.80	2.527483	-0.01323
1998	18.29	10	1170508	-133,389.30	5.35	388,468.10	3.013138	-0.34337
1999	21.32	6.6	3372181	-285,104.70	4.97	393,107.20	8.578273	-0.72526
2000	17.98	6.9	3995638	-103,777.30	6.24	412,332.00	9.690341	-0.25168
2001	18.29	18.9	4193267	-221,048.90	3.89	431,783.20	9.71151	-0.51194
2002	24.4	12.9	5098886	-301,401.60	1.67	451,785.70	11.28607	-0.66713
2003	20.48	14	5808009	-202,724.70	1.13	495,007.20	11.73318	-0.40954
2004	19.15	15	6260595	-172,601.30	1.35	527,576.00	11.86672	-0.32716
2005	17.85	17.9	4220979	-161,406.30	3.21	561,931.40	7.511555	-0.28723
2006	17.3	8.2	2204721	-101,397.50	4.96	595,821.61	3.700303	-0.17018

Source: Central Bank of Nigeria (2006), International Financial Statistics (Various issues)

**Appendix 2.**

**Variables considered for regression analysis**

Year	Lending rate (%)	Inflation (%)	United States interest rate (%)	Government debt-GDP ratio	Overall fiscal deficits-GDP ratio
1981	7.75	20.9	16.38	0.05388	-0.01554
1982	10.25	7.7	12.26	0.096584	-0.02474
1983	10	23.2	9.09	0.142382	-0.0146
1984	12.5	39.6	10.23	0.178142	-0.01171
1985	9.25	5.5	8.1	0.178855	-0.01201
1986	10.5	5.4	6.81	0.271128	-0.03202
1987	17.5	10.2	6.66	0.537427	-0.02301

1988	16.5	38.3	7.61	0.657157	-0.04416
1989	26.8	40.9	9.22	0.974089	-0.05129
1990	25.5	7.5	8.1	1.164639	-0.0673
1991	20.01	13	5.7	1.352994	-0.1088
1992	29.8	44.5	3.52	2.09365	-0.11721
1993	18.32	57.2	3.02	2.610605	-0.31452
1994	21	57	4.2	2.630646	-0.20355
1995	20.18	72.8	5.84	2.738269	0.002836
1996	19.74	29.3	5.3	2.616957	0.087276
1997	13.54	8.5	5.46	2.527483	-0.01323
1998	18.29	10	5.35	3.013138	-0.34337
1999	21.32	6.6	4.97	8.578273	-0.72526
2000	17.98	6.9	6.24	9.690341	-0.25168
2001	18.29	18.9	3.89	9.71151	-0.51194
2002	24.4	12.9	1.67	11.28607	-0.66713
2003	20.48	14	1.13	11.73318	-0.40954
2004	19.15	15	1.35	11.86672	-0.32716
2005	17.85	17.9	3.21	7.511555	-0.28723
2006	17.3	8.2	4.96	3.700303	-0.17018

**Appendix 3.**

**Results of Vector Auto-Regression**

Vector Autoregression Estimates	
Date: 02/13/09 Time: 13:48	
Sample(adjusted): 1983 2006	
Included observations: 24 after adjusting endpoints	
Standard errors in ( ) & t-statistics in [ ]	
INT	
LEND(-1)	0.265403 (0.23173) [ 1.14532]
LEND(-2)	0.491731 (0.25410) [ 1.93520]
C	3.916286 (10.5545) [ 0.37105]
INFL	0.152815 (0.10664) [ 1.43297]
INFL(-1)	-0.044504 (0.08776) [-0.50709]
INFL(-2)	-0.141213 (0.07192) [-1.96346]
USIN	-0.738223 (1.17159) [-0.63010]
USIN(-1)	2.630592

	(1.76277)
	[ 1.49231]
USIN(-2)	-1.497698 (0.97106) [-1.54233]
GOV	2.470595 (1.21544) [ 2.03267]
GOV(-1)	-1.591884 (1.48342) [-1.07311]
GOV(-2)	1.183558 (0.89317) [ 1.32512]
FDEF	19.95280 (11.9684) [ 1.66712]
FDEF(-1)	-2.136733 (9.41300) [-0.22700]
FDEF(-2)	25.87123 (14.0554) [ 1.84066]
R-squared	0.736118
Adj. R-squared	0.325634
Sum sq. resids	157.0208
S.E. equation	4.176932
F-statistic	1.793294
Log likelihood	-56.59442
Akaike AIC	5.966202
Schwarz SC	6.702485
Mean dependent	18.59167
S.D. dependent	5.086390

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## APPLICATION OF A FUZZY GOAL PROGRAMMING APPROACH WITH DIFFERENT IMPORTANCE AND PRIORITIES TO AGGREGATE PRODUCTION PLANNING

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**Abstract:** *This study presents an application of a fuzzy goal programming approach with different importance and priorities (FGPIP) developed by Chen and Tsai (2001) to aggregate production planning (APP), for the state-run enterprise of iron manufactures non-metallic and useful substances (Société des bentonites d'Algérie-BENTAL-). The proposed model attempts to minimize total production and work force costs, carrying inventory costs and rates of changes in work force. The proposed model is solved by using LINGO computer package and getting optimal production plan. The proposed model yields an efficient compromise solution and the overall levels of Decision Making (DM) satisfaction with the multiple fuzzy goal values.*

**Key words:** *Aggregate production planning; fuzzy goals programming; fuzzy linguistic; membership function*

## 1. Introduction

Aggregate production planning (APP) is concerned with matching supply and demand of forecasted and fluctuated customer's orders over the medium-time range, up approximately 3 to 18 months into future. APP determines the intermediate range capacity needed to respond to fluctuating demand. Given demand forecasts for each period of a finite planning horizon, the APP specifies production levels, work force, inventory levels, subcontracting rates, and other controllable variable for each period that satisfy anticipated demand requirements while minimizing relevant cost over that planning horizon. The fluctuations in demand can be absorbed by adopting one of the following strategies:

- The production rate can be altered by effecting changes in the work force through hiring or laying off workers.
- The production rate can also be altered by maintaining a constant labour force but introducing overtime or idle time.
- The production rate may be kept on a constant level and the fluctuations in demand met by altering the level of subcontracting.
- The production rate may be kept constant and changes in demand absorbed by changes in the inventory level.

Any combination of these strategies is possible. The concern of the APP is to select the strategy with least cost to the firm. This problem has been under an extensive discussion and several alternative methods for finding an optimal solution have been suggested in the literature.

Holt, Modigliani, and Simon (1955) proposed the HMMS rule, researchers have developed numerous models to help to solve the APP problem, each with their own pros and cons. According to Saad (1982), all traditional models of APP problems may be classified into six categories—(1) linear programming (LP) (Charnes & Cooper, 1961; Singhal & Adlakha, 1989), (2) linear decision rule (LDR) (Holt *et al.*, 1955), (3) transportation method (Bowman, 1956), (4) management coefficient approach (Bowman, 1963), (5) search decision rule (SDR) (Taubert, 1968), and (6) simulation (Jones, 1967). When using any of the APP models, the goals and model inputs (resources and demand) are generally assumed to be deterministic/crisp and only APP problems with the single objective of minimizing cost over the planning period can be solved. The best APP balances the cost of building and taking inventory with the cost of the adjusting activity levels to meet fluctuating demand.

In practice, the input data in the problem of APP and data of demand, resources and cost, as well as the objective function are frequently imprecise/fuzzy because some information is incomplete or unobtainable. Traditional mathematical programming techniques clearly cannot solve all fuzzy programming problems. In 1976, Zimmermann first introduced fuzzy set theory into conventional LP problems.

Since then, fuzzy linear programming (FLP) has been developed into several fuzzy optimization methods for solving APP problems. Additional references to the use of FLP to solve APP problems include Masud and Hwang (1980), Lee (1990), Tang, Wang and Fung. (2000), Wang and Fang (2001), Reay-Chen Wang and Tien-Fu Liang (2005), Abouzar Jamalnia and Mohammad Ali Soukhakian (2008).

In practical production planning systems, many functional areas in an organization that send inputs to the aggregate plan are typically motivated by conflicting goals with respect to the use of the organization's resources. The decision maker (DM) must



simultaneously optimize these conflicting goals in a framework of fuzzy aspiration levels. Zimmermann (1976) first extended his FLP approach to a conventional multi-objective linear programming (MOLP) problem. For each of the objective functions in this problem, the DM was assumed to have a fuzzy goal, such as "the objective function should be substantially less than or equal to some value." Subsequent works on fuzzy goal programming (FGP) included Leberling (1981), Hannan (1981), Luhandjula (1982), Sakawa (1988) and Chen and Tsai (2001).

This study presents an application A fuzzy GP with different priorities model in the national firm of iron manufactures non- metallic and useful substances for solving the problems of the APP. The proposed model minimizes total production and work force costs, cost of inventory and minimizes the degree of change in Work force.

## 2. Model formulation

### 2.1. Basic structure of fuzzy goal programming

Goal programming (GP) Models was originally introduced by Charnes and Cooper in early 1961 for a linear model. This approach allows the simultaneous solution of a system of Complex objectives. The solution of the problem requires the establishment among these multiple objectives.

The principal concept for linear GP is to the original multiple objectives into specific numeric goal for each objective. The objective function is then formulated and a solution is sought which minimizes the weighted sum of deviations from their respective goal.

GP problems can be categorized according to the importance of each objective considered Nonpreemptive GP is the case in which all the goals are of roughly comparable importance. Preemptive GP has a hierarchy of priority levels for the goals, in which goal of greater importance receive greater attention in general GP models consist of three components: an objective function , a set of goal constraints, and non-negativity requirements. However, the target value associated with each goal could be fuzzy in the real-world application

The fuzzy sets theory is recurrently used in recent research. A fuzzy set A can be characterized by a membership function, usually denoted  $\mu$  , which assign to each object of a domain its grade of membership in A (Zadeh, 1965). The more an element or object can be said to belong to a fuzzy set A, the closer to 1 is its grade of membership. Various types of membership functions can be used to support the fuzzy analytical

Framework although the fuzzy description is hypothetical and membership values are subjective. Membership functions, such as linear, piecewise linear, exponential, and hyperbolic functions, were used in different analysis. In general, the non-increasing and non-decreasing linear membership functions are frequently applied for the inequalities with less than or equal to and greater than or equal to relationships, respectively. Since the solution procedure of the fuzzy mathematical programming is to satisfy the fuzzy objective, a decision in a fuzzy environment is thus defined as the intersection of those membership functions corresponding to fuzzy objectives (Zimmermann, 1978, 1985). Hence, the optimal decision could be any alternative in such a decision space that can maximize the minimum attainable aspiration levels in DM, represented by those corresponding membership functions (Zimmermann, 1985).

The integrated use GP and fuzzy sets theory has already been reported in the literature, Hannan, (1981), Leberling (1981), Luhandjula (1982), Rubin and Narasimhan (1984), Tiwari, Dharmar, and Rao (1987), Wang and Fu (1997), Chen and Tsai (2001), Yaghoobi and Tamiz (2007) further integrated several fuzzy linear and multiobjective programming techniques.

The approach chosen in this study for applied to the problem of APP is similar to the method developed by Chen and Tsai (2001)

## **2.2. Multi-objective linear programming (MOLP) model to APP**

### **2.2.1. Parameters and constants definition**

$v_{it}$  : production cost for product  $i$  in period  $t$  excluding labor cost in period  $t$  (Unit).

$c_{it}$  : inventory carrying cost for product  $i$  between period  $t$  and  $t+1$ .

$r_t$  : regular time work force cost per employee hour in period  $t$ .

$d_{it}$  : forecasted demand for product  $i$  in period  $t$ .(Units).

$K_{it}$  : Quantity to produce one worker in regular time for product  $i$  in period  $t$ .

$I_{oi}$  : initial inventory level for product  $i$ .(units)

$T$  : horizon of planning.

$N$  : total number of products

$P_{it}$  : Quantity of  $i$  product to the period  $t$ .

$I_{it}$  : inventory level for product  $i$  in period  $t$  (units)

$H_t$  : worker hired in period  $t$  (man).

$F_t$  : workers laid off in period  $t$ (man).

$I_{it.Min}$  : minimum inventory level available for product  $i$  in period  $t$  (units).

$W_t$  : total number of work force level in period  $t$  (man).

$W_{Min}$  : The minimum work force level ( man) available in period  $t$ .

$W_{Max}$  : The maximum work force level ( man) available in period  $t$ .

### **2.2.2. Objective functions**

Masud and Hwang (1980) specified three objective functions to minimize total production costs, carrying and backordering costs, and rates of change in labor levels. In this study, we propose a model which will be using two strategies where they are available in the national firm of iron manufactures non- metallic and useful substances. In their multi-product APP decision model, the three objectives to the APP model can be formulated as follows:

- **Minimize total production costs :**

$$Min..Z_1 \cong \sum_{i=1}^N \sum_{t=1}^T (v_{it} P_{it}) + \sum_{t=1}^T (r_t W_t + h_t H_t + f_t F_t)$$

The production costs include: regular time production, overtime, carrying inventory, specifies the costs of change in Work force levels, including the costs of hiring and layoff workers.

- **Minimize carrying costs :**

$$\text{Min..}Z_2 \cong \sum_{i=1}^T (c_{it} I_{it}) \cdot$$

- **Minimize changes in labor levels:**

$$\text{Min..}Z_3 \cong \sum_{t=1}^T (H_t + F_t)$$

where the symbol  $\cong$  is the fuzzified version of  $=$  and refers to the fuzzification of the aspiration levels.

The objective functions of the APP model, in this study, assumes that the DM has such imprecise goals as, the objective functions should be essentially equal to some value. These conflicting goals are required to be simultaneously optimized by the DM in the framework of fuzzy aspiration levels.

### 2.2.3. Constraints

- **The inventory level constraints :**

$$P_{it} + I_{i,t-1} - I_{it} = d_{it}$$

$$I_{it} \geq I_{it.Min}$$

- **Constraints on labor levels:**

$$W_t - W_{t-1} - H_t + F_t = 0$$

$$W_{Min} \leq W_t \leq W_{Max}$$

- **Constraints on labor capacity in regular and overtime :**

$$P_{it} - K_{it} * W_t \leq 0$$

- **Non-negativity constraints on decision variables :**

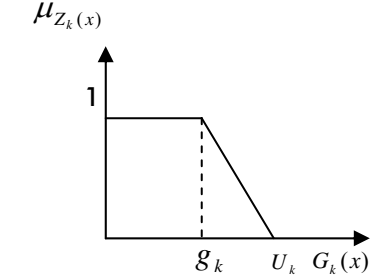
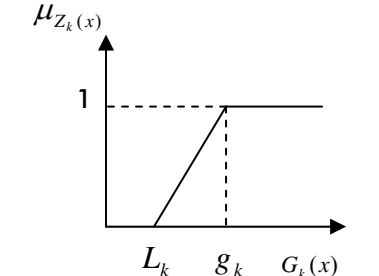
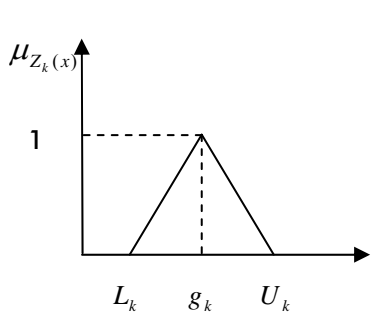
$$P_{it}, I_{it}, W_t, H_t, F_t \geq 0$$

## 2.3. A fuzzy goal programming with different importance and priorities to APP (FGPIP-APP)

### 2.3.1. Membership function

Narasimhan (1980) and Hannan (1981-a),(1981-b) were the first to give a FGP formulation by using the concept of the membership functions. These functions are defined on the interval  $[0, 1]$ . So, the membership function for the  $i$ -th goal has a value of 1 when this goal is attained and the DM is totally satisfied; otherwise the membership function assumes a value between 0 and 1.

Linear membership functions are used in literature and practice more than other types of membership functions. For the above three types of fuzzy goals linear membership functions are defined and depicted as follows ( Fig. 1):

Membership function	Analytical definition
 <p>The graph shows a membership function <math>\mu_{Z_k(x)}</math> on the y-axis and <math>G_k(x)</math> on the x-axis. The function is constant at 1 for <math>G_k(x) \leq g_k</math>. At <math>G_k(x) = g_k</math>, the function begins to decrease linearly, reaching 0 at <math>G_k(x) = u_k</math>.</p>	$\mu_{Z_k(x)} = \begin{cases} 1 & \text{if } G_k(x) \leq g_k \\ \frac{u_k - G_k(x)}{u_k - g_k} & \text{if } g_k \leq G_k(x) \leq u_k \dots k = 1, \dots, m \dots (1) \\ 0 & \text{if } G_k(x) \geq u_k \end{cases}$
 <p>The graph shows a membership function <math>\mu_{Z_k(x)}</math> on the y-axis and <math>G_k(x)</math> on the x-axis. The function is 0 for <math>G_k(x) \leq L_k</math>. At <math>G_k(x) = L_k</math>, the function begins to increase linearly, reaching 1 at <math>G_k(x) = g_k</math>. For <math>G_k(x) \geq g_k</math>, the function remains constant at 1.</p>	$\mu_{Z_k(x)} = \begin{cases} 1 & \text{if } G_k(x) \geq g_k \\ \frac{G_k(x) - L_k}{g_k - L_k} & \text{if } L_k \leq G_k(x) \leq g_k \dots k = m + 1, \dots, n \dots (2) \\ 0 & \text{if } G_k(x) \leq L_k \end{cases}$
 <p>The graph shows a membership function <math>\mu_{Z_k(x)}</math> on the y-axis and <math>G_k(x)</math> on the x-axis. The function is 0 for <math>G_k(x) \leq L_k</math>. It increases linearly to a peak of 1 at <math>G_k(x) = g_k</math>. It then decreases linearly to 0 at <math>G_k(x) = u_k</math>.</p>	$\mu_{Z_k(x)} = \begin{cases} 0 & \text{if } G_k(x) \leq L_k \\ \frac{G_k(x) - L_k}{g_k - L_k} & \text{if } L_k \leq G_k(x) \leq g_k \dots k = n + 1, \dots, l \dots (3) \\ \frac{u_k - G_k(x)}{u_k - g_k} & \text{if } g_k \leq G_k(x) \leq u_k \\ 0 & \text{if } G_k(x) \geq u_k \end{cases}$

**Figure 1.** Linear membership function and Analytical definition

Where  $L_k$  (or  $u_k$ ) is lower (upper) tolerance limit for  $k$ th fuzzy goal  $G_k(x)$  They are either subjectively chosen by decision makers or tolerances in a technical process (Chen & Tsai, 2001; Yaghoobi & Tamiz, 2007).

**2.3.2. FGPIP-APP formulation**

We will use the method that was developed by Chen & Tsai, (2001) for formulated the APP problem in the fuzzy goals, which allows decision makers to determine a desired achievement degree and importance (or weight) of each of the fuzzy goals, The complete FGPIP-APP model can be formulated as follows.

$$Max..f(u) = \sum_{k=1}^l \mu_k$$

Subject to :

$$\mu_1 \leq \mu_{z_1} \text{ (Minimize total production costs ).}$$

$$\mu_2 \leq \mu_{z_2} \text{ (Minimize carrying costs ).}$$

$$\mu_3 \leq \mu_{z_3} \text{ (Minimize changes in labor levels).}$$

$$X_{it} + I_{i,t-1} - I_{it} = d_{it}$$

$$I_{it} \geq I_{it.Min}$$

$$W_t - W_{t-1} - H_t + F_t = 0$$

$$W_{Min} \leq W_t \leq W_{Max}$$

$$P_{it} - K_{it} * W_t \leq 0$$

$$\mu_1 \leq \alpha_1$$

$$\mu_2 \leq \alpha_2$$

$$\mu_3 \leq \alpha_3$$

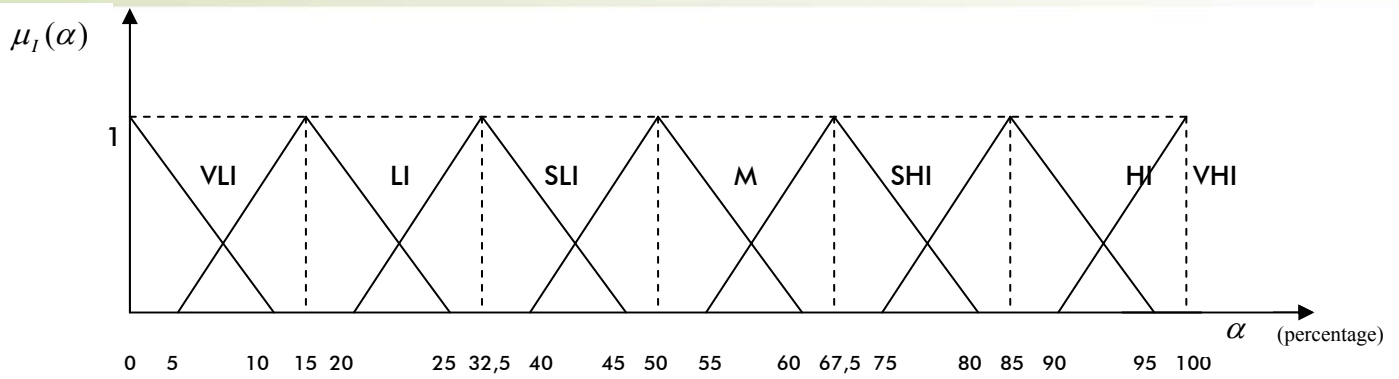
$$P_{it}, I_{it}, W_t, H_t, F_t \geq 0$$

Where  $\alpha_1, \alpha_2, \alpha_3$  is the desirable achievement value for the  $i$ -th fuzzy goal.

### 2.3.3. Fuzzy linguistic for determining the degree of achievement

The determination of a desirable achievement degree for a goal could be a difficult task for a DM in a fuzzy environment when using method by Chen & Tsai, (2001). For assessing desirable achievement degrees imprecisely, a useful method is to use linguistic terms such as "Low Important", "Somewhat High Important", and "Very High Important" and so on to verbally describe the importance of each fuzzy goal. The associated membership function are then defined. We can define  $\mu_i(\alpha)$  to represent the membership function of each linguistic values about the importance of different objectives, where  $\mu_i(\alpha) \in [0,1]$ , and  $\alpha$  denotes the variable taking an achievement degree in the interval of  $[\alpha_{min}, \alpha_{max}]$ ,  $0 \leq \alpha_{min} \leq \alpha_{max} \leq 1$ . Then fuzzy numbers ranking methods can be used to map a membership function representing a fuzzy goal's importance to a real number in the range of  $[0,1]$ . The real number obtained can be considered as the desirable achievement degree for the fuzzy goal.

We define  $I = \{\text{Very Low Important} = \text{VLI}, \text{Low Important} = \text{LI}, \text{Somewhat Low Important} = \text{SLI}, \text{Medium} = \text{M}, \text{Somewhat High Important} = \text{SHI}, \text{High Important} = \text{HI}, \text{Very High Important} = \text{VHI}\}$  as a set of linguistic values about the importance of different goals (FIG.2). shows the  $\mu_i(\alpha)$  for this linguistic values. Triangular fuzzy numbers corresponding to these linguistic values are: VLI = (0,0,10%), LI = (5%,15%,25%), SLI = (20%,32.5%, 45%), M = (40%, 50%,60%), SHI = (55%,67.5%,80%), HI = (75%, 85%, 95%), VHI = (90%, 100%, 100%).



**Figure 2.** Membership functions for Linguistic values about the importance of different objectives

Note that subject to definition of fuzzy number,  $a$  and  $d$  corresponds, respectively, to  $\alpha_{\min}$  and  $\alpha_{\max}$ . We use Liou and Wang (1992) approach for ranking fuzzy numbers to precisely determining the degree of achievement of different goals. As stated earlier, in  $\mu_k \geq \alpha_k$  the  $\alpha_k$  shows the degree of achievement of  $k$ th fuzzy goal. In Liou and Wang (1992) method, given  $\alpha \in [0,1]$  total integral value of triangular fuzzy number  $\tilde{A} = (a, b, c)$  is:

$$\begin{aligned} I_T^\alpha &= \alpha . I_R(\tilde{A}) + (1 - \alpha) . I_L(\tilde{A}) \\ &= \alpha \int_0^1 g_{\tilde{A}}^R(y) dy + (1 - \alpha) \int_0^1 g_{\tilde{A}}^L(y) dy \\ &= \alpha \int_0^1 [c + (b - c) y] dy + (1 - \alpha) \int_0^1 [a + (b - a) y] dy . \\ &= \frac{1}{2} [\alpha . c + b + (1 - \alpha) . a] \end{aligned}$$

Where  $g_{\tilde{A}}^R$ ,  $g_{\tilde{A}}^L$  corresponding inverse functions the triangular membership function can be defined as :

$$\mu_{\tilde{A}}(x) = \begin{cases} 0 & \dots\dots\dots \text{if } \dots x \leq a \\ \frac{x - a}{b - a} & \dots \text{if } \dots a \leq x \leq b \\ \frac{x - c}{b - c} & \dots \text{if } \dots b \leq x \leq c \\ 0 & \dots\dots\dots \text{if } \dots x \geq c \end{cases}$$

- when  $\alpha = 0$ , the total integral value  $I_T^0(\tilde{A})$  which represents a pessimistic decision maker's the totale integrale value becomes :

$$I_T^0(\tilde{A}) = \frac{1}{2} [b + a]$$

- when  $\alpha = 0.5$ , the total integral value  $I_T^{0.5}(\tilde{A})$  which represents a moderate decision maker's the totale integrale value becomes:

$$I_T^{0.5}(\tilde{A}) = \frac{1}{2} [0.5 . c + b + 0.5 . a]$$

- when  $\alpha = 1$ , the total integral value  $I_T^1(\tilde{A})$  which represents a optimistic decision maker's the totale integrale value becomes :

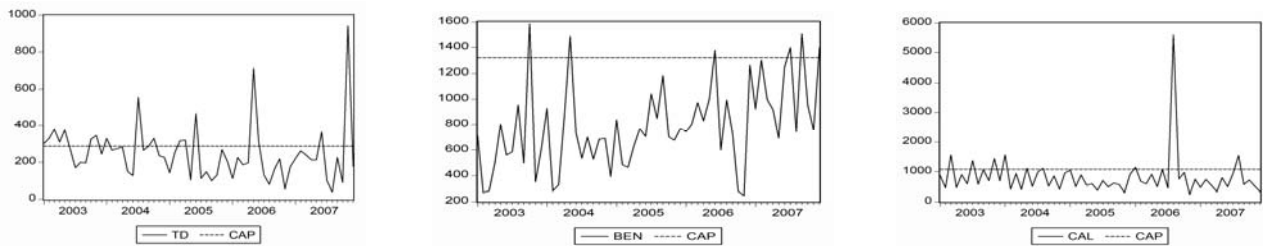
$$I_T^1(\tilde{A}) = \frac{1}{2}[c + b]$$

### 3. Model implementation

#### 3.1. An industrial case study and data description

In this section, as a real-world industrial case a data set provided by the national firm of iron manufactures non-metallic and useful substances (BENTAL) in Algeria , This company manufactures three types of products which are important, and one of the raw materials used in many industries with : Bentonite (BEN) , Carbonate of calcium (CAL) , Discoloring (TD), The Firm operates 175 workers, and the system of work in the Firm is a continuous production (8×3 hours) for all days of the week except Thursday hailed the work is only a half-day and Friday, which is rest day, and production management composed in 68 worker divide in 3 groups.

The individual firm in the production of mineral products mentioned above, the demand for their products makes is large, which may cause problems in the productive capacity of this firm, fig.3 show fluctuations in demand on the level of monthly production capacity of any production capacity (CAP).



**Figure 3.** The fluctuation of the actual demand on the level of production capacity for TD, BEN, CAL

Therefore, fluctuations in demand on the level and volatility of productive capacity, calls for the Firm in an attempt to develop a plan of production, trying to cope with the impact that fluctuations in demand due to seasonal changes, Table 1 summarizes the basic data gathered from the firm , The proposed model implementation in the company has the following conditions:

1. There is a Six period planning horizon.
2. A three product situation is considered.
3. The initial inventory in period 1 is  $I_{10} = 1857$  Tons of BEN,  $I_{20} = 1029$  Tons of TD and  $I_{30} = 1860$  Tons of CAL.
4. Minimum inventory must be maintained during the period  $t$  of product  $i$  is 500.Tons
5. The costs associated with hiring and laying off, according to estimations of human resource management department per man are respectively 5178DA/man and 4155 DA/man.
6. The Linguistic values about the importance of objectives are : Very High Important = VHI, High Important = HI, Medium = M. respectively . and assumed that we have moderate decision maker , with  $\alpha = 0.5$ .

7. The cost of one worker in the production of three products during the  $t$  period is  $r_t = 2694.706.DA/man$
8. The minimum work force level (man) available in each period is  $W_{Min} = 55$  worker .
9. The maximum work force level available in each period is  $W_{Max} = 68$  worker .
10. The initial worker level is ( $W_0 = 68$ ).
11. the Maximum capacity of storage in 3 products in the firms is 6000 Tons.

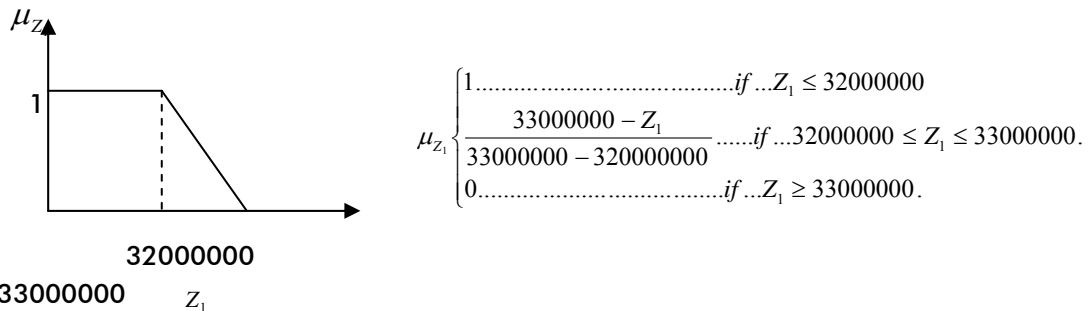
**Table 1.** The basic data provided by Bental firm (in units of Algerian Dinar DA ...1\$  $\cong$  90 DA)

Product	Period	$d_{it}$	$v_{it}$	$c_{it}$	$K_{it}$
BEN ( $P_{1t}$ )	1	1177.225	3293.493	208.796	17.794
	2	923.021	3293.493	208.796	15.367
	3	883.342	3293.493	208.796	18.602
	4	1071.99	3293.493	208.796	16.985
	5	1379.269	3293.493	208.796	17.794
	6	1315.222	3293.493	208.796	17.794
TD ( $P_{2t}$ )	1	128.620	21646.608	848.721	3.883
	2	163.777	21646.608	848.721	3.353
	3	164.617	21646.608	848.721	4.059
	4	166.005	21646.608	848.721	3.706
	5	193.317	21646.608	848.721	3.883
	6	206.662	21646.608	848.721	3.883
CAL ( $P_{3t}$ )	1	1164.191	1296.109	139.149	14.558
	2	463.447	1296.109	139.149	12.573
	3	659.034	1296.109	139.149	15.220
	4	425.240	1296.109	139.149	13.897
	5	78.967	1296.109	139.149	14.558
	6	478.221	1296.109	139.149	14.558

**3.2. Formulate and solving problem by FGPIP-APP**

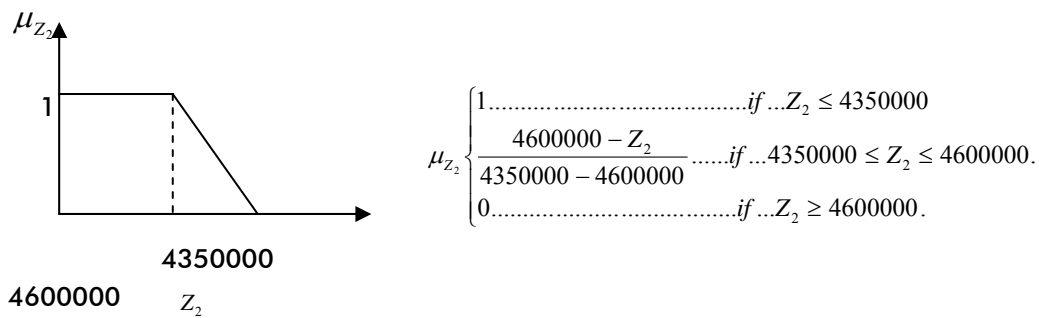
**3.2.1. Construct the membership functions**

The linear membership function of each objective function is determined by asking the DM to specify the interval  $[g_k, u_k]$  of the objective values, and also to specify the equivalence of these objective values as a membership value in the interval  $[0, 1]$ . The linear and continuous membership function is found to be suitable for quantifying the fuzzy spiration levels. The corresponding linear membership functions can be defined in accordance with analytical definition of membership functions (Fig.1 Eq (1) ). as follows.

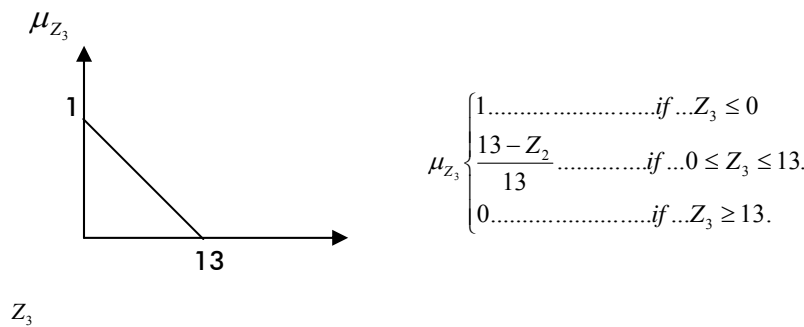


**Figure 4.** Membership function of  $Z_1$  (Minimize total production costs)





**Figure 5.** Membership function of  $Z_2$  (Minimize carrying costs )



**Figure 6.** Membership function of  $Z_3$  ( Minimize changes in labor levels)

**3.2.2. Transform FGPIP-APP problem to linear programming(LP)**

Transform FGPIP-APP problem to equivalent LP with one objective that maximizes the summation of achievement degrees. The LP model for FGPP-APP problem is constructed as follows:

$$\begin{aligned}
 \text{Max..} f(u) &= \sum_{k=1}^3 \mu_k \\
 \text{Subject to :} \\
 \mu_1 &\leq (33000000 - Z_1)/1000000. \\
 \mu_2 &\leq (4400000 - Z_2)/250000. \\
 \mu_3 &\leq (13 - Z_3)/13. \\
 P_{it} - K_{it} \times W_t &\leq 0 \\
 P_{it} + I_{i,t-1} - I_{it} &= d_{it} \\
 W_t - W_{t-1} - H_t + F_t &= 0 \\
 W_{Min} &\leq W_t \leq W_{Max} \\
 \sum_{i=1}^3 I_{it} &\leq 6000 \\
 I_{it} &\geq 500
 \end{aligned}$$

$$I_{10} = 1856.25$$

$$I_{20} = 1029$$

$$I_{30} = 1860$$

$$W_0 = 68$$

$$\mu_1 \geq 0.725$$

$$\mu_2 \geq 0.850$$

$$\mu_3 \geq 0.50$$

$$P_{it}, I_{it}, W_t, H_t, F_t, \mu_1, \mu_2, \mu_3 \geq 0 \quad i = 1, 2, 3 \quad t = 1, 2, \dots, 6$$

$$W_t, H_t, F_t \text{ (integers).}$$

### 3.2.3. Solve the FGPIP-APP Problem

The LINGO computer software package was used to run the Linear programming model. Table 2 presents the optimal aggregate production plan in the industrial case study based on the current information:

**Table 2.** Optimal production plan in the BENTAL firm case with FGPIP-APP model

Period	Product	$P_{it}$ (Tons)	$I_{it}$ (Tons)	$W_t$ (man)	$H_t$ (man)	$F_t$ (man)
0	1 (BEN)	-	1865.25	68	-	-
	2 (CAL)	-	1029			
	3 (TD)	-	1860			
1	1 (BEN)	0	679.025	68	0	0
	2 (CAL)	0	900.38			
	3 (TD)	0	695.809			
2	1 (BEN)	743.996	500	68	0	0
	2 (CAL)	0	736.603			
	3 (TD)	267.638	500			
3	1 (BEN)	1074.857	691.515	68	0	0
	2 (CAL)	0	571.986			
	3 (TD)	659.034	500			
4	1 (BEN)	1154.980	774.505	68	0	0
	2 (CAL)	94.019	500			
	3 (TD)	425.24	500			
5	1 (BEN)	1209.992	605.228	68	0	0
	2 (CAL)	193.317	500			
	3 (TD)	78.967	500			
6	1 (BEN)	1209.992	500	68	0	0
	2 (CAL)	206.662	500			
	3 (TD)	478.221	500			

Using FGPIP to simultaneously minimize total production costs ( $Z_1$ ), carrying costs ( $Z_2$ ), and changes in Work force levels ( $Z_3$ ), yields total production cost of 32032504.2 DA, carrying cost of 4375292.99 DA, and changes in Work force levels of 0. and resulting achievement degrees for the three fuzzy goal ( $\mu_1$ ,  $\mu_2$  and  $\mu_3$ ) are 0.9682679, 0.8975380 and 1 respectively, all of which satisfy the requirements of decision makers.

Despite the good results that were obtained through the proposed model , but remains very much sensitive to the accuracy of the information and data provided by the Organization,

#### **4. Conclusions:**

The APP is concerned with the determination of production, the inventory and the workforce levels of a company on a finite time horizon. The objective is to reduce the total overall cost to fulfill a no constant demand assuming fixed sale and production capacity.

In this study we proposed an application of a fuzzy goal programming approach with different importance and priorities developed by Chen and Tsai (2001) to aggregate production planning, The proposed model attempts to minimize total production and work force costs, carrying inventory costs and rates of changes in Work force so that in the end, the proposed models is solved by using LINGO program and getting optimal production plan.

The major limitations of the proposed model concern the assumptions made in determining each of the decision parameters, with reference to production costs, forecasted demand, maximum work force levels,, and production resources. Hence, the proposed model must be modified to make it better suited to practical applications. Future researchers may also explore the fuzzy properties of decision variables, coefficients, and relevant decision parameters in APP decision problems.

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## **A MATHEMATICAL DETERMINISTIC APPROACH IN MODELLING NATIONAL ECONOMIC EVOLUTION**

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**Abstract:** *In this work a regression model based on total least squares approach is presented. An application of the theoretical results in estimating the tendency of some countries economic evolution is given.*

**Key words:** *Regression line; Total least squares; Economic indicators*

### **1. Introduction**

On the basis of statistical data  $(x_{1i}, x_{2i}, \dots, x_{ni}), i = \overline{1, m}, n$ -dimensional orthogonal regression (or total least squares-TLS), is equivalent to solving a problem in the general form:

$$\min_{(c_1, c_2, \dots, c_n) \in \mathbb{R}^n} J(c_1, c_2, \dots, c_n) = \sum_{i=1}^m \left[ \text{distance} \left( (x_{1i}, x_{2i}, \dots, x_{ni}), H(c_1, c_2, \dots, c_n; x_{1i}, x_{2i}, \dots, x_{ni}) \right) \right]^2$$

where  $H$  is a regression function (generally, a hyperplane). TLS approach has some interesting properties [3]<sup>3</sup> which make it more appropriate than classical regression methods in many cases: for instance the sum of squared distances is independent of the choice of axis system but, the most important fact, this method can be applied when the order cause-effect is not very clear (in other words, any  $x_1, x_2, \dots, x_n$  can be chosen as dependent variable). In the following sections, consider  $n = 3$ , that is  $H$  is a line or a

plane. Graphic generating procedures are available in Matlab for both cases [4]. The economic evolution through the instrumentality of three among most important indicators (GDP ( $I_1$ ), Inflation ( $I_2$ ) and Unemployment ( $I_3$ )-measured in the form of annual percent changes) is a process which can be very well described using TLS for  $n = 3$  (remark that there isn't a direct causal relation between these indicators). In more details, at the given moments in time,  $I_1, I_2, I_3$  receive (after measurements) some numerical values. These are the initial set of data and are considered a starting point by applying the TLS method a global image of economic evolution in the time intervals which are studied. Moreover, a mathematical relation between  $I_1, I_2, I_3$  can be obtained, which allow us to forecast one of them if the others are easily predictable. In Section 3 this reasoning (mention that it is used to measure V4 group economic differences [3], too) is applied to 3 economics entities (Romania, Eurozone and The United States of America) on a period of eight years (2000-2007) and the results are figured as a regression line. The information regarding comparison at a single indicator level ( $L_1$ ) can be obtained by measuring the slopes relative to every positive oriented space direction, and at level of group of two of them ( $L_2$ ) by the angles between the regression line and the three coordinate planes (as basis plans). Taking into account levels 1 and 2 we receive a complex, combined image which takes us to  $L_3$  (top level) which gives a three dimensional space image of the whole economic process. The article contains two main parts: the theoretical considerations and the application of the method of orthogonal regression in comparative study and graphic evolutive presentation of the selected economies.

## 2. A model of three-dimensional orthogonal regression

Consider the data  $(x_1^{(i)}, x_2^{(i)}, y^{(i)})^T \in \mathbf{R}^3, i = \overline{1, m}$ . The linear model is given by:

$$y(x_1, x_2) = c_0 + c_1x_1 + c_2x_2$$

Ordinary least squares:

$$\min_{c_0, c_1, c_2} J(c_0, c_1, c_2) = \sum_{i=1}^m (y^{(i)} - c_0 - c_1x_1^{(i)} - c_2x_2^{(i)})^2$$

This is equivalent with search the best fitting plane in  $\mathbf{R}^3$ ,

$$\left\{ (x_1, x_2, y)^T \in \mathbf{R}^3 \mid y = c_0 + c_1x_1 + c_2x_2 \right\}.$$

Consider the centroid

$$(\bar{x}_1, \bar{x}_2, \bar{y}) = \left( \frac{1}{m} \sum_{i=1}^m x_1^{(i)}, \frac{1}{m} \sum_{i=1}^m x_2^{(i)}, \frac{1}{m} \sum_{i=1}^m y_i \right).$$

One can observe that as

$$y^{(i)} = c_0 + c_1x_1^{(i)} + c_2x_2^{(i)}, \forall i = \overline{1, m}$$

then

$$\frac{\sum_{i=1}^m y^{(i)}}{m} = c_0 + c_1 \frac{\sum_{i=1}^m x_1^{(i)}}{m} + c_2 \frac{\sum_{i=1}^m x_2^{(i)}}{m}$$

that is

$$\bar{y} = c_0 + c_1 \bar{x}_1 + c_2 \bar{x}_2.$$

Therefore the objective function can be written

$$\begin{aligned} J(c_0, c_1, c_2) &= \sum_{i=1}^m \left[ \left( y^{(i)} - \bar{y} \right) - c_1 \left( x_1^{(i)} - \bar{x}_1 \right) - c_2 \left( x_2^{(i)} - \bar{x}_2 \right) + \bar{y} - c_0 - c_1 \bar{x}_1 - c_2 \bar{x}_2 \right]^2 = \\ &= \sum_{i=1}^m \left[ \left( y^{(i)} - \bar{y} \right) - c_1 \left( x_1^{(i)} - \bar{x}_1 \right) - c_2 \left( x_2^{(i)} - \bar{x}_2 \right) \right]^2 + \\ &+ 2 \sum_{i=1}^m \left[ \left( y^{(i)} - \bar{y} \right) - c_1 \left( x_1^{(i)} - \bar{x}_1 \right) - c_2 \left( x_2^{(i)} - \bar{x}_2 \right) \right] \left( \bar{y} - c_0 - c_1 \bar{x}_1 - c_2 \bar{x}_2 \right) + m \left( \bar{y} - c_0 - c_1 \bar{x}_1 - c_2 \bar{x}_2 \right)^2 = \\ &= \sum_{i=1}^m \left[ \left( y^{(i)} - \bar{y} \right) - c_0 - c_1 \left( x_1^{(i)} - \bar{x}_1 \right) - c_2 \left( x_2^{(i)} - \bar{x}_2 \right) \right]^2 + \\ &+ m \left( \bar{y} - c_0 - c_1 \bar{x}_1 - c_2 \bar{x}_2 \right)^2 \geq \sum_{i=1}^m \left[ \left( y^{(i)} - \bar{y} \right) - c_0 - c_1 \left( x_1^{(i)} - \bar{x}_1 \right) - c_2 \left( x_2^{(i)} - \bar{x}_2 \right) \right]^2 \end{aligned}$$

with equality if and only if  $\bar{y} = c_0 + c_1 \bar{x}_1 + c_2 \bar{x}_2$ . As a consequence the centroid belongs to the fitting plane.

Consider

$$\mathbf{x}_k = \left( x_k^{(1)}, x_k^{(2)}, \dots, x_k^{(m)} \right)^T, \mathbf{y} = \left( y^{(1)}, \dots, y^{(m)} \right)^T$$

and

$$A = \left( \mathbf{1} \mid \mathbf{x}_1 \mid \mathbf{x}_2 \right)$$

where

$$\mathbf{1} = (1, \dots, 1)^T \in \mathbf{R}^m, \mathbf{x}_1 = \left( x_1^{(1)}, x_1^{(2)}, \dots, x_1^{(m)} \right)^T \in \mathbf{R}^m, \mathbf{x}_2 = \left( x_2^{(1)}, x_2^{(2)}, \dots, x_2^{(m)} \right)^T \in \mathbf{R}^m$$

Thus

$$J(c_0, c_1, c_2) = \left\| \mathbf{y} - c_0 \mathbf{1} - c_1 \mathbf{x}_1 - c_2 \mathbf{x}_2 \right\|_2^2 = \left\| \mathbf{y} - A\mathbf{c} \right\|_2^2$$

and the solution may be derived from the normal equations.

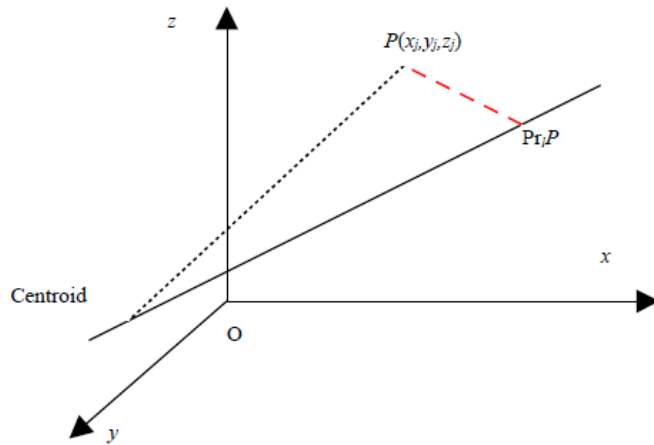
On the other hand, taking into account that

$$J(c_0, c_1, c_2) = \sum_{i=1}^m \left[ \left( y^{(i)} - \bar{y} \right) - c_0 - c_1 \left( x_1^{(i)} - \bar{x}_1 \right) - c_2 \left( x_2^{(i)} - \bar{x}_2 \right) \right]^2$$

the problem is equivalent with finding  $\mathbf{r}$  with  $\|\mathbf{r}\|_2 = 1$  which minimize  $\|B\mathbf{r}\|_2^2$ , where

$B = \left( \mathbf{x}_1 - \bar{x}_1 / \mathbf{x}_2 - \bar{x}_2 / \mathbf{y} - \bar{y} \right)$  for  $\bar{\mathbf{x}}_s = \left( \bar{x}_s, \dots, \bar{x}_s \right) \in \mathbf{R}^m, s = 1, 2$  and  $\bar{\mathbf{y}} = \left( \bar{y}, \dots, \bar{y} \right) \in \mathbf{R}^m$ . The solution always exists [2].





**Figure 1.**

Next, we study the same problem by substituting the previous plane with a regression line  $l$ . The parametric equations of  $l$  (with the property  $(x_0, y_0, z_0) \in l$ ) in 3D space are:

$$x = x_0 + ta, \quad y = y_0 + tb, \quad z = z_0 + tc \quad \text{where } t \in \mathbf{R}.$$

On the basis that the centroid is on the regression line (as is derived in the Appendix), one may write the parametric equations of the line  $l$  in the form:

$$x = \bar{x} + ta, \quad y = \bar{y} + tb, \quad z = \bar{z} + tc.$$

Moreover, for a point  $P(x_j, y_j, z_j)$  the following relation can be derived:

$$d^2(P, l) + d^2(\text{Centroid}, \text{Pr}_l P) = d^2(\text{Centroid}, P) \quad (\text{Figure 1}).$$

Then

$$\begin{aligned} & (x_j - \bar{x} - ta)^2 + (y_j - \bar{y} - tb)^2 + (z_j - \bar{z} - tc)^2 + t^2(a^2 + b^2 + c^2) = (x_j - \bar{x})^2 + (y_j - \bar{y})^2 + \\ & \quad (z_j - \bar{z})^2 \\ \Rightarrow & (x_j - \bar{x})^2 + (y_j - \bar{y})^2 + (z_j - \bar{z})^2 + t^2(a^2 + b^2 + c^2) - 2at(x_j - \bar{x}) - 2bt(y_j - \bar{y}) - \\ & \quad 2ct(z_j - \bar{z}) + t^2(a^2 + b^2 + c^2) = (x_j - \bar{x})^2 + (y_j - \bar{y})^2 + (z_j - \bar{z})^2 \\ \Rightarrow & 2t^2(a^2 + b^2 + c^2) = 2at(x_j - \bar{x}) + 2bt(y_j - \bar{y}) + 2ct(z_j - \bar{z}) \\ \Rightarrow & t = \frac{a(x_j - \bar{x}) + b(y_j - \bar{y}) + c(z_j - \bar{z})}{a^2 + b^2 + c^2} \neq 0 \end{aligned}$$

(for points which are not projected in the centroid; for the others, the distance to the line is constant and has no influence in the minimization of the objective function).

Thus the squared distance from  $P(x_j, y_j, z_j)$  to line  $l$  is given by:

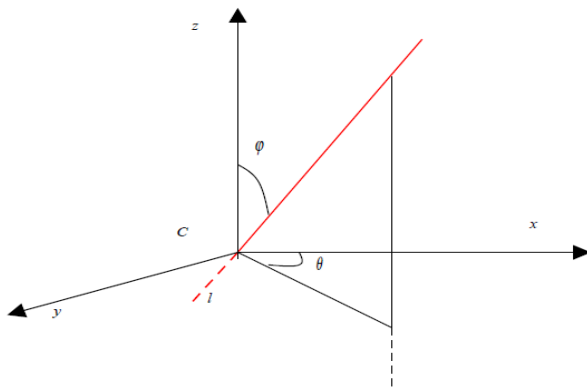
$$\left[ x_j - \bar{x} - a \frac{a(x_j - \bar{x}) + b(y_j - \bar{y}) + c(z_j - \bar{z})}{a^2 + b^2 + c^2} \right]^2 + \left[ y_j - \bar{y} - b \frac{a(x_j - \bar{x}) + b(y_j - \bar{y}) + c(z_j - \bar{z})}{a^2 + b^2 + c^2} \right]^2 + \left[ z_j - \bar{z} - c \frac{a(x_j - \bar{x}) + b(y_j - \bar{y}) + c(z_j - \bar{z})}{a^2 + b^2 + c^2} \right]^2.$$

The sum which must be minimized becomes

$$\sum_{j=1}^m \left[ x_j - \bar{x} - a \frac{a(x_j - \bar{x}) + b(y_j - \bar{y}) + c(z_j - \bar{z})}{a^2 + b^2 + c^2} \right]^2 + \sum_{j=1}^m \left[ y_j - \bar{y} - b \frac{a(x_j - \bar{x}) + b(y_j - \bar{y}) + c(z_j - \bar{z})}{a^2 + b^2 + c^2} \right]^2 + \sum_{j=1}^m \left[ z_j - \bar{z} - c \frac{a(x_j - \bar{x}) + b(y_j - \bar{y}) + c(z_j - \bar{z})}{a^2 + b^2 + c^2} \right]^2$$

which can be solved by mathematical computer programs.

Another method is to use spherical coordinates (Figure 2). As before,  $C \in l$ .



**Figure 2.**

First, a translation is made in such a manner that the origin of the rectangular coordinates becomes the centroid  $C$ . Consequently, a point  $P(x, y, z)$  has the new coordinates  $(x - \bar{x}, y - \bar{y}, z - \bar{z})$ .

Let  $\theta$  be the angle between the line  $l$  and the positive  $Cz$ -axis and  $\varphi$  the angle between the plane through  $l$  and orthogonal to  $xCy$  and the plane  $xCz$ . A rotation around  $Cz$  such that  $l$  comes in  $xCz$  is performed. The new position for the generic point is  $P(x_1, y_1, z_1)$  where

$$x_1 = (x - \bar{x})\cos\theta + (y - \bar{y})\sin\theta, \quad y_1 = -(x - \bar{x})\sin\theta + (y - \bar{y})\cos\theta, \quad z_1 = z - \bar{z}$$

Now, make a rotation around  $Cy$  such that  $l \equiv Cz$ . It implies that  $P$  has the coordinates  $(x_2, y_2, z_2)$  with

$$x_2 = -z_1 \sin\varphi + x_1 \cos\varphi, \quad y_2 = y_1, \quad z_2 = z_1 \cos\varphi + x_1 \sin\varphi$$

Thus

$$\begin{aligned} x_2 &= -(z - \bar{z})\sin\varphi + (x - \bar{x})\cos\theta \cos\varphi + (y - \bar{y})\sin\theta \cos\varphi, \\ y_2 &= -(x - \bar{x})\sin\theta + (y - \bar{y})\cos\theta, \\ z_2 &= (z - \bar{z})\cos\varphi + (x - \bar{x})\cos\theta \sin\varphi + (y - \bar{y})\sin\theta \sin\varphi \end{aligned}$$

The squared distance from  $P(x_2, y_2, z_2)$  to  $l$  is  $x_2^2 + y_2^2$ . We have:

$$\frac{\partial x_2^2}{\partial \theta} = 2x_2 \frac{\partial x_2}{\partial \theta} = 2[-(z - \bar{z})\sin\varphi + (x - \bar{x})\cos\theta \cos\varphi + (y - \bar{y})\sin\theta \cos\varphi] \cdot [-(x - \bar{x})\sin\theta \cos\varphi + (y - \bar{y})\cos\theta \cos\varphi],$$

$$\frac{\partial x_2^2}{\partial \varphi} = 2x_2 \frac{\partial x_2}{\partial \varphi} = 2[-(z - \bar{z})\sin\varphi + (x - \bar{x})\cos\theta \cos\varphi + (y - \bar{y})\sin\theta \cos\varphi] \cdot [-(z - \bar{z})\cos\varphi - (x - \bar{x})\cos\theta \sin\varphi - (y - \bar{y})\sin\theta \sin\varphi],$$

$$\frac{\partial y_2^2}{\partial \theta} = 2y_2 \frac{\partial y_2}{\partial \theta} = 2[-(x - \bar{x})\sin\theta + (y - \bar{y})\cos\theta] \cdot [-(x - \bar{x})\cos\theta - (y - \bar{y})\sin\theta]$$

The sum of squared distances from the points  $(x_i, y_i, z_i)_{i=1,m}$  to the line  $l$  is given by

$$J(\theta, \varphi) = \sum_{i=1}^m [(x_i)_2^2 + (y_i)_2^2]. \text{ After equal to zero the partial derivatives with respect to } \theta \text{ and } \varphi \text{ obtain:}$$

$$\begin{aligned} &\sum_{i=1}^m [(-(z_i - \bar{z})\sin\varphi + (x_i - \bar{x})\cos\theta \cos\varphi + (y_i - \bar{y})\sin\theta \cos\varphi) \cdot \\ &\cdot (-(x_i - \bar{x})\sin\theta \cos\varphi + (y_i - \bar{y})\cos\theta \cos\varphi) + (-(x_i - \bar{x})\sin\theta + (y_i - \bar{y})\cos\theta) \cdot \\ &\cdot (-(x_i - \bar{x})\cos\theta - (y_i - \bar{y})\sin\theta)] = 0 \end{aligned}$$

and

$$\begin{aligned} &\sum_{i=1}^m [(-(z_i - \bar{z})\sin\varphi + (x_i - \bar{x})\cos\theta \cos\varphi + (y_i - \bar{y})\sin\theta \cos\varphi) \cdot \\ &\cdot (-(z_i - \bar{z})\cos\varphi - (x_i - \bar{x})\cos\theta \sin\varphi - (y_i - \bar{y})\sin\theta \sin\varphi)] = 0 \end{aligned}$$

Taking into account the fundamental trigonometric formula for both angles and with computing technique of SWP for instance, the solution can be obtained. In addition, there are Matlab routines for the representation of both types of regression in 3D space: plane and line [3,4].

### **3. Case study: Eurozone countries, Romania and the United States of America**

In this section a comparative study is developed for the period 2000-2007 with data regarding *GDP*, *inflation* and *unemployment* associated to: Eurozone, Romania and the US. The numerical values of the mentioned variables are given in the next tables.

**Table 1.** Euro zone countries

<b>Eurozone (2009)</b>	<b>Adopted</b>	<b>Population</b>
Austria	1999	8,316,487
Belgium	1999	10,666,866
Cyprus	2008	766,400
Finland	1999	5,289,128
France	1999	63,392,140
Germany	1999	82,314,906
Greece	2001	11,125,179
Ireland	1999	4,239,848
Italy	1999	59,131,287
Luxembourg	1999	476,200
Malta	2008	404,962
Netherlands	1999	16,471,968
Portugal	1999	10,599,095
Slovakia	2009	5,389,180
Slovenia	2007	2,013,597
Spain	1999	45,116,894

**Source:** European Central Bank, Map of euro area, March 2009

**Table 2.** Eurozone

<b>Subject Descriptor</b>	<b>2000</b>	<b>2001</b>	<b>2002</b>	<b>2003</b>	<b>2004</b>	<b>2005</b>	<b>2006</b>	<b>2007</b>
GDP	3.842	1.905	0.912	0.795	2.085	1.608	2.757	2.595
Inflation	2.171	2.368	2.292	2.073	2.149	2.191	2.183	2.148
Unemployment	8.092	7.800	8.200	8.675	8.825	8.575	8.746	7.427

**Source:** International Monetary Fund, World Economic Outlook Database, October 2008.

**Note:** measuring units: annual percent changes.

**Table 3.** Romania

<b>Subject Descriptor</b>	<b>2000</b>	<b>2001</b>	<b>2002</b>	<b>2003</b>	<b>2004</b>	<b>2005</b>	<b>2006</b>	<b>2007</b>
GDP*	2.149	5.745	5.120	5.224	8.455	4.180	7.855	6.042
Inflation*	45.667	34.468	22.537	15.274	11.881	9.025	6.552	4.840
Unemployment**	7.100	6.600	8.400	7.000	8.000	7.200	7.300	6.400

\***Source:** International Monetary Fund, World Economic Outlook Database, October 2008.

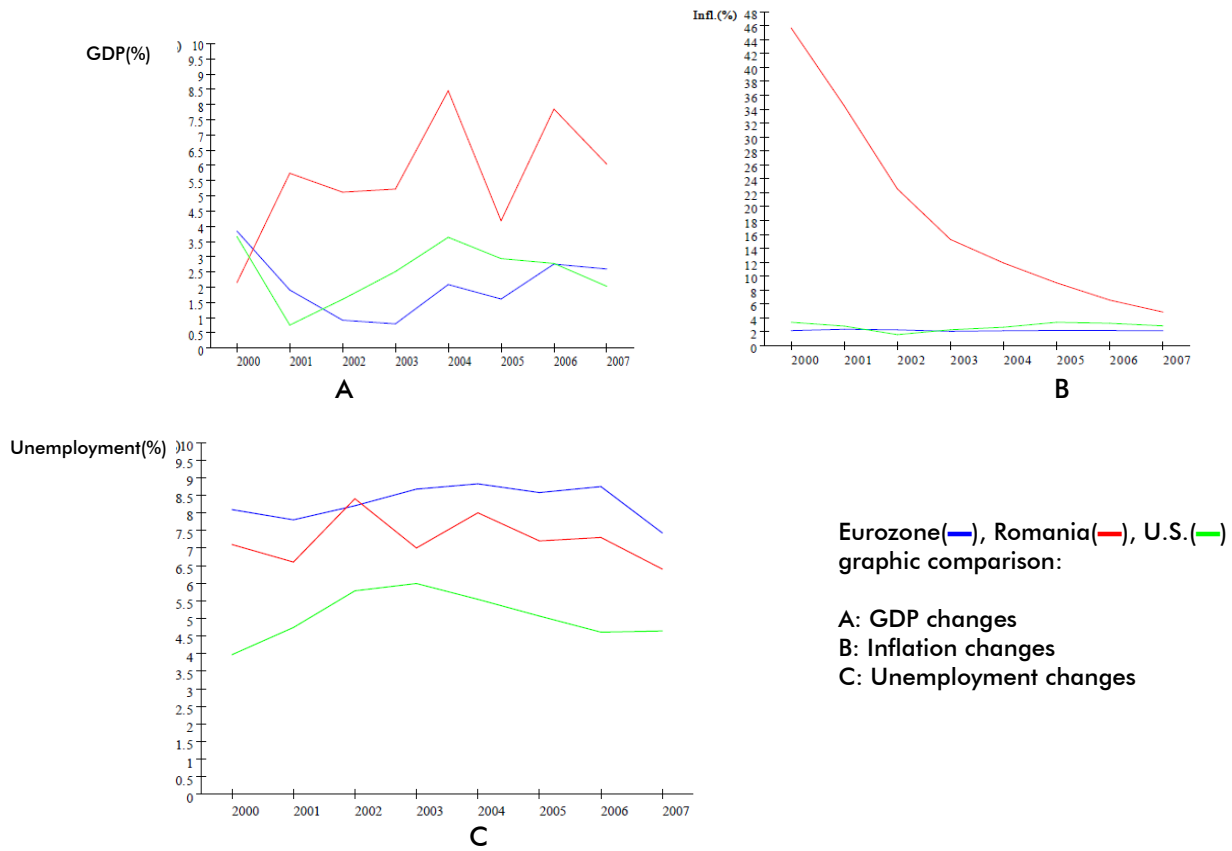
\*\***Source:** ILO (International Labour Organization) Bureau of Statistics, LABORSTA-database of labour statistics, March 2009.

**Table 4.** United States

<b>Subject Descriptor</b>	<b>2000</b>	<b>2001</b>	<b>2002</b>	<b>2003</b>	<b>2004</b>	<b>2005</b>	<b>2006</b>	<b>2007</b>
GDP	3.660	0.751	1.599	2.510	3.637	2.939	2.779	2.028
Inflation	3.367	2.817	1.596	2.298	2.668	3.375	3.226	2.858
Unemployment	3.967	4.742	5.783	5.992	5.542	5.067	4.608	4.642

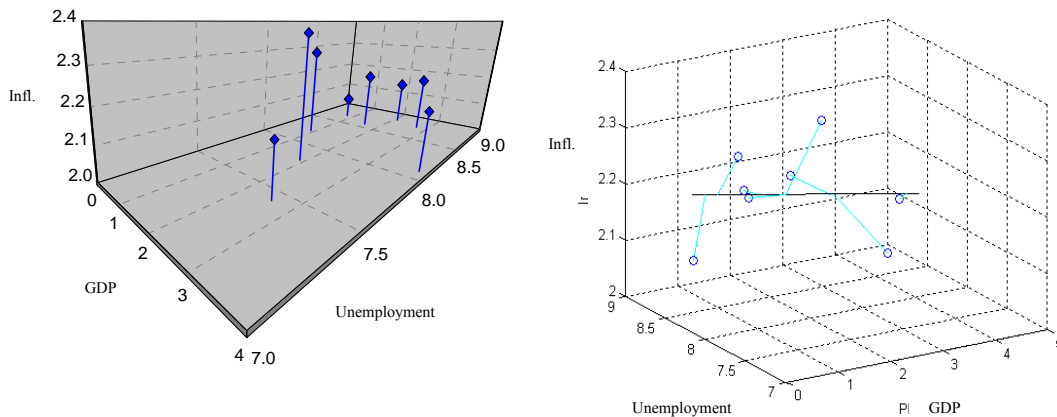
**Source:** International Monetary Fund, World Economic Outlook Database, October 2008.

The graphical representations for variations of the considered variables with respect to time are given in Figure 3.

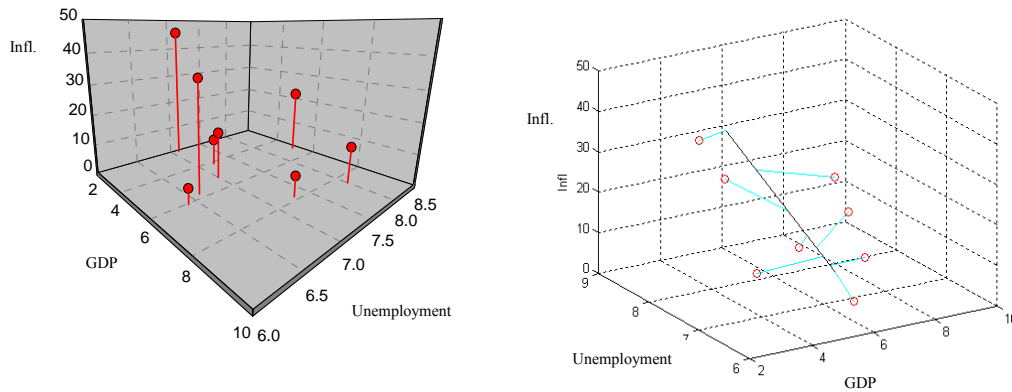


**Figure 3**

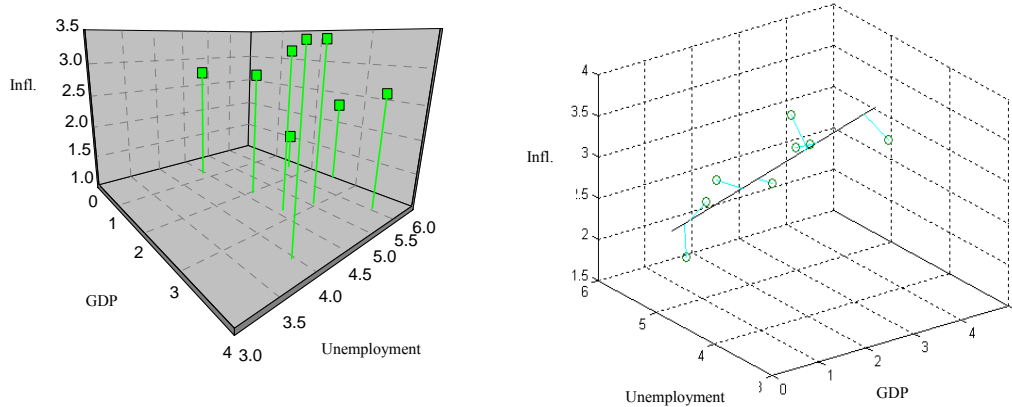
By using the developed method and some MATLAB algorithms [3,4], one can obtain the regression lines from Figure 4 (for Eurozone), Figure 5 (for Romania) and Figure 6 (for USA).



**Figure 4. Eurozone – datapoints and regression line**



**Figure 5.** Romania – datapoints and regression line



**Figure 6.** United States–datapoints and regression line

#### 4. Conclusions

A deterministic method for mapping the linear evolution of an economy using three main indicators, each of them regarded as a time function, was discussed. The algorithm was applied to a cross-national comparative study regarding economic changes in a period of several years.

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3. Petras, I. and Podlubny, I. **State space description of national economies: The V4 countries**, Computational Statistics & Data Analysis 52, 2007, pp. 1223-1233
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**Appendix**

In this section the following notations are used:

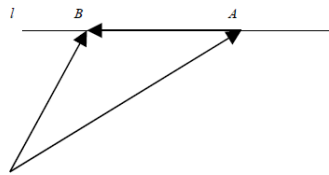
-The dot product (or the inner product) between three-dimensional vectors  $\vec{a} = (a_1, a_2, a_3)$  and  $\vec{b} = (b_1, b_2, b_3)$  is given by

$$\vec{a} \cdot \vec{b} = a_1b_1 + a_2b_2 + a_3b_3$$

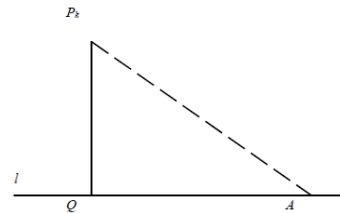
-The cross product is defined by

$$\vec{a} \times \vec{b} = (a_2b_3 - a_3b_2, a_3b_1 - a_1b_3, a_1b_2 - a_2b_1)$$

Let  $A(x_0, y_0, z_0)$  be a point belonging to line  $l$ ,  $\vec{r}_0 = (x_0, y_0, z_0) = x_0\vec{i} + y_0\vec{j} + z_0\vec{k}$  (position vector) and  $\vec{v} = (a, b, c)$  (direction vector). Consider an arbitrary point  $B(x, y, z) \in l$  and  $\vec{r} = (x, y, z)$ . Then there is a real number  $t$  such that  $\vec{AB} = t\vec{v}$ . Therefore one can write  $\vec{r} = \vec{r}_0 + \vec{AB} = \vec{r}_0 + t\vec{v}$  (Fig. A). So the vector equation of the line is given by  $\vec{r} = \vec{r}_0 + t\vec{v}$ ,  $t \in \mathbf{R}$  (parameter). The vector equation is equivalent to  $(x, y, z) = (x_0, y_0, z_0) + (ta, tb, tc)$ , from which the following parametric equations are derived:  $x = x_0 + at, y = y_0 + bt, z = z_0 + ct$ , with  $t \in \mathbf{R}$ , or (if  $a, b, c \neq 0$ ):  $\frac{x - x_0}{a} = \frac{y - y_0}{b} = \frac{z - z_0}{c}$ .



**Figure A**



**Figure B**

Consider  $P_k(x_k, y_k, z_k)$  a point in the three-dimensional space and the line  $l$  (defined as above). If  $\theta$  is the angle between  $\vec{AP}_k$  and  $\vec{v}$  ( $\theta = \widehat{QAP}_k$ , Fig. B) it results the following relation between the cross product and  $\sin \theta$ :

$$\|\vec{AP}_k \times \vec{v}\| = \|\vec{AP}_k\| \cdot \|\vec{v}\| \cdot \sin \theta.$$

Thus, the formula for the distance from the point  $P_k$  to the line  $l$  is given by:

$$P_kQ = \|\vec{P}_kQ\| = \|\vec{AP}_k\| \sin \theta = \|\vec{AP}_k\| \cdot \frac{\|\vec{AP}_k \times \vec{v}\|}{\|\vec{AP}_k\| \cdot \|\vec{v}\|} = \frac{\|\vec{AP}_k \times \vec{v}\|}{\|\vec{v}\|}.$$

Consequently,

$$\begin{aligned} P_kQ &= \frac{\|(x_k - x_0, y_k - y_0, z_k - z_0) \times (a, b, c)\|}{\sqrt{a^2 + b^2 + c^2}} = \\ &= \frac{\|(y_k - y_0)c - (z_k - z_0)b, (z_k - z_0)a - (x_k - x_0)c, (x_k - x_0)b - (y_k - y_0)a\|}{\sqrt{a^2 + b^2 + c^2}} = \\ &= \sqrt{\frac{[(y_k - y_0)c - (z_k - z_0)b]^2 + [(z_k - z_0)a - (x_k - x_0)c]^2 + [(x_k - x_0)b - (y_k - y_0)a]^2}{a^2 + b^2 + c^2}} \end{aligned}$$

The sum of squared distances from points  $P_k(x_k, y_k, z_k), k = \overline{1, m}$  to  $l$  is:

$$\frac{1}{a^2 + b^2 + c^2} \sum_{k=1}^m \{ [(y_k - y_0)c - (z_k - z_0)b]^2 + [(z_k - z_0)a - (x_k - x_0)c]^2 + [(x_k - x_0)b - (y_k - y_0)a]^2 \}$$

If one set the first derivatives w.r.t.  $x_0, y_0, z_0$  equal to zero, obtain:

$$\begin{aligned} \sum_{k=1}^m \{ c[(z_k - z_0)a - (x_k - x_0)c] - b[(x_k - x_0)b - (y_k - y_0)a] \} &= 0 \\ \sum_{k=1}^m \{ -c[(y_k - y_0)c - (z_k - z_0)b] + a[(x_k - x_0)b - (y_k - y_0)a] \} &= 0 \\ \sum_{k=1}^m \{ b[(y_k - y_0)c - (z_k - z_0)b] - a[(z_k - z_0)a - (x_k - x_0)c] \} &= 0 \end{aligned}$$

which lead to

$$\begin{aligned} c[(\bar{z} - z_0)a - (\bar{x} - x_0)c] - b[(\bar{x} - x_0)b - (\bar{y} - y_0)a] &= 0 \\ -c[(\bar{y} - y_0)c - (\bar{z} - z_0)b] + a[(\bar{x} - x_0)b - (\bar{y} - y_0)a] &= 0 \\ b[(\bar{y} - y_0)c - (\bar{z} - z_0)b] - a[(\bar{z} - z_0)a - (\bar{x} - x_0)c] &= 0 \end{aligned}$$

or

$$\begin{aligned} -(\bar{x} - x_0)(b^2 + c^2) + (\bar{y} - y_0)ab + (\bar{z} - z_0)ac &= 0 \\ ab(\bar{x} - x_0) - (\bar{y} - y_0)(a^2 + c^2) + (\bar{z} - z_0)bc &= 0 \\ (\bar{x} - x_0)ac + (\bar{y} - y_0)bc - (\bar{z} - z_0)(a^2 + b^2) &= 0 \end{aligned}$$

Consider the determinant:

$$\Delta = \begin{vmatrix} -b^2 - c^2 & ab & ac \\ ab & -a^2 - c^2 & bc \\ ac & bc & -a^2 - b^2 \end{vmatrix}$$

As (Column 1) =  $\frac{-b}{a} \cdot$  (Column 2) +  $\frac{-c}{a} \cdot$  (Column 3) it result that  $\Delta = 0$ .

Consider

$$\begin{aligned} \Delta &= \begin{vmatrix} -b^2 - c^2 & ab \\ ab & -a^2 - c^2 \end{vmatrix} = c^2(a^2 + b^2 + c^2) \\ \Delta_1 &= \begin{vmatrix} -ac(\bar{z} - z_0) & ab \\ -bc(\bar{z} - z_0) & -a^2 - c^2 \end{vmatrix} = ac(a^2 + b^2 + c^2)(\bar{z} - z_0) \\ \Delta_2 &= \begin{vmatrix} -b^2 - c^2 & -ac(\bar{z} - z_0) \\ ab & -bc(\bar{z} - z_0) \end{vmatrix} = bc(a^2 + b^2 + c^2)(\bar{z} - z_0) \end{aligned}$$

Thus  $\bar{x} - x_0 = \frac{\Delta_1}{\Delta} = \frac{a}{c}(\bar{z} - z_0)$  and  $\bar{y} - y_0 = \frac{\Delta_2}{\Delta} = \frac{b}{c}(\bar{z} - z_0)$ . Hence  $\frac{\bar{x} - x_0}{a} = \frac{\bar{y} - y_0}{b} = \frac{\bar{z} - z_0}{c}$

and it's obvious that the centroid belonging to the fitting line.

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## A LOWER BOUND FOR PROJECT COMPLETION TIME ATTAINED BY DETAILING PROJECT TASKS AND REDISTRIBUTING WORKLOADS

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**Abstract:** We evaluate the possible benefit from improving the workload distribution in a directed acyclic graph (DAG) (e.g. a project network), by determining a lower bound for the project completion time. It is shown that a lower bound can be obtained by equally distributing the workload over the max-cut in the graph which separates the nodes 1 and  $n$ . It is also shown that for a complete  $n$ -node DAG, practitioners can quickly compute a lower bound for the project completion time. The max-cut can be found by any linear programming algorithm or by reducing the problem to the problem of finding a maximum matching in a bipartite graph. Our results can help planners and project managers to characterize the "ideal case" in which the optimal workload distribution among the arc networks minimizes the project completion time. That can be done for a non-complete DAG as well as for a complete one. A lower bound can then be used to evaluate the maximum potential for reducing the project completion time in real-life cases.

**Key words:** Project network; Directed acyclic graph (DAG); Max-cut; Maximum matching, Bipartite graph

## 1. Introduction

A reduction in project completion time is one of the main missions in project management and in similar processing contexts. We evaluate the possible benefit from improving the workload distribution in a directed acyclic graph (DAG) (e.g. a project network), by determining a lower bound for the project completion time. Revealing the lower bound of a project's completion time is critical for managers, as the lower bound gives significant information about the potential value for investing effort and management time for reducing the project completion time. If the planned processing time of a given plan/project is near the lower bound, the managers can deduce that the potential reduction is small (large), and by that decide if it is worthwhile to spend effort and time in trying to accelerate the project.

The objective of shortening the project completion time can be attained by additional budget and/or by redistribution of workloads, the latter being more economical but less feasible. The current common methodologies for shortening the project completion time are based on investment of additional budget in the critical path activities in deterministic models [1-2]<sup>5</sup> or in the high criticality activities in stochastic models [3-6]. The procedures for optimal redistribution of budget among project activities ([1- 6]) enable the minimizing of the project completion time under budget constraints. The precedence among the project activities as well as the activities "crash" durations determine a lower bound for the project completion time. It is obvious that releasing the budget constraints by bringing all the activity execution times to "crash" paces, i.e., maximal execution speed can reveal the lower bound of the project completion time that can be attained by additional budget.

The problem of scheduling directed acyclic task flow graphs has been examined in many forms in information technology for multiprocessor systems. Hary and Oezguener [7] studied the problem of scheduling directed acyclic task flow graphs to multiprocessor systems using point-to-point networks. Ahmad et al. [8] surveyed 21 algorithms that allocate a parallel program represented by an edge-weighted directed acyclic graph to a set of homogeneous processors, with the objective of minimizing the completion time.

Luh and Lin [9] claimed that it is possible to achieve minimum production time and increased productivity through the use of parallel operations in parts fabrication as well as in assembly, computation and control of industrial robots. However, the coupling between consecutive phases of the operations which results in series-parallel precedence constraints may, in turn, create unavoidable idle time intervals during the operations. Luh and Lin developed an algorithm that determines a minimum time-ordered schedule for the parallel operations. Their algorithm was based on the Program Evaluation and Review Technique (PERT).

For over three decades now researchers have sought effective solution procedures for shortening the critical paths in PERT types scheduling problems under conditions of limited resources availability [10]. Phillips [11] presented a procedure for these problems with multiple parallel processors that locates and verifies an optimal schedule for a project, under conditions of multiple resource constraints. The procedure is network-based and uses a graphical cut-search-approach. The optimal solution can be obtained iteratively by constructing a minimum cost network flow problem and adjusting the durations of activities corresponding to a minimum capacity cut-set. Baker [12] showed that the same can be done simply by using linear programming formulation.

A shorter project completion time can be attained by subdividing the work breakdown structure (WBS), and/or by redistributing the workload among activities, if possible and feasible. Laslo et al. [13] introduced a linear programming optimization that can be implemented for redistributing removable workload fragments among project activities for minimizing the project completion time. This was done without violating the precedence relations within the project.

One of the key features of project planning is the utilization of a WBS to show the hierarchy of tasks within a project and to define work packages [14]. The detailing of project tasks into sub-tasks can be done down to lower levels until reaching the level where the sub-tasks finally become manageable units (so-called work packages) for planning and control [15]. Detailing of project tasks and precedence relationships is theoretically an economic option for shortening the project completion time. The detailing of project tasks is unlimited, but one must take into consideration the manageability of the project, i.e., the DAG size that has to be determined by the number of arcs and by the number of nodes. Over-detailing increases the nodes and the arcs of the DAG up to  $\binom{n}{2}$  arcs in a complete  $n$ -node DAG.

However, [16] proved that random acyclic digraphs have only  $n^2/4$  arcs on average.

The lower bound of the  $n$ -node DAG completion time is determined by taking into account the "ideal case" in which the optimal workload distribution among the given arc networks minimizes the project completion time. One important objective of this paper is to characterize the properties of this "ideal case". An additional objective is to show how to find for a pre-given total workload and a pre-given DAG this "ideal case", i.e. to compute a lower bound of the project completion time. To solve the problem of determining the optimal workload distribution, we use a special form of the max-flow problem, a special form of the maximum matching problem and Dilworth's Theorem [17].

The paper proceeds as follows: Section 2 defines the problem; Section 3 presents the linear programming solution for workload distribution; Section 4 presents a solution for the same problem by combinatorial optimization; Section 5 presents an algorithm for finding a max-cut of a DAG; Section 6 suggests a closed-form formula to compute the size of the max-cut of a complete DAG; and Section 7 concludes the paper. The main contributions of this paper for practitioners are that we propose a simple algorithm to find a max-cut in a DAG which is needed for lower bound computation and a closed-form formula to compute the size of the max-cut of a complete DAG.

## 2. Problem definition

Let us consider an activity-on-arc directed acyclic graph  $G(N, A)$  where  $N$  is a set of  $n$  nodes, topologically sorted, and  $A$  is a set of  $m$  arcs denoted by  $A_{i,j}$ . Each of the  $m$  arcs has one unit of processing capacity, in which case we can consider the arc workload as the processing time of this arc. The graph  $G(N, A)$  has one source node  $N_1$  and one sink node  $N_n$ . The  $A_{i,j}$ 's arc workload  $t_{i,j}$  is a non-negative variable. All the series paths in the graph, denoted by  $P^p$  and with length  $T^p$ , start at the source node  $N_1$  and end at the

sink node  $N_n$ . Let us also consider unlimited options for distributing the spread-out cumulative total workload  $T$  among the arcs  $A_{i,j}$ , i.e., the workload distribution is subject

$$\text{to } T = \sum_{A_{i,j} \in A} t_{i,j}.$$

The task execution time of a DAG is equivalent to the length of the longest path, i.e., the critical path,  $T^c = \max(T^p)$ . The most favorable planning for a given DAG is that in which the cumulative spread-out workload  $T$  is distributed such that it minimizes the critical path. The solution for the most favorable planning of workload distribution problem denoted, by  $MP(G,T)$ , is any feasible solution  $\tau = \{t_{i,j}\}_{A_{i,j} \in A}$  that minimizes the objective function  $T^c = \max(T^p)$  subject to  $T = \sum_{A_{i,j} \in A} t_{i,j}$ . Thus, the solution of the

$MP(G,T)$  problem is equivalent to finding a lower bound for the project completion time.

For the remainder of the paper we use the following notation:

- $A$  - a set of  $m$  arcs.
- $A_{i,j}$  - an arc (arrow),  $A_{i,j} \in A$ .
- $A_{i,j}^D$  - a dummy arc with  $t_{i,j} = 0$ ,  $A_{i,j}^D \in A$ .
- $A_{i,j}^E$  - an effective arc with  $t_{i,j} > 0$ ,  $A_{i,j}^E \in A$ .
- $G(N,A)$  - an activity-on-arc directed acyclic graph.
- $m$  - the number of arcs  $A_{i,j} \in A$ .
- $N$  - a set of  $n$  nodes, topologically sorted.
- $N_k$  - the  $k$ -th node,  $N_k \in N$   $1 \leq k \leq n$ .
- $n$  - the number of nodes  $N_k \in N$ .
- $P^p$  - the  $p$ -th path starting at the source node  $N_1$  and ending at the sink node  $N_n$ .
- $q$  - the number of paths.
- $r$  - the minimal number of paths that covers the  $m$  network arcs  $A_{i,j} \in A$ .
- $s^\tau$  - the number of effective arcs  $A_{i,j}^E \in A$  in a feasible solution  $\tau$ .
- $T$  - the cumulative total spread-out workload  $T = \sum_{A_{i,j} \in A} t_{i,j}$ .
- $T^c$  - the task execution time, which is the joint workload of the critical path,  $T^c = \max(T^p)$ .
- $T^p$  - the joint-workload on  $P^p$ ,  $T^p = \sum_{A_{i,j} \in P^p} t_{i,j}$ .
- $t_{i,j}$  - the  $A_{i,j}$ 's workload (variable),  $t_{i,j} \geq 0$ . Since each  $A_{i,j}$  has one unit of processing capacity  $t_{i,j}$  can be considered as the processing time.

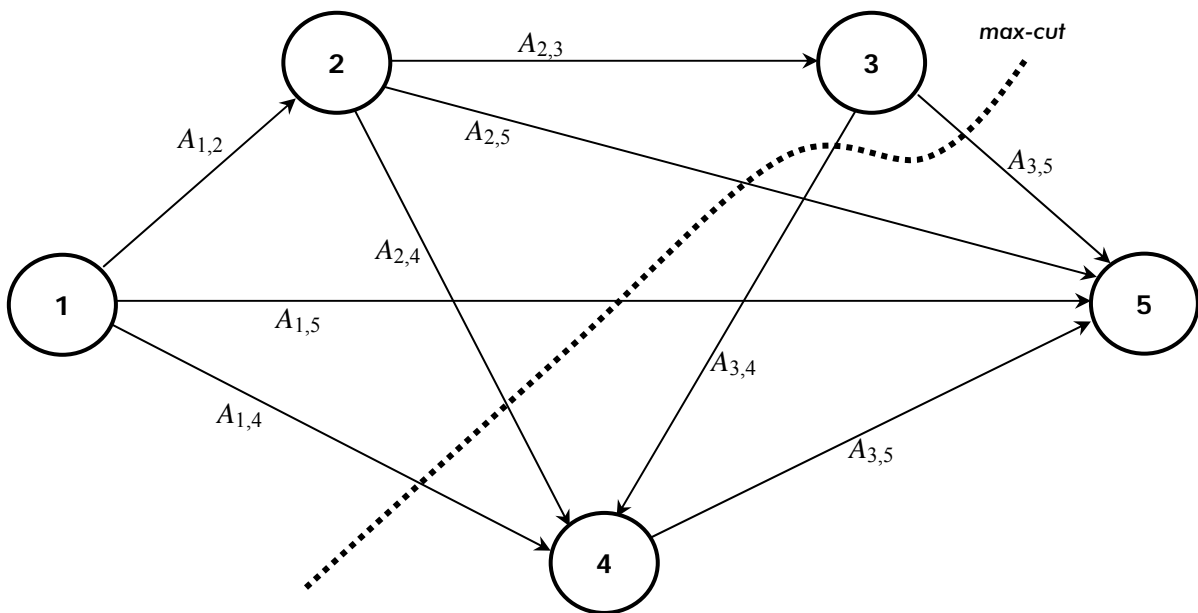
- $\tau$  - a feasible distribution,  $\tau = \{t_{i,j}\}_{A_{i,j} \in A}$ .
- $(X, \bar{X})$  - a cut-set of arcs induced by a set  $X$  of nodes that includes  $N_1$ , and its complement  $\bar{X}$  that includes  $N_n$ ; each arc  $A_{i,j}$  in the cut-set has its tail in  $X$  and its head in  $\bar{X}$ .
- $\pi$  - a set of paths  $P^p$  that covers all the arcs  $A_{i,j} \in A$ .

### 3. The linear programming solution for the workload distribution problem

The  $MP(G, T)$  problem can be set as a special case of a flow linear programming problem for any  $n$ -node graph. Let  $T_i$  be the time of completing all the activities ending at node  $i$ . Then the linear programming formulation for the problem is:

$$\begin{aligned} & \text{Min } T_n \\ & \text{s.t.} \\ & T_1 = 0 \\ & T_j - T_i \geq t_{i,j} \quad j = 2, \dots, n; \quad i = j-1, j-2, \dots, 1; \quad \{t_{i,j}\}_{A_{i,j} \in A} \\ & \sum_{\{t_{i,j}\}_{A_{i,j} \in A}} t_{i,j} = T \\ & T_i \geq 0 \quad i = 1, \dots, n \end{aligned}$$

Now let us consider an example of a DAG with  $n = 5$ ,  $m = 8$  and  $q = 5$  as presented in Figure 1.



**Figure 1.** Directed acyclic graph

The linear programming formulation for this example is:

$$\begin{aligned}
 & \text{Min } T_5 \\
 & \text{s.t.} \\
 & T_1 = 0 \\
 & T_2 - T_1 - t_{1,2} \geq 0 \\
 & T_4 - T_1 - t_{1,4} \geq 0 \\
 & T_5 - T_1 - t_{1,5} \geq 0 \\
 & T_3 - T_2 - t_{2,3} \geq 0 \\
 & T_4 - T_2 - t_{2,4} \geq 0 \\
 & T_5 - T_2 - t_{2,5} \geq 0 \\
 & T_5 - T_3 - t_{3,5} \geq 0 \\
 & T_5 - T_4 - t_{4,5} \geq 0 \\
 & t_{1,2} + t_{1,4} + t_{1,5} + t_{2,3} + t_{2,4} + t_{2,5} + t_{3,5} + t_{4,5} = T \\
 & t_{i,j} \geq 0 \quad \forall A_{i,j} \in A.
 \end{aligned}$$

The two optimal basic solutions for this example are presented in Table 1.

**Table 1.** The optimal workload assignment for minimizing the execution time

Variable	Optimum I	Optimum II
$t_{1,2}$	0	0
$t_{1,4}$	0.2T	0.2T
$t_{1,5}$	0.2T	0.2T
$t_{2,3}$	0.2T	0
$t_{2,4}$	0.2T	0.2T
$t_{2,5}$	0.2T	0.2T
$t_{3,5}$	0	0.2T
$t_{4,5}$	0	0
$T^c$	0.2T	0.2T

Linear programming is an easy way to solve small  $MP(G, T)$  problems, but it has disadvantages. The first disadvantage is that it needs many variables and many constraints that must be compiled and satisfied. The linear programming formulation for  $n$ -node DAG has up to  $\binom{n}{2} + 1$  constraints,  $m = \binom{n}{2}$  viable arrows and  $q = 2^{n-2}$  paths. The second disadvantage is that with linear programming it is more difficult to explore solution properties. Therefore, in the following sections we present a procedure to solve  $MP(G, T)$  problems by combinatorial optimization

#### 4. A solution for the workload distribution problem by combinatorial optimization

Now we use a combinatorial optimization to derive a solution for the  $n$ -node graph workload distribution problem  $MP(G, T)$ . As the following theorems show, some interesting results can be obtained by combinatorial optimization.

Theorem 1 states that an optimal distribution of the cumulative spread-out workload  $T$  is obtained by uniform distribution of  $T$  over the arcs of some maximum directed cut which separates nodes  $N_1$  and  $N_n$ . We define a directed cut as the set of arcs formed by a partition of the node-set  $N$  to two parts  $X, \bar{X}$  so that  $N_1 \in X, N_n \in \bar{X}$  and the set of arcs directed from  $\bar{X}$  to  $X$  is empty. The arcs which belong to a cut are those which are directed from  $X$  to  $\bar{X}$ . Such a cut is denoted as  $(X, \bar{X})$ . The size of the cut is denoted by  $|(X, \bar{X})|$ .

**Theorem 1.**  $\min(T^c)$  with the cumulative spread-out workload  $T$  equals  $T / \max\{|(X, \bar{X})|\}$ , where the maximum is over all the directed cuts  $(X, \bar{X})$  that separate the nodes  $N_1$  and  $N_n$ . (The proof of Theorem 1 can be found in the Appendix. This proof used Lemma 1 and Dilworth's Theorem which also in the Appendix.)

**Theorem 2.** An arc is an effective arc  $A_{i,j}^E$  in some feasible solution  $\tau$  if it belongs to some max directed cut which separates nodes  $N_1$  and  $N_n$ . (For the proof see the Appendix.)

It follows from Theorem 2 that  $s^\tau$ , the number of effective arcs  $A_{i,j}^E$  in a given feasible solution  $\tau$ , is at least the size of a max directed cut which separates nodes  $N_1$  and  $N_n$ :  $s^\tau \geq r$

By a reduction to Dilworth's Theorem, as done in the proof for Theorem 1, we get the following corollary:

**Corollary 1.** The problem  $MP(G, T)$  is polynomially solvable by standard min-flow-max-cut algorithms that solve Dilworth's problem.

#### 5. An algorithm for finding a max-cut of a DAG

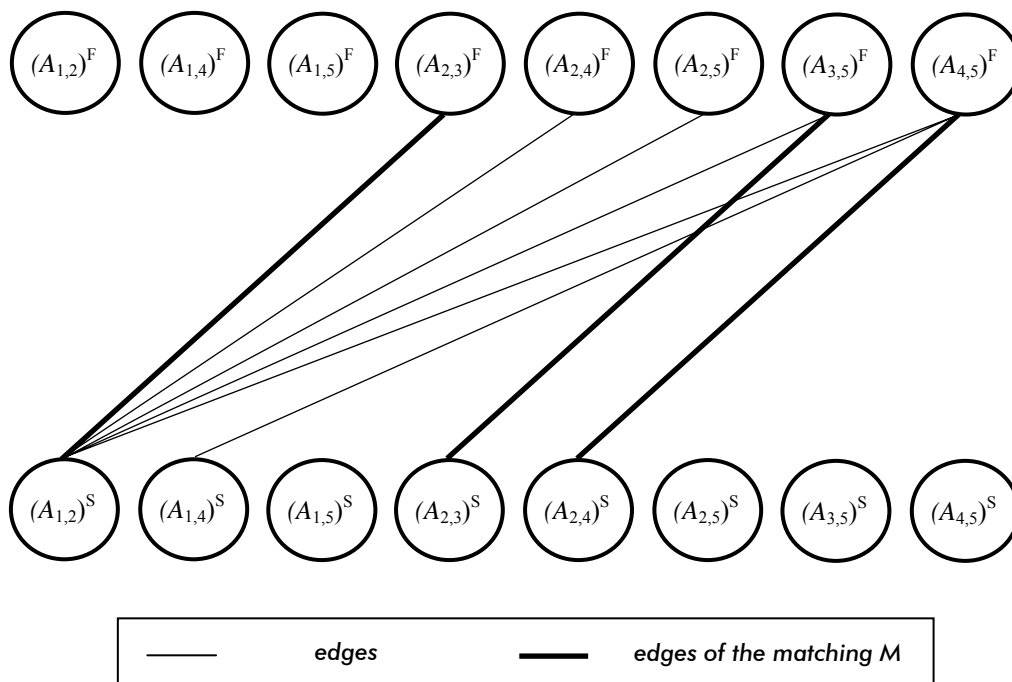
The proposed algorithm for finding a max-cut of a DAG is based on the concept of maximum matching (see [18], Section 26.3). The basic idea is to present the DAG by a bipartite graph and then to apply an algorithm for finding a maximum matching.

Before describing and applying the algorithm, we need to recall some notions from matching theory. A matching  $M$  in a graph is a set of edges of which any two do not have a common end. Given a matching  $M$  in a graph, an alternating path with respect to  $M$  is a path whose edges alternate between matched edges and non-matched edges. An isolated vertex will also be considered as an alternating path although it is not an end of any edge. A vertex is called  $M$ -exposed if it is not an end of a matched edge.



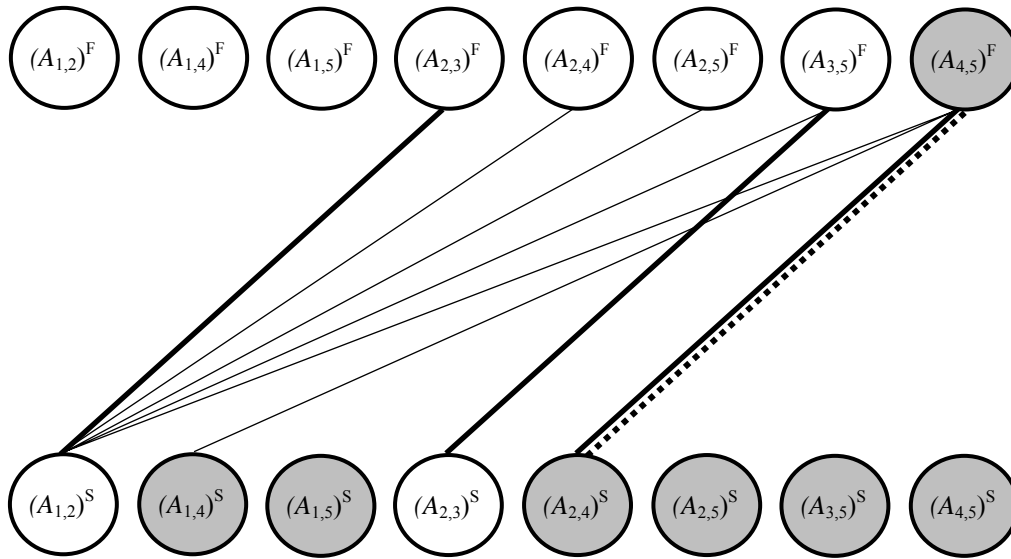
The algorithm proceeds as follows:

**Step 1:** Construct a bipartite graph  $H$  associated with the DAG. The vertex set of  $H$  is then constructed as follows. For any arc  $A_{i,j}$  we introduce two vertices: a start vertex  $(A_{i,j})^S$  and a finish vertex  $(A_{i,j})^F$ . Let  $S$  denote the set of start vertices and  $F$  denote the set of finish vertices.  $S$  and  $F$  partition the vertex set of the bipartite graph  $H$  into its two parts. The edge set of  $H$  consists of pairs of vertices  $((A_{i,j})^S, (A_{k,l})^F)$  where the two arcs  $A_{i,j}$  and  $A_{k,l}$  belong to some directed path in the DAG starting at  $A_{i,j}$  and ending at  $A_{k,l}$ . An illustration of the bipartite graph  $H$  associated with the DAG in Figure 1 is given in Figure 2. The bold edges form a maximum matching in  $H$ .



**Figure 2.** Description of the directed acyclic graph (Figure 1) by a bipartite graph

- Step 2:** Find a maximum matching  $M$  in  $H$ . Efficient algorithms for finding a maximum matching can be found in any combinatorial optimization book, e.g. [18].
- Step 3:** Scan the graph  $H$  in order to find all the vertices which belong to some alternating path starting at an  $M$ -exposed vertex of  $S$ . A vertex found by the scanning will be called a scanned vertex. This scanning is actually what is done before termination of any algorithm for finding a maximum matching, see [18].
- Step 4:** Look for the arcs  $A_{i,j}$  of the DAG which were scanned exactly once at  $H$  (either the start vertex  $(A_{i,j})^S$  was scanned, or the finish vertex  $(A_{i,j})^F$  was scanned, but not both nor none of them) in Step 3. These arcs are the arcs of a max-cut in the DAG, see [19].



**Figure 3.** Alternating paths and scanned vertices

Figure 3 illustrates the alternating paths and the scanned vertices of the DAG that presented are in Figures 1 and 2. The alternating paths (see Figure 3) starting at  $M$ -exposed vertices of  $S$  are the isolated vertices of  $S$ ,  $(A_{1,5})^S, (A_{2,5})^S, (A_{3,5})^S, (A_{4,5})^S$  and the path  $((A_{1,4})^S, (A_{4,5})^F, (A_{2,4})^S)$ . Therefore, the scanned vertices are  $(A_{1,5})^S, (A_{2,5})^S, (A_{3,5})^S, (A_{4,5})^S, (A_{1,4})^S, (A_{4,5})^F, (A_{2,4})^S$ . The arcs of the DAG of which exactly one of their start vertexes and finish vertexes is scanned (Step 4) are  $A_{1,4}, A_{1,5}, A_{2,5}, A_{3,5}, A_{2,4}$ . These are the arcs of a max-cut (see Figure 1).

## 6. The size of the max-cut of a complete DAG

It is obvious that  $n$ -node DAG with the maximal number of viable arrows  $\binom{n}{2}$  enables us to attain a better solution to the  $MP(G, T)$  problem, or at least one that is no worse than the solution for an  $n$ -node DAG with  $m < \binom{n}{2}$  arcs. This is because each additional arc  $A_{i,j}$  can be loaded or remain unloaded. From Theorem 1 we get an additional corollary that enables us to easily calculate the size of a max-cut of a complete DAG, and from this to compute a lower bound for  $T^c$ .

**Corollary 2.** If  $G(N, A)$  is the complete graph with  $n$  nodes and  $\binom{n}{2}$  arcs, then the size of

$$\text{the max-cut is: } \max \{f(X, \bar{X})\} = \left\lfloor \frac{n^2}{4} \right\rfloor,$$

and as consequence, the  $T^c$  of an optimal distribution  $\tau$  of  $T$  for  $MP(G, T)$  is:

$$\min(T^c) = \frac{T}{\lfloor n^2/4 \rfloor}. \text{ (For the proof see the Appendix.)}$$

## 7. Summary and conclusions

The aim of this paper was to evaluate the possible benefits from improving the workload distribution in a DAG (e.g. a project network), by determining a lower bound of the project completion time. We proved that a lower bound can be obtained by dividing the total cumulative processing time uniformly among the arcs on a max-cut set. That is the maximum parallel planning for a given DAG. We also presented a combinatorial algorithm for finding the max-cut, based on a maximum matching algorithm. The simple closed-form solution for the complete  $n$ -node DAG case  $\lfloor n^2/4 \rfloor$  can be a very useful formula to calculate a lower bound of the completion time of any DAG.

The value of the term  $\left(T/\lfloor n^2/4 \rfloor - T/|(X, \bar{X})|\right)$  can be an indication of the benefit derived from further detailing of the project tasks and from increasing edges up to a complete graph. This is because the difference between  $\lfloor n^2/4 \rfloor$ , the max-cut size of a complete DAG, and  $|(X, \bar{X})|$ , the max-cut size of any DAG, represents further potential for shortening the project completion time that can be attained by more detailing of project tasks.

The results in this paper can help planners and project managers to characterize the "ideal case" in which the optimal workload distribution among the arc networks minimizes the project completion time. That can be done for a non-complete DAG as well as for a complete one. A lower bound can then be used to evaluate the maximum potential for reducing the project completion time in real-life cases.

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## Appendix

**Lemma 1.** If  $\pi = \{P^1, \dots, P^r\}$ ,  $1 \leq r \leq q$  is a cover of the arcs  $A_{i,j}$  by paths  $P^p$ ,  $1 \leq p \leq r$  and  $\tau$  is a feasible solution, then

$$T^c \geq \frac{T}{r}. \quad (1)$$

Moreover, if equality holds, then all paths in  $\pi$  are of joint-workload  $T^p = T/r$  and each arc  $A_{i,j}$  which is covered more than once by  $\pi$  has workload  $t_{i,j} = 0$ , i.e. it is a dummy or unnecessary arc  $A_{i,j}^D$ .

**Proof of Lemma 1.** Let  $\pi$  be a cover of the arcs  $A_{i,j}$  by paths  $P^p$ ,  $1 \leq p \leq r$ , and let  $\tau$  be a feasible solution. Since  $\tau$  is a feasible solution, it satisfies the constraint

$$T = \sum_{A_{i,j} \in A} t_{i,j}.$$

$\pi$  is a cover of the arcs and hence,

$$\sum_{p=1}^r T^p = \sum_{p=1}^r \sum_{A_{i,j} \in P^p} t_{i,j} \geq \sum_{A_{i,j} \in A} t_{i,j} = T, \tag{2}$$

It follows that there must be a path  $P^p$  in  $\pi$  satisfying,  $\sum_{A_{i,j} \in P^p} t_{i,j} \geq T/r$  and therefore

$T^c \geq T/r$ . From (2) it follows that equality holds if all paths in  $\pi$  have the same workload  $T^p$  and each arc  $A_{i,j}$ , which is covered more than once by  $\pi$ , has workload  $t_{i,j} = 0$ , i.e. each such arc should be classified as  $A_{i,j}^D$ .  $\square$

The following theorem is a version of Dilworth's Theorem [4].

**Dilworth's Theorem.** Let  $G(N, A)$  be an acyclic network where the nodes  $N_1, \dots, N_n$  are topologically sorted and let  $d$  be a non-negative integral function on the arc set  $A$ . Then, the minimum number of  $P^p$ s which cover each arc  $A_{i,j}$  at least  $d(A_{i,j})$  times equals

$$\max \sum_{A_{i,j} \in (X, \bar{X})} d(A_{i,j}) \text{ where the maximum is over the cuts } (X, \bar{X}) \text{ that separate the}$$

$$\text{nodes } N_1 \text{ and } N_n, \text{ i.e. } \max \left\{ \sum_{A_{i,j} \in (X, \bar{X})} d(A_{i,j}) \mid I \in X, n \in \bar{X} \right\}.$$

**Proof of Theorem 1.** Let  $(X, \bar{X})$  be a cut separating nodes  $N_1$  and  $N_n$  of cardinality  $r$ . Also, let  $\tau_{(X, \bar{X})}$  be the distribution of the cumulative spread-out workload  $T$  obtained by distributing  $T$  uniformly on the edges of the cut  $(X, \bar{X})$ . Since every  $P^p$  contains a single arc of the cut  $(X, \bar{X})$  the following inequality is valid:

$$\min T^c(\tau) \leq T^c \tau_{(X, \bar{X})} = \frac{T}{r}. \tag{3}$$

for any feasible solution  $\tau$ .

Since the above is true for any cut, it is also true for a cut with maximum cardinality and hence,

$$\min T^c(\tau) \leq \frac{T}{\max\{|(X, \bar{X})|\}}. \tag{4}$$

On the other hand, let  $(X, \bar{X})$  be a cut that separates nodes  $N_1$  and  $N_n$  of maximum cardinality and  $\tau$  be a distribution of the cumulative spread-out workload  $T$  that minimizes the left-hand side of (4). By taking  $d \equiv 1$  in Dilworth's Theorem we get that the cardinality of

the cut  $(X, \bar{X})$  is equal to some covering  $\pi$  of the arc set  $A$  by paths  $P^P$ . It follows from Lemma 1 that  $T^c(\tau) \geq T / \max\{l(X, \bar{X})\}$ . This completes the theorem's proof.  $\square$

**Proof of Theorem 2.** Let  $A_{i,j}$  be an arbitrary arc. If  $A_{i,j}$  belongs to some max-cut which separates nodes  $N_l$  and  $N_n$ , then the optimum solution  $\tau_{(X, \bar{X})}$  assigns the workload  $t_{i,j} = T / l(X, \bar{X})$  to  $A_{i,j}$  and therefore it is an effective arc  $A_{i,j}^E$ . Conversely, suppose  $A_{i,j}$  doesn't belong to any max-cut which separates nodes  $N_l$  and  $N_n$ . We again apply Dilworth's Theorem with  $d$  equaling 1 everywhere except at the arc  $A_{i,j}$  where it equals 2. Since  $A_{i,j}$  doesn't belong to any max-cut which separates nodes  $N_l$  and  $N_n$ , it follows that any max-cut which separates nodes  $N_l$  and  $N_n$  maximizes the objective function

$$\sum_{A_{i,j} \in (X, \bar{X})} d(A_{i,j}).$$

Therefore, by the theorem there is a cover  $\pi$  of the arcs by paths  $P^P$

that covers the arc  $A_{i,j}$  twice and has the cardinality of a max-cut. Thus by the last claim of Lemma 1, in any distribution  $\tau$  of  $T$  for which inequality (1) holds with equality the arc  $A_{i,j}$  is assigned  $t_{i,j} = 0$ . But for cover  $\pi$ , which has the cardinality of a max-cut, a distribution  $\tau$  of  $T$  fulfills equality in (1) if it is an optimum solution. Therefore,  $A_{i,j}$  is a dummy or unnecessary arc  $A_{i,j}^D$ .  $\square$

**Proof of Corollary 2.** By Theorem 1, the  $T^c(\tau)$  for an optimal distribution  $\tau$  of  $T$  equals  $T$  divided by the size of a max-cut which separates nodes  $N_l$  and  $N_n$ . When the given network is a complete network, the cut that separates nodes  $N_l$  and  $N_n$  is the set of arcs connecting the first  $r$  nodes  $N_1, \dots, N_r$  with the last  $n-r$  nodes  $N_{r+1}, \dots, N_n$  for some  $r$  ( $1 \leq r \leq n-1$ ). By straightforward calculus, the max-cut separates the first  $n/2$  nodes ( $\lfloor n/2 \rfloor$  or  $\lceil n/2 \rceil$  when  $n$  is odd) from the last  $n/2$  nodes ( $\lfloor n/2 \rfloor$  or  $\lceil n/2 \rceil$  when  $n$  is odd) and is of size  $\lfloor n^2/4 \rfloor$ .  $\square$

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## STAGES FOR THE DEVELOPMENT OF THE AUDIT PROCESSES OF DISTRIBUTED INFORMATICS SYSTEMS<sup>1</sup>

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**Abstract:** *The paper presents elements regarding the way in which an audit process is carried out. The following issues are highlighted: audit concept, audit process flow, audit program and audit program management, classes of audit processes, audit process stages and activities, documents used to conclude an audit process. In this paper, the audit concept is defined together with its characteristics and it is described as activities flow in which there are some stages and steps that must be passed in an audit process. The audit program term is presented together with stages followed in such program management. The paper contains classifications of the audit processes depending on many criteria and it offers some details about the audit process classes. The audit process must be rigorously carried out in accordance to stages established by audit specialists and included in standardized documents. During the audit process, the audit team members generate and fill in some documents and forms to support the audit report. The conclusions included in the audit report are based on audit evidences and observations obtained in audit process.*

**Key words:** *Audit process; audit stages; distributed informatics system*

### 1. Characteristics of the informatics audit processes

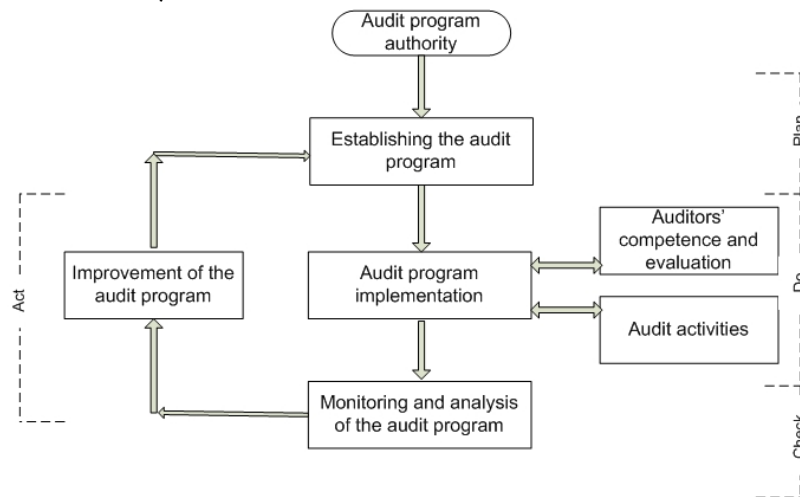
In accordance with (ISO 19011, 2003), the concept of *audit* means a systematic, independent and documented process to obtain audit evidences and their examination with impartiality to establish the degree in which the audit criteria are met. The examination is

made by persons having specific qualifications who are independent in relation to audit process.

The audit evidences are represented by records, declarations about facts or other information relevant in relation to audit criteria. They are evaluated quantitatively or qualitatively.

The audit criteria represent a set of policies, procedures and requirements.

One or more audit processes compose an audit program. The audits included in an audit program are planned during period of time and they are oriented to a specific purpose. The process flow for management of an audit program is depicted in figure 1 (ISO 19011, 2003).



**Figure 1.** Process flow for audit program management

An audit program contains activities which:

- Plan and organize different audit processes as types and numbers;
- Supply resources for efficacy and efficient execution of the audits in planned interval.

The stage for establishing the audit program includes activities regarding the following issues:

- Purposes and scope – anticipated outcome and amplitude of the audit program are determined by size, type and complexity of the audited organization;
- Responsibilities – they are assigned to persons who understand the audit principles, auditors' competencies and applying the audit techniques; these persons must have management skills and understanding of the technical issues in a business;
- Resources – they are the support of the audit program and there are financial, economic and time ones;
- Procedures – they specify operations arranged in a step-by-step method followed to reach the purpose.

The stage for audit program implementation contains the following activities:

- Audit programming – it refers to the activities regarding the coordination and programming of the audits;

- Auditors' evaluation – it aims the permanent professional improvement and auditors' evaluation;
- Audit team selection – persons with professional skills in audit process are included in audit team;
- Audit activity management – it refers to all activities regarding the audit carrying out;
- Records maintenance – it is useful to demonstrate the audit program implementation and the following records are included: records for each audit, results of the audit program analysis and records regarding personnel used in audit process.

The stage for monitoring and analyzing the audit program contains activities regarding:

- Monitoring and analysis – accomplishment of the objectives is assessed at some intervals; also, some performance indicators are used to determined the accomplishment degree;
- Identifying the need for corrective and preventive actions – it results from monitoring and analysis;
- Identifying the improvement opportunities – it results from the outputs of the audit program analysis.

Audit program management is in accordance with the steps of Deming cycle: Plan-Do-Check-Act (PDCA):

- Plan – objectives, relevant procedures and audit methods are selected and it assigns responsibilities and it allocates resources;
- Do – it refers to audit program implementation, audit team selection, auditors' evaluation, audit execution, records achievement and their maintenance;
- Check – executed activities are monitored and analyzed, corrective and preventive actions and continuous improvement opportunities are identified;
- Act – continuous improvement actions through applying the successful actions and continuing with corrective and preventive actions.

In (ISO 19011, 2003), some examples of audit programs are presented:

- Internal audits – cover all quality management system;
- Second party audits – cover management system of the potential suppliers;
- Certification audits – carried out by third party certification organizations.

Depending on audit place, the following audit classes are identified (ISO 19011, 2003):

- Internal audits – they are led by audited organization to make management analysis or internal reasons or requirements; they are called first party audits and they represent the base for compliance declaration;
- External audits – they include the second and third party audits; second party audits are led by organizations, like clients, that have interests in the audited organization; third party audits are made by external and independent organizations that make audits to certificate the compliance of the audited organization in relation to a standard.

The audit process is developed for more purposes (Floarea Baicu, 2003):

- Initial point – audit process is the initial point to develop a management system;
- Compliance/Noncompliance – audit process establish the compliance of the management system to the requirements;
- Efficacy – audit process establish the efficacy of the management system in relation to objectives of organization;
- Critical points – the audited organization can identify its vulnerabilities and critical point and it can improve the system;
- Measure applying – audit process leads to measure applying to prevent and correct the system and to follow up the applying procedures.

Depending on audit purpose, it can identify the following audit classes (Floarea Baicu, 2003):

- Audits for establishing the situation in a time point;
- Audits for accreditation;
- Audits for certification.

The audit scope classifies the audits in the following classes (Floarea Baicu, 2003):

- Audit of the management system;
- Audit of the process;
- Audit of the product or service.

The audit process is based on principles. A principle represents a basic generalization that is accepted as true. A principle can be used as a basis for reasoning or conduct.

The audit principles provide relevant and sufficient conclusions and they offer the possibility to different auditors who work independently to get to similar conclusions in similar circumstances.

The following principles regard the auditors (ISO 19011, 2003):

- Ethical behavior – it represents the base of professionalism and its characteristics are confidence, integrity, confidentiality and discretion; an auditor has an ethical behavior if the professional standards are met;
- Correct presentation – audit results like observations, conclusions and reports are sincerely and exactly presented to the audited client; also, problems and divergent opinions during the audit process are to be reported; it means the obligation of the audit team to report the results sincerely and exactly;
- Professional responsibility – auditors acts in accordance with their task importance and confidence granted by audit clients; it means the applying of perseverance and audit judgment taking into account the necessary competence;
- Independence – auditor are not influenced by the other audit parts and conflicts of interest; they must have objectivity during the audit process and they base only on evidences to establish the audit observations and conclusions; it represents basis of audit impartiality and objectivity of the audit conclusions;
- Approaching based on evidences – credibility and repeatability of the conclusions are the results of the approaching based on evidences; it means the rational way in which the systematic audit process get to results and conclusions; audit

process is developed in a limited interval and it has limited resources, so the confidence in audit conclusions is given by the confidence in sampling techniques.

Audit techniques re standardized and they aims elements that cover a large spectrum of the topics, beginning with auditors' employment and finishing with audit report editing and presentation.

## **2. Flow of activities carried out in an audit process of distributed informatics systems**

A system can be defined by the following elements: inputs, outputs, transformation process and system structure and its state.

An informatics system uses automatic methods and means for data collecting, transmission, storage and processing for information capitalization in the organization management process (Marius Popa, 2009, pp. 127 - 136).

The informatics system resides in all the informational flows and circuits and all the methods, techniques used to process the data necessary to the decision system. The informatics system is the middle layer between the decision and informational systems. The communication between these layers is made in all possible directions. Also, it records, processes and transmits the information from the operational system to the decision one (Marius Popa, 2009, pp. 127 - 136).

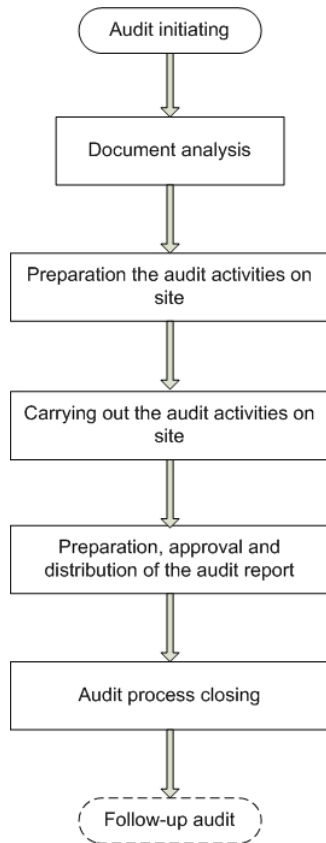
A distributed informatics system is a component of the informational system. This kind of informatics system collects, processes, transmits, stores and presents data by using computing systems. Also, it is responsible for automatic processing of the data by using various methods and techniques (Marius Popa, 2009, pp. 827 - 832). An informatics system is called distributed because its components are placed in different logical and physical locations.

In (Ion Ivan, 2005), the distributed informatics system is defined as a set of hardware and software components interconnected in networks, the organizational and administrative framework in which these components are working. The interconnection of these components is made on two levels:

- Physical level – it supposes the connection through different devices of the equipments in order to build the system;
- Functional level – it is made on the software level as to assure the system functionality through software modules collaboration.

The following stages of the audit process are described in a general manner in (ISO 19011, 2003). This audit procedure can be applied to all kinds of informatics systems because its description is independent in relation to different kinds of informatics system architectures.

The typical activities of an audit process are depicted in figure 2, including the audit process of distributed informatics systems (ISO 19011, 2003).



**Figure 2.** Activity flow in an audit process

Audit initiating contains the following activities (ISO 19011, 2003):

- Audit team leader' assignment – it is made by the persons responsible for audit program management;
- Defining the objectives, purpose and audit criteria – the objectives include: compliance degree of the auditee's management system in relation to audit criteria, capability of the management system to assure the compliance, evaluation of the management system efficacy, identifying the improvement opportunities; audit scope describe the amplitude and boundaries like physical locations, organizational units, audited activities and processes, period of time allocated for audit; audit criteria are used as reference to establish the compliance; they include policies, procedures, standards, law and regulations, contractual requirements or behavior codes;
- Establishing the audit feasibility – the most important factor is availability regarding: information and their opportunity, auditee's cooperation, time and resources;
- Audit team selection – it is made taking into account the professional competence; the size and members of the audit team are established depending on some factors of professional competence, audit type, legal requirements, communication; to assure the global professional competence, the below steps are followed:
  - Identifying the knowledge and skills necessary to get to audit purposes;

- Selection of audit team members in such way to cover all knowledge and necessary skills;

If some knowledge and skills are not covered by audit team then technical experts are included in it. Also, audit beginners can be included into audit team, but they must not audit guidance.

- Establishing the initial contact with auditee – it is made by persons responsible for audit program management or the audit team leader; the goal of the initial contact is for communication, authority regulation, information exchange, rule establishing, third party participation.

The stage for document analysis includes activities for audit evidence gathering from auditee's documents in relation to audit criteria. Documentation includes official papers and previous audit reports. Sometimes, this activity is made after the beginning of the audit to the site. The audit process can be stopped or suspended whether the auditee's documents are inadequate in relation to the audit purpose.

The third stage of the audit process is preparing the audit activities on site. The stage includes activities regarding (ISO 19011, 2003):

- Preparing the audit plan – it is made by audit team leader to assure the basis of understanding among audit client, audit team and auditee;
- Assigning activities among audit team members – it is made by audit team leader in accordance to professional competence, skills and independence of the auditors, efficacy use of the resources, technical experts and audit beginners; there can be made changes during the audit process to assure the accomplishment of the audit purposes;
- Document preparing – audit team members analyze the relevant information and prepare the work documents; the documents list include:
  - Check lists and sampling plans;
  - Forms for information recording: audit evidences, observations and records of the meeting.

The stage for carrying out the audit activities on site takes into account the following activities (ISO 19011, 2003):

- Carrying out the opening meeting – opening meeting is hold together with auditee's management to approve the audit plan and other details regarding the audit organization;
- Communication during the audit – it is necessary to made some conventions regarding communication with auditee and within audit team; audit team leader must periodically communicate the audit stage, problems with auditee and audit client, audit evidence with high risk, any issue out of the audit scope, audit evidences that proof the purposes are unreachable;
- Roles and responsibilities of the guides and observers – guides and observers accompany the audit team, but they are not member of this one; they acts to the request of audit team leader;
- Information gathering and their check – during the audit process, relevant information is gathered and checked; only verified information can be audit evidence; audit evidences are recorded and they are based on information samples; gathering process of the information during the audit until audit conclusions includes the following activities:

- Information collecting from information sources through sampling and their check; checked information can be concretized into audit evidence;
- Audit evidences are assessed in relation to audit criteria; it can be obtained audit observations;
- Audit observations are analyzed to state the audit conclusions;

The gathering methods of the information are:

- Interviews;
- Observation of the activities;
- Analysis of the documents;
- Generation of the audit observations – audit evidences are assessed in relation to audit criteria to generate audit observations; audit observations indicate compliance or noncompliance to audit criteria; audit evidences that sustain a noncompliance conclusion must be clear and recorded;
- Preparing the audit conclusions – audit team must consider the following issues:
  - Analysis of the audit observations in relation to audit purposes;
  - Agreement on audit conclusions;
  - Recommendation preparing;
  - Discussion on follow-up activity;
- Carrying out the closing meeting – closing meeting is coordinated by audit team leader and it is hold to present the audit observations and conclusions to be understand and agree by auditee; divergent opinions regarding the audit observations and conclusions must be discussed; also, it can be establish a deadline for auditee to present a plan for corrective and preventive actions.

Preparation, approval and distribution of the audit report represent the next stage in carrying out an audit process. This stage includes the following activities (ISO 19011, 2003):

- Preparation of the audit report – audit team leader is responsible for preparation of the audit report; audit report has to be complete, exact, concise, clear and refers to the following elements:
- Approval and distribution of the audit report – audit report is dated, analyzed and approved in accordance to the specifications from audit program; it is property of the audit client and it is distributed to the receivers named by the audit client.

The audit process is closed when the activities included in audit plan are accomplished and the audit report was approved and distributed. Audit team members must respect confidentiality of the data recorded in audit documents in accordance with the regulations.

The follow-up audit contains activities that can be considered as part of audit process or not. The audit conclusions lead to the need for corrective, preventive or improvement actions. The auditee must implement these actions and they are reported to the audit client. A new audit process controls the efficacy of these actions.

The audit process stages described above can be applied to different levels of audit: management system, process, product or service. For instance, during development of the distributed informatics, systems the audit process has to consider many changes that appear during its execution. These changes aim: management team, new IT&C technologies, new management techniques, analysis and implementation team, economic environment.



In its fundamental meaning, the audit of the distributed informatics systems checks whether this system gets to purposes that it was developed for.

### **3. Support documents for informatics audit process**

A document represents any kind of support used to depict information by means of symbolic marks.

Depending on their use purpose, the support documents for informatics audit process are classified in the below classes:

- Official documents – they are documents use as reference points for audit process; in this class, the following documents are included: standards, guidelines, procedure, laws, regulations and so forth; these documents are elaborated by professional associations or government institutions;
- Internal documents of the organization – they are documents use to implement the management strategies of the organization; some of these documents are results of the legal requirements regarding the business: financial, accounting and so forth; other documents are used only within organization: databases, performance reports, feedback from the clients and so forth; for instance, previous audit reports are documents for internal use and this document can be use as initial point in a new audit process;
- Documents for internal use of the audit process – they are documents elaborated in audit processes; these documents are generated and filled in by audit team members to record information, audit evidences, audit observations, conclusions and so forth.

The audit program is a document used to organize audit processes. The records of the audit program are (ISO 19011, 2003):

- Audit plans;
- Audit reports;
- Noncompliance reports;
- Reports for corrective and preventive actions;
- Follow-up activities reports;
- Results of audit program analysis;
- Reports regarding the audit team members: assessment of auditors' competence and performance, selection of the audit team and competence maintenance and improvement.

Documents used for audit records must be safely stored to be easily found and readable. Also, these documents must meet the integrity characteristic to conclude correct and objective opinions regarding the audit object.

The audit plan includes the following elements (ISO 19011, 2003):

- Audit purposes;
- Audit criteria and reference documents;
- Audit scope;
- Date and locations where audit activities will be done;
- Period of time and duration to carry out audit activities on site;
- Audit team members' roles and responsibilities;

- Resource allocation for critical audit zones;
- Establishing the auditee's representative;
- Work language;
- Elements of the audit report;
- Logistics;
- Confidentiality issues;
- Follow-up activities of the audit;

The audit report is a complete, exact, concise and clear record which concludes the audit process. An audit process has to contain the following elements (ISO 19011, 2003):

- Audit purposes;
- Audit scope;
- Audit client;
- Audit team leader and members;
- Dates and places where the audit activities was carried out on site;
- Audit criteria;
- Audit observations;
- Audit conclusions.

Also, the audit report can contain or refer to the following elements:

- Audit plan;
- Auditee's representatives;
- Audit summary, highlighting the factors that decrease the confidence in audit conclusions;
- Uncovered areas, although they were included into audit scope;
- Confirmation for audit purpose accomplishment within the audit scope in accordance to audit plan;
- Unresolved divergent opinions;
- Recommendations for improvement whether they were specified in audit purposes;
- Follow-up action plan;
- Statement of audit report confidentiality;
- Distribution list of the audit report.

The audit report is elaborated by auditors with a high level of competence and experience in the audit field. When an opposite opinion is expressed, the audit report must present the causes of that opinion in a clear and documented way.

In audit report elaboration process, the auditor must have an independent position and has to be out of conflicts of interests, regardless of the beneficiary or the destination of the audit reports.

The quality of an audit report is determined by the professional competence and skills of the auditors. A certified auditor confers value to the audit report. Auditors are responsible whether the audit report is or not ready to the established deadline.

During the audit process, background documentation is necessary to establish the elements that highlight concordance between audit activities and standards applied in audited field. The worksheet is the main support for audit report and review of whole activity (Sergiu Capisizu, 2006).

## 4. Conclusions

The distributed informatics systems became very popular for the most part of the organizations and government departments due to evolution of the IT&C technologies and business globalization.

The audit processes are lead by persons with high level of professional competencies and skills. They follow the standards, guidelines, procedures and legal requirements to assess distributed informatics systems. Standards impose a rigorous way to organize and carry out the audit processes on stages with precise delimitations between audit stages.

Audit processes are parts of the audit program as an organizational strategy to assess the quality of the distributed informatics systems.

Audit processes are documented, each audit stage being accompanied by papers to get to conclusions based on audit evidences.

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## **E-SERVICE QUALITY MANAGEMENT**

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**Abstract:** *A characteristic of today's society is the increasing use of modern information and communication technologies in all areas. Computer applications, called e-services, are being developed to provide efficient access to services, electronically. Quality management systems are needed to provide a consistent way to select, evaluate, prioritize and plan the right e-services. The increasing use of e-services has raised the need to define standards and means to assess and assure quality. Investment in e-services is an important step to improve the quality of life in our dynamic society.*

*After a brief introduction that describes the adoption of electronic services in individuals' daily routine and the need for quality management, this article defines in its second chapter terms and concepts that are part of the Quality Management Framework. Then, the third chapter describes what e-services are, how they are classified and also their benefits to the user followed in the fourth chapter by definition of means to evaluate and metrics to measure the quality of e-services. In the end, this article restates the benefits of e-services, the need for e-service quality management and unveils future development initiatives in domain.*

**Key words:** *E-services; Quality Management; Quality Management Framework; Quality Standards*

### **1. Introduction**

In the last years, alternative ways to the traditional service providing have been introduced, taking advantage of the latest advances in information and communication technologies: e-government for public administration services, e-commerce as an alternative to classic retail, e-education or long distance education for those students that time and location don't allow them to attend traditional classes, multimedia centers and virtual

libraries for those looking to enrich their cultural knowledge on demand, remote working that allows employees to perform their tasks from their home office.

Is not a news anymore that the Internet and the advanced technology has influenced the way in which we perform our daily tasks, the way we live, the way we do business, the way we shop, the way we learn, the way we communicate and the way in which we spend our spare time. The alternatives to the traditional service providing, offer flexibility, speed and innovation.

Usability is one of the main issues that have to be addressed with the introduction of electronic services. Usability is an issue due to individuals' diversity and the need to operate a computer to access electronic services. In order to increase usability, existing quality standards for products and services need to be adapted to provide means to assess, assure and improve the quality of e-services.

Quality management concepts and terms and their definitions and description define the quality management framework.

## **2. The Quality Management Framework**

Quality plays an integral role in all aspects of management. Delivering high quality products and services on time and on budget is every project manager's goal. The purpose of a quality management process in a project is to ensure that its activities are appropriate for the project, to identify and report successful results, and also to identify and report those activities and processes where is still room for improvements and use this as a reference for the subsequent phases of the project and for future projects.

There is a multidimensional relationship between the quality of a service and the organization that is providing that service. Some of the factors that are making this multidimensional relationship are: business strategy, organization knowledge, available resources, etc. The Quality Management Framework (QMF) helps placing into context this multidimensional relationship between the organization and it's provided services.

The following terms and their definition are part of the Quality Management Framework [1]<sup>3</sup>:

- Object (entity);
- Process;
- Requirements;
- User;
- Evaluation;
- Measure and Measurement;
- Quality.

The object or entity in the QMF context refers to any product, service, process, activity, etc. to which quality can be applied. The quality of an object (entity) is directly related to the quality of the process used to create or deliver the object (entity).

Requirements are the sole purpose of producing a product or offering a service. The degree in which the final product or service meets initial requirements affects the quality of the product or service. The user formulates requirements and is the beneficiary of the product or service. The user can provide feedback in regards with the product or service that is being offered.

Evaluation is a qualitative process to analyze the degree in which requirements have been fulfilled. Measure and measurement is a quantitative process where quality metrics are being defined and calculated to enable quantification in the quality management process.

Quality represents the degree in which the object (entity) satisfies user's requirements.

The quality documentation is a record of progress and it supports continuity of development as the development team changes.

Quality management is comprised of the following activities:

- *Quality assurance* – Establish organizational procedures and standards of quality.
- *Quality planning* – Select applicable procedures and standards for a particular project and modify these as required.
- *Quality control* – Ensure that procedures and standards are followed by the software development team.
- *Quality management* – It should be a separate process from project management.

There are many methods and standards to improve quality of services and/or products including: ISO standards, Six Sigma and PDCA (Plan, Do, Check, Act).

As an example, ISO 9000:2000 and ISO 9000:2008 standards are based on the following quality management principles:

**Principle 1: Customer focus** – organizations depend on their customers and therefore should understand current and future customer needs, should meet customer requirements and strive to exceed customer expectations.

**Principle 2: Leadership** – leaders establish unity of purpose and direction of the organization. They should create and maintain the internal environment in which people can become fully involved in achieving the organization's objectives.

**Principle 3: Involvement of people** – people at all levels are the essence of an organization and their full involvement enables their abilities to be used for the organization's benefit.

**Principle 4: Process approach** – a desired result is achieved more efficiently when activities and related resources are managed as a process.

**Principle 5: System approach to management** – identifying, understanding and managing interrelated processes as a system contributes to the organization's effectiveness and efficiency in achieving its objectives.

**Principle 6: Continual improvement** – continual improvement of the organization's overall performance should be a permanent objective of the organization.

**Principle 7: Factual approach to decision making** – effective decisions are based on the analysis of data and information.

**Principle 8: Mutually beneficial supplier relationships** – an organization and its suppliers are interdependent and a mutually beneficial relationship enhances the ability of both to create value [11].

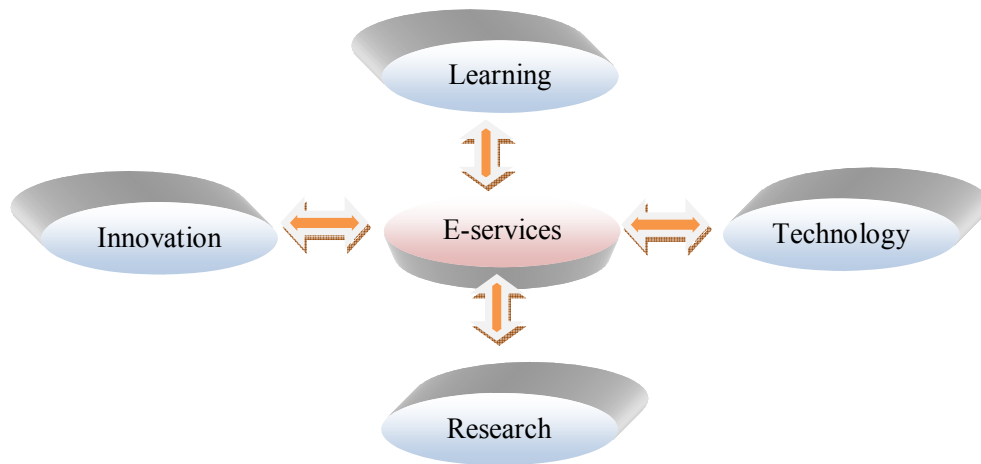
### 3. E-Service Definitions and Classification

About e-services [13] views them as an interactive, content-centered and Internet-based customer services, driven by the customer and integrated with related organizational customer support processes and technologies with the goal of strengthening customer-service provider relationship.

Technological progress depends on the access to more and more services (figure 1). New society proposes to made innovation and to produce knowledge and using e-services.

Technology in fact wouldn't exist without innovation and e-services. It is all about efficiently use of knowledge and innovation through e-services. All technology we have was a result of someone inventing a better way of doing something, a better service.





**Figure 1.** E-services interconnection

E-services are a key concept and a main source of interactivity, subject of many studies in social sciences.

We consider the research of characteristics most important in discussion about e-services, because through these the content of e-service concept can be defined properly.

E-Services have two main characteristics:

- The service is accessible with electronic networks;
- The service is consumed by a person via the Internet;

About e-service [9] say that they are:

1. e-services are intangible in their nature. They can't be seen and can't be palpable. The e-service is intangible, if the customer is only using e-services to select and pick-up the most interesting objects.
2. e-services contain various processes the users have to follow in order to get the service.
3. e-services are perishable. This is the characteristic of e-services that doesn't let us save, store, resale, or return them.
4. Inseparability refers to the use of e-services that derive from other. Hotel booking e-services, flight/train tickets booking e-services, vacation packages booking e-services and food delivery e-services are inseparable: customers have to go through a multi-step process that completes with e-payment or gets canceled and thus the e-service is produced and consumed simultaneously. [8]
5. Interaction in e-services materializes in the interaction between customers and service providers. Many e-services have eliminated personal interaction and customers are interacting only with their computers.

Starting from [9] and using the characteristics we are finally proposing another definition for e-services: a benefit providing object of transaction that can be characterized as an intangible and perishable process that is used inseparably in a simultaneous interaction between new technologies, Internet and customer.

A better service is offered through e-service to organizations and individuals and the main reason is the accessibility to the public administration operations anytime, anywhere.

E-service is offering a large number of benefits to their users:

- Familiarizes individuals with electronic information and educates them about the benefits of using advanced technology.
- Enables telecommuting.
- Provides integrated informative systems with social, cultural and economical aspects of the individuals.
- Transparency of information
- Removes time and location barriers
- Enhances data acquisition, transformation and retrieval, unlike the data chaos in a traditional service provider
- Promotes reuse of information
- Reduces operation time
- Reduces costs
- Improves information access for decision-making
- Cultivates better relationships with customers
- Reduces overhead costs such as benefits administration
- Speeds process turnover such as expense reimbursement
- Allows searches of large volumes of heterogeneous data (documents, pages, database, messages, multimedia)
- Involves the citizens in governmental activities providing easy access to information using Internet.

Using the advantages of the electronic services we can classify them (table 1) in two main categories: e-services for individuals and e-services for organizations.

**Table 1.** E-Services Classification

E-services	For citizen	For firms
e-tax services	√	√
e-job services	√	√
e-health services	√	√
e-government	√	
e-declaration services	√	√
e-banking service	√	√
e-insurance services	√	√
e-financial advise services	√	√
e- acquisition services		√
e-commerce	√	√
e-library	√	
e-ticket services	√	
e-learning services	√	
e-booking services	√	

As a result, five types of e-services can be identified:

1. business-to-business;
2. business-to-consumer;
3. government-to-business;
4. government - to-consumer;
5. consumer-to-consumer.

E-services represent one of the most dynamic areas of the actual society, as well as a field of major theoretical interest. [2]

E-services are a consequence of networked technologies. In fact, networked ICT technologies such as the Internet or mobile networking are having a dramatic effect on how e-services are innovated, designed, produced and distributed [14]

#### 4. E-Services Quality Management Metrics

A Quality Management Framework in the context of e-services has the following components: e-service as object (entity), e-service development and delivery process as process, business and consumer as users, specific service request as request as requirements, evaluation and measurement of the e-service to determine its quality.

E-Service quality management process uses surveys and questionnaires to evaluate the following qualitative aspects of the e-service:

- Awareness – the degree of which users are aware of the e-service existence and its features.
- Expectations – what users think that the e-service offers.
- Accessibility – the degree of which all individuals can access service regardless of education, age, sex, culture, religion or the existence of any physical handicap.
- Driving reasons for use – what made the user access the e-service instead of using the traditional method.
- Use preventing reasons – what prevents the user from using the service.
- Feedback on additional features needed – what users are requesting in order to enhance their experience while using the e-service
- User impact – how e-service changes user's routine
- Overall satisfaction – how satisfied the user is with e-service, overall.

Qualitative characteristics of the e-service are helping to construct an image of the current level of quality. They do have the disadvantage though that they can't be used in calculations, that they are difficult to compare or aggregate, can't be used trending analysis and targets can't be set-up for them.

The quantitative metrics of the quality management framework eliminate the disadvantages of qualitative evaluation. The following are metrics that can be included in the QMF for e-services:

**Accuracy** represents the percentage of the number of times the e-service has provided accurate results to users' requests.

The **degree of satisfaction** [10] can be computed as:

$$DS = \frac{\sum_{i=1}^p DSR_i}{TR}$$

where:

DSR – the degree of satisfaction for the requirement i

TR – total number of requirements

p – the number of requirements

The degree of satisfaction for a user of executive requirement is a value from 0 (no satisfaction) to 1 (fully satisfied).

**Repeated consumers** represent the percentage of users that have used the same e-service more than one time.

**Awareness** represents the percentage of targeted users that are aware of the e-service existence and its features.

**Cost** represents the fee that has to be paid to access the service. It can be expressed as per-use cost or per-membership cost. Per-use cost implies that the user is going to pay a fee every time he is accessing the service, where per-membership cost implies that the user pays a fee once a period, usually in advance, and gets access to the e-service for that period.

In [10] the cost of resources takes into account the category of resources and the cost per unit for each category:

$$C = \sum_{i=1}^w NR_i d_i p_i$$

where:

NR<sub>i</sub> – number of resource from the category i

p<sub>i</sub> – price per unit for the resource category i

d<sub>i</sub> – units of usage for the resource category i

The total cost of e-service can be defined as:

$$C_T = \sum_{i=1}^k c_i ,$$

where

k – the number of project phases

c<sub>i</sub> - the cost of all resources from the phase i

*Request of satisfaction based on time* represents the time consumed to access the e-service. Depending on the e-service nature it can be expressed in seconds, minutes, hours, days, month and even years.

$$R_2 = \frac{\sum_{i=1}^n O_i}{T}$$

where:

T – period of time

O<sub>i</sub> – the output i (deliverables, results)

At a national level the following indexes are used for comparative assessment of the states' ability to deliver on-line services and products to their citizens.

**Web measure index** is based on a five stage model (emerging, enhanced, interactive, transactional, and connected) and ranks countries based on their position through the various stages.

**Telecommunication Infrastructure Index** is a composite index of five primary indices, each weighting 20% in the total value of the index:

1. Internet Users /100 persons
2. PCs /100 persons
3. Main Telephones Lines /100 persons
4. Cellular telephones /100 persons
5. Broad banding /100 persons

**Human Capital Index** is a composite index of the adult literacy rate and gross enrollment ratio. Adult literacy rate is weighted 67% and gross enrollment ratio is weighted 33%.

**Readiness index** is a composite index comprising the web measure index, the telecommunication infrastructure index and the human capital index.

**Table 2.** E-Government Readiness for Eastern Europe [18]

Country	2008 Index	2005 Index	2008 Ranking	2005 Ranking
<b>Czech Republic</b>	0.6696	0.6396	25	29
<b>Hungary</b>	0.6494	0.6536	30	27
<b>Poland</b>	0.6134	0.5872	33	38
<b>Slovakia</b>	0.5889	0.5887	38	36
<b>Ukraine</b>	0.5728	0.5456	41	48
<b>Bulgaria</b>	0.5719	0.5605	43	45
<b>Romania</b>	0.5383	0.5704	51	44
<b>Belarus</b>	0.5213	0.5318	56	51
<b>Russian Federation</b>	0.5120	0.5329	60	50
<b>Republic of Moldova</b>	0.4510	0.3459	93	109

As we can see in table 2, Romania ranks 7<sup>th</sup> in Eastern Europe and 51 in the world, by the e-government readiness index. Sweden, Denmark and Norway are top 3 in this order by the same index and United States is ranked 4<sup>th</sup>.

## 5. Conclusion

E-services are offering speed, efficiency, flexibility and innovation to their users. In most of the cases they are available 24/7 and accessible from any location. E-services are mostly paperless which therefore they have a lower environmental impact than traditional paper based public administration services.

E-Service Quality Management Framework provides benchmarking capabilities and comparative assessment of e-services. It also supports making decisions in improving the quality of service and overall customer satisfaction.

The advances in mobile devices technology have increased the functionality of cell phones. This enabled development of new applications for mobile phones like: contacts

management, email capabilities and Internet browsing. It also made possible the development of just-in-time services, or mobile services that literally offer anytime and anywhere access to services like: mobile banking, mobile learning, mobile commerce, etc. as long as the cell phone has a broadband internet connection enabled. This allows users to either update their skills or pay their bill while waiting in the airport for their flight, while waiting at the bus terminal for their bus or while commuting.

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## USING BUSINESS RULES IN BUSINESS INTELLIGENCE

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**Abstract:** *Global recession brings new problems in nowadays business environment. In this period of economic recession, every organization must consider not only to survive, but also to improve its activity. Business Intelligence (BI) is one of the instruments that offer support in getting beyond crisis. If properly developed and implemented, BI can lead to improvements in decision making and to operational efficiency. This article is focused on the implementation of business rules, as an essential part in the development of BI systems, proper for the actual business climate and its underlying fluctuations.*

**Key words:** *business intelligence; business rules; metrics; patterns; public acquisitions*

### 1. Business Rules and Business Intelligence

Global recession brings new problems in nowadays business environment and many organizations must reduce costs and reorganize their business models in order to remain on the market. Business Intelligence (BI) instruments may provide organizations necessary information not only to survive recession, but also to achieve a good market position, thus being a real business differentiator. Likewise, BI systems may provide means to increase business value, answers to key questions, information about potential operational risks and financial metrics. If well implemented, BI systems can lead to improvements in decision making and to operational efficiency.

Business rules represent an essential part of any BI project. They allow automatic data interpretation, definition of performance key indicators, through important redline values and provide solutions for problem solving. BI experts use the term „business rule” in a variety of meanings and contexts. The definitions of this concept may be exclusively focused on a business perspective or an Information Technology (IT) perspective. Ronald G Ross offers a description of business rules, covering both views. From the business perspective,

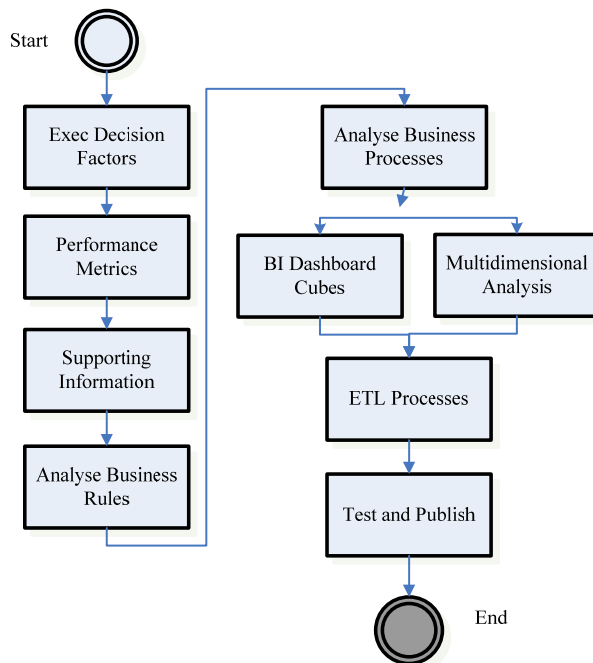


„Business rules are literally the encoded knowledge of your business practices“, and from an IT point of view „A business rule is an atomic piece of reusable business logic“ (Ross, 2003).

From an IT perspective, business rules are often encoded in either the ETL (Extract, Transform and Load) processes of a data warehouse or within BI tools during the design of specific reports or in analysis stages of business processes, situations that do not allow business users to remodel the implementation. A more efficient way to implement business logic is to independently describe business rules in a separate module. This software component is dedicated only to the implementation of business logic and offers four big advantages (Blasum, 2007):

- It is well designed and the business logic module is transparent to business users;
- It allows adaptation of business rules to frequent changes;
- It reduces duplicates, meaning that if the IT department decides to change an ETL or BI instrument, business rules implementation will not change;
- It allows inter-functionality, large scale IT usability and business rules management.

Business rules identification and analysis can be seen as a distinctive stage in the development process of a BI project (Figure 1). In order to integrate business rules into BI projects, the following aspects must be considered (Debevoise, 2007): ❶ identify rules that affect the metrics you are modeling; ❷ analyze the rule for redline values and incorporate these as dimensions in the data warehouse; ❸ extract numerical computations and add these as facts in the data warehouse. The development of a BI systems using the above guidelines will allow managers to evaluate the effects due to changes in redline values and calculations. All rules being organized in a centralized manner, it will be easier to locate a rule and to use it for decisions evaluation.

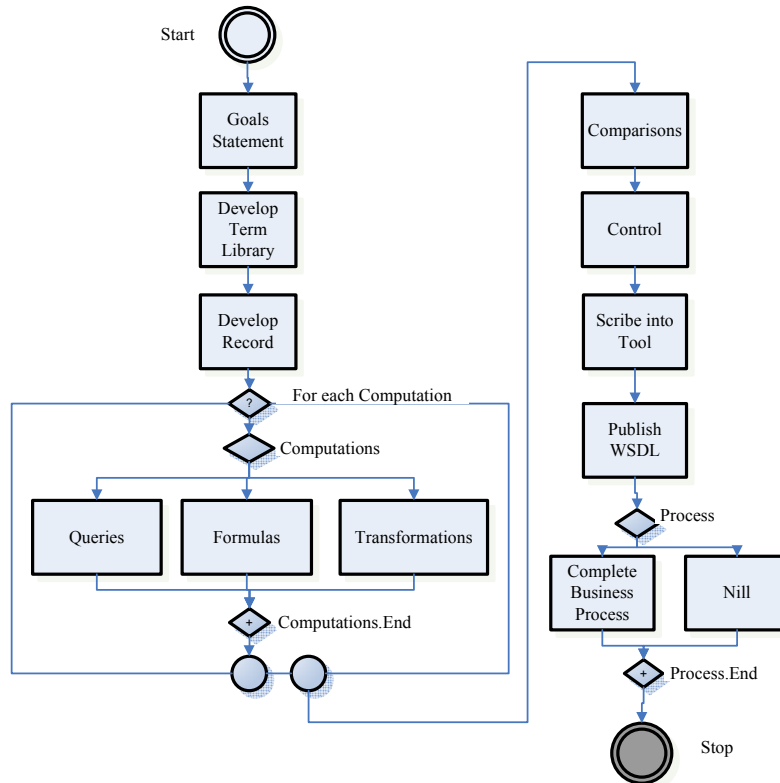


**Figure 1.** The basic process for developing BI for the project (Debevoise, 2007)

In order to be completely specified, each business rule must (Debevoise, 2007):

- classify a type, division or sort (for example, clients may be classified as preferred,

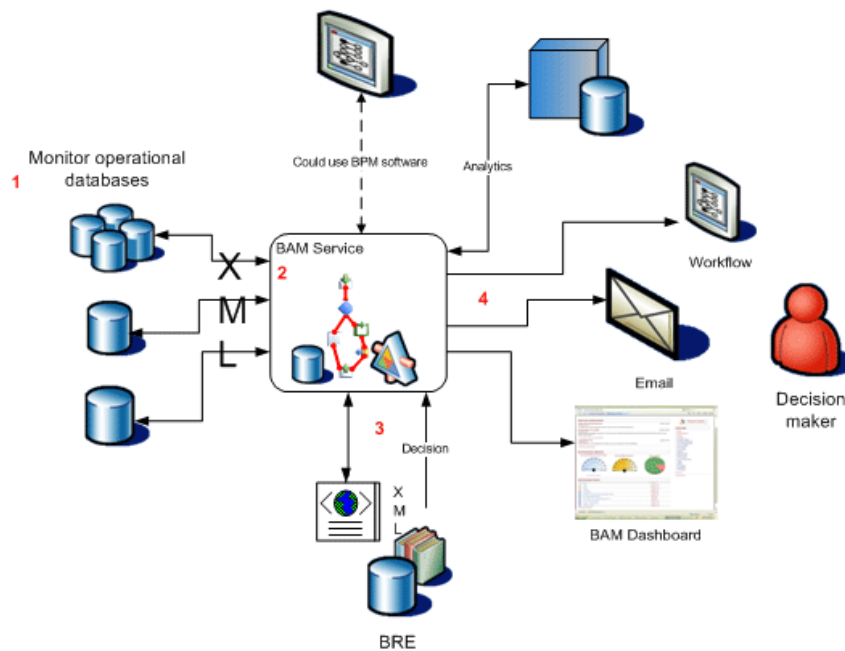
ordinary or not preferred, requests can be classified as approved, rejected, in progress or finalized); ● *calculate* formulas, to query data and statistics, to transform and associate values (constraints are often numerical, for example requests must not exceed a client's available budget); ● *compare* the calculation to the redline (redline is the key value that must be met or not exceeded or situated within a certain interval); ● *control* what is true or valid, correct or mistaken, and the messages that go with them. A business process for creating business rules consists of the following activities (figure 2):



**Figure 2.** A process for developing business rules (Debevoise, 2007)

Creating a BI environment involves building an analytical data warehouse for managers. In many institutions, the most important decision metrics are calculated based on information obtained from various systems. For this reason, Business Process Modeling (BPM) is an important technique for collecting this information, and, together with the data warehouse, represents a method for integrating different sources of information. The analysis of processes and business rules (BR) offers support for the business analysis needed to create a BI solution, BR helping in defining the dimensions and metrics. One of the key factors of successful development is the use of BPM analysis and BPM/BR for improving the data warehouse schema.

The combination between business rules and web services offers an adequate approach for applications integration and sharing of distributed information. Business rules adoption, together with a service-oriented architecture, allows the integration of strategic corporate applications between multiple business units. For example, the same business logic that has been explicitly defined in a Business Rules Management System (BRMS), may be shared in a Service-Oriented Architecture (SOA) with other applications that need it. These applications communicate via XML with the Business Rules Services (figure 3) (Holden, 2007).



**Figure 3.** Business Intelligence General Architecture (Holden, 2007)

## 2. Business Rules Patterns

Currently there are several ways for textual specification of business rules, the main options being: informal (for example natural language or structured English), formal or semi-formal descriptions (for example OCL, UML, ORM, RuleML) or the use of a predefined business rules language, proper to all commercial BRMS. Business rules patterns are an alternative specification method, characterized by high generality and which offers a series of advantages, such as (REEDER, 2001):

- *Patterns are a first step in formalizing business rules statements:* often, the idea of introducing business rules is well received, but without carefully giving attention on how they are documented. By using a list of possible patterns, business rules identification becomes systematic and authentic.
- *Patterns encourage consistency in the presentation of the information captured by rules,* allowing those who describe rules to concentrate not on the presentation form, but on their content.
- *For business people, patterns eliminate ambiguity and enable validation:* unlike the diagrams that describe models of data or processes, the list of business rules may be reviewed by different people without any necessary explanations or additional documentation.
- *For developers, patterns appear to be Pseudo-Code,* especially since every term used to specify the rules can be mapped to an entity or attributed a value in the database model.

Starting from the categories of patterns described in (MORGAN, 2002), (VON HALLE, 2002) and (REEDER, 2001), this article proposes a potential list of rules patterns, suitable for describing rules during the requirements specification and analysis phases of the software development cycle. These patterns should be regarded as a suggestion for structuring the specifications and not as a mandatory requirement, with the possibility to

customize them according to the characteristics of the system. It must be noted that from the categories of patterns found in literature, those which offer guidelines were excluded, because they may create ambiguities and are not suitable for specifying business rules at the information system level.

A number of notation conventions will help to formalize the rules pattern, but will not appear in the rules statements. These are the following:

- round brackets () include a group of elements;
- brackets [] include optional items;
- vertical bar | separates alternative items;
- angular brackets < > include special items, which will be subsequently defined.

In order to build a pattern it is important to understand the precise meaning of its component elements. A list of variable and predefined pattern elements is described in Table 1.

**Table 1.** Predefined pattern elements  
(adapted from MORGAN, 2002; VON HALLE, 2002; REEDER, 2001)

ELEMENT	DESCRIPTION
<term>	A noun or noun phrase recognized as a business entity. To show more precisely the applicability of a rule, the entity can be qualified by other descriptors, such as its existence in a given geographical area.
<characteristic>	It refers to a behavior that the business must be conducted, or the imposing of a certain relationship.
<fact>	Emphasizes the combination of two or more terms, so it describes a relation between terms. When additional information is needed, the relationship between terms can be qualified by other descriptors.
<operator>	Help to establish the relationship between the two terms. The list of operators may include mathematical symbols or textual descriptions: =, <, >, <=, >=, <>, in, not, is not, has not, has at least n, has at most n, has exactly n, etc.
<facts-list>	A list containing elements of type <fact>.
<result>	Any value, not necessarily numeric, which has a specific meaning for the business. Often the result is a value of an attribute of business object.
<formula>	A definition of an algorithm based on which are determined the values of a result.
<x>, <y>	Numerical parameters.
<enumeration-list>	A list of mutually exclusive values that a term may have. An open list indicates that subsequent changes may incur as a result of changing requirements. A closed list suggests that changes to the list are anticipated. This distinction is intended to help choosing an appropriate implementation solution.
<condition>	Generic term that defines the antecedent of a simple rule, in the form of a combination of the following elements: <term>, <characteristic>, <operator> and <enumeration-list>.
<inferred-knowledge>	Knowledge arising from evaluation of one or more elements of type <condition>.
<action>	Actions arising from evaluation of one or more elements of type <condition>.
<value-term>	A value of a term for a particular instance.

As there are categories of business rules, there also is a variety of patterns for rules that to a certain point overlap the categories of rules. Rule-based development theory

requires that at the basis on any rules model, there should stand a model of facts, built upon the business terms. For this reason, the proposed list will include templates for the description of terms and facts. Likewise, there will be included patterns that describe classifications and enumerations, as they are very useful and helpful in assigning possible values for class attributes.

In the following there are presented the nine categories of proposed rule patterns, accompanied by examples regarding an ordering system.

**Pattern 1 : Term**

This template is intended to provide a widely accepted definition for a given business term.

**<term> is defined as <textual description>**

Examples:

<b>Customer</b> is defined as any person or company interested in purchasing the company's products.
<b>Direct Customer</b> is defined as any customer who buys directly from the store.
<b>Online Customer</b> is defined as any customer who purchases using the company's virtual store.
<b>Discount</b> is defined as a price reduction for a certain product under certain conditions.

**Pattern 2 : Fact**

This template depicts the relations between terms and may take several forms.

- <term1> is a <term2>**
- <term1> [may] verb <term2>**
- <term1> is composed of <term2>**
- <term1> is a role played by <term2>**
- <term1> ha a property of <term2>**

Examples:

<b>Customer</b> places an <b>Order</b> .
<b>Manager</b> is a type of <b>Employee</b> .

**Pattern 3: Classification**

This pattern determines the truth value for an element of type **Term**. It is possible that such term has only a temporary use within the system. But if these are long time elements, then it would be preferable to define them through the **Term** template.

**<term > is [not] defined as <value-term>**  
**(if | only if) <fact>.**

Example:

<b>Rule 1</b>	An order is defined as urgent if it has to be delivered within 12 hours.
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**Pattern 4: Enumeration**

This template establishes a range of values which may be associated with a term or result.

**<term> | <result > must be chosen from the following [open |closed] list :**  
**<enumeration-list>.**

Examples:

<b>Rule 2</b>	A customer category must be chosen from the following open list: Standard, Premium.
<b>Rule 3</b>	An order category must be chosen from the following closed list: Normal, Urgent.
<b>Rule 4</b>	Status of an order must be chosen from the following closed list : Placed, Accepted, Paid, Ongoing delivery, Delivered.

**Pattern 5: Simple constraint**

It is one of the most common rule patterns encountered in software systems requirements and aims to impose a constraint on the subject referred by rule.

<term> must [not] be | may be <value-term>  
 [(if | only if) <fact>].

Examples:

<b>Rule 5</b>	A normal order should be delivered no later than three working days.
<b>Rule 6</b>	An additional discount may be applied only if the product is not already included in a promotion.

**Pattern 6: List constraint**

Similar to the previous pattern, this describes a constraint imposed on the subject of a rule, the difference being that the imposing constraints will be taken from a list of facts.

<term> must [not] be | may be <value-term>  
 (if | only if) at least <x> [and not more than <y>] from the following conditions is | are true: <facts-list>.

Example:

<b>Rule 7</b>	An order must not be accepted if at least one of the following conditions is true: <ul style="list-style-type: none"> <li>- Customer has placed five orders that are accepted.</li> <li>- The customer has not paid the last delivered order.</li> </ul>
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**Pattern 7: Calculations**

This pattern has the role to establish a link between business terms and to define the calculation formula of a term or result.

<term > | <result> is calculated as <formula>  
 <term > | <result> = <formula>

Example:

<b>Rule 8</b>	The total value for an order is calculated as the sum of the values of ordered products minus discount value plus transportation fees.
---------------	--

**Pattern 8: Inference**

This pattern contains a set of conditions which, when true, establish the truth value of a fact.

if <condition>  
   [AND/OR <condition>  
 AND/OR <condition...>]  
 then <inferred-knowledge> [is calculated as <formula>].

Example:

<b>Rule 9</b>	If a Premium customer has not paid orders within 30 days, then he is degraded to the Standard category.
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**Pattern 9: Reaction**

This pattern checks certain conditions and, in case they are true, initiates an action or a suggestion for an action execution.

if <condition>  
   [AND/OR <condition>  
 AND/OR <condition...>]  
 then <action>

[<action>

<action> ...]

Example:

<b>Rule 10</b>	If an online customer is registered, then display products which are recommended in accordance with his profile.
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It's worth mentioning that the proposed patterns are not mutually exclusive, meaning that for a certain business rule there isn't a single type of suitable pattern. Specifications described in the form of Simple constraint and List constraint could be represented as Inference or Reaction patterns. The latter were introduced because, in terms of form, they are closer to the code that implements rules. Thus, depending on needs or preferences, developers may choose a specification style closer to natural language or programming languages.

### 3. Public Acquisitions Case Study

Increased organizational needs and quality standards, lack of management systems, as well as the current economic recession situation, require the need for integration of Business Intelligence solutions in public institutions. For monitoring progress and how the department adapts to legislative and economic changes, the manager and the staff within a Public Acquisitions Department (PAD) should monitor, control and report their performance fairly, consistently and directly. Lack of consistent and accurate data will aggravate the process of creating an environment within which performance will be properly assessed and improvements will be stimulated. Thus, at PAD level, a system of indicators should be created in order to provide a perspective on the performance of public acquisitions over time, on best practices in the field and on key performance areas to be improved. Next we will identify and specify some key business rules responsible for business decision-making in the development of a BI system for public acquisitions, through the following stage:

#### A. Identify Goals

- a) The general Goals identified at the level of public institutions are:
- increase savings;
  - enhance the quality of products/services offered;
  - increase opportunity in the acquisition process, observing the laws and regulations in force.

For an acquisition process to be performance, efficient and effective, it should provide three main objectives: savings, quality and opportunity. One of the principles underlying the public acquisitions' contract awarding procedure is the efficiency of using funds. Thus, the main function that PAD must provide is to ensure that money is spent wisely. This will lead to savings on the purchase of goods and services that are needed by the institution.

#### B. Identify performance quantitative indicators for public Acquisitions

The process of creating a system of indicators is based on three steps: ❶ *identify the general objectives*, ❷ *identify key Acquisitions processes necessary to achieve the objectives* and ❸ *identify necessary organizational resources and imply the definition of indicators for all*

key performance aspects that have been identified (Ghilic-Micu et al., 2008). To achieve the general objective regarding the growth of savings, we propose the following set of indicators (table 2).

**Table 2.** The system of indicators related to the savings goal

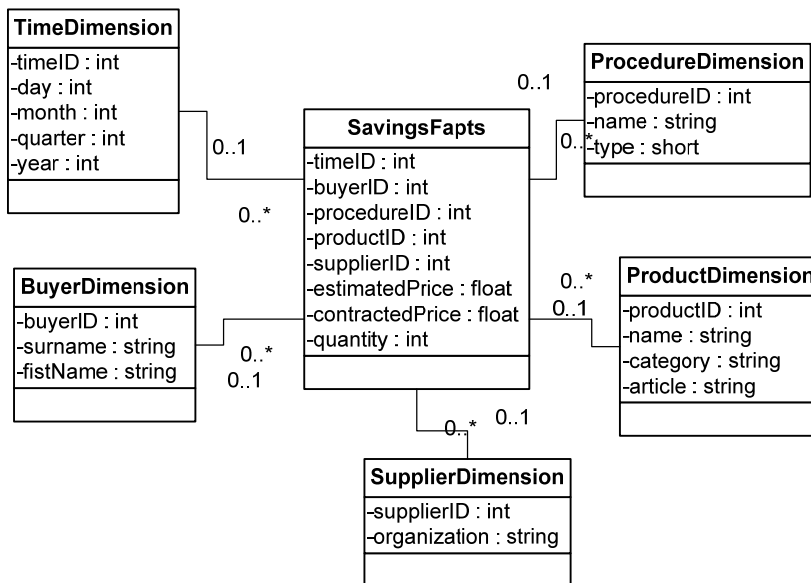
Step	Specific indicators	Formula
①	Savings (S)	$S = \sum_{i=1}^n Q_i (PE_i - PC_i)$ , where n- number of products contracted over a period of time, $Q_i$ – contracted quantity of product i over a period of time t; $PE_i$ - estimated price for product i, $PC_i$ – contracted price for product i
②	The percentage of direct costs from total costs ( $I_{dc}$ )	$I_{dc} = \frac{\sum_{i=1}^n PC_i \times Qda_i}{TV}$ , where $PC_i$ – contracted price for product i, $Qda_i$ – quantity of the product i purchased through direct acquisitions; TV – the total value of acquisitions
②	The percentage of costs by using electronic means ( $I_{em}$ )	$I_{em} = \frac{\sum_{i=1}^n PC_i \times Qem_i}{TV}$ , where $PC_i$ – contracted price for product i, $Qem_i$ – quantity of the product i bought using electronic means, TV – the total value of acquisitions
②	The percentage of acquisitions procedures carried out online or in combination online & offline ( $I_{pe}$ )	$I_{pe} = \frac{NP_e}{NP}$ , where $NP_e$ – the number of acquisitions procedures carried out using electronic means, NP – the total number of procedures performed
③	Percentage of staff who attended training courses ( $I_{tc}$ )	$I_{tc} = \frac{NP_{tc}}{NPers}$ , where $NP_{tc}$ – number of people who have attended at least one course for qualification in the field, completed by obtaining a recognized diploma, $NPers$ – total number of persons
③	The percentage of annulled procedures by the fault of the contracting authority ( $I_{pa}$ )	$I_{pa} = \frac{NPA}{TP}$ , where NPA – number of annulled procedures by the fault of the contracting authority, TP – total procedures performed

**C. Describe each indicator as a completely specified business rule**

For exemplification, we will specify in detail the business rule for calculating the “Savings(S)” indicator. *The objective of this business rule is the calculation of savings achieved by the contracting authority, as an aggregate indicator and divided for the following dimensions: time, buyer, procedure, product and supplier.* The facts in the data warehouse include estimated unit price, contracted unit price and quantity (figure 4).

Any public institution must measure the amount of savings depending on these dimensions, because this information is useful to managers in making timely decisions on how to reinvest and stimulate the acquisition process.





**Figure 4.** Dimensional model for savings

Savings is a calculation business rule, whose formula was presented in table 2 (1) according to the business rules patterns previously proposed. In order for this rule to be completely specified and to be able to calculate Savings for each dimension, we have to provide the following additional information:

- **Savings Data Elements:** the important data elements are: product identifier, buyer identifier, supplier identifier, procedure identifier, time identifier.
- **Savings Classification:** the rule classifies the savings as related to a certain period of time, a type of procedure or product, a certain buyer or client.
- **Savings Computations:** For the aggregate indicator, within a period of time - using the product identifier, look up for the contracted price and contracted quantity within its corresponding contract row, then look up for the estimated price within its corresponding procedure row. For each dimension:
  - Procedure - using the procedure identifier look up for each productID and its corresponding estimated price, then look up for the product's contracted quantity and price in its corresponding contract row;
  - Product - using product category look up for each procedure identifier, look up for each productID and its corresponding estimated price, then look up for the product's contracted quantity and price in its corresponding contract row;
  - Supplier – using the supplier identifier look up for each contract identifier, then look up for the contracted price and quantity. Then look up for the product identifier in its corresponding procedure row and find its estimated price.
  - Buyer – using the buyer identifier look up for each procedure identifier, then look up for each productID and its corresponding estimated price and contracted quantity in its corresponding contract row.
- **Savings Comparisons:** compare contracted prices and estimated price and returns the quantity multiplied by the price difference.
- **Savings Control:** business rule will be applied in an aggregate form or for every dimension. Redline value for saving is zero.

In order to be able to calculate saving, the following related constraint business rules (specified using the 5<sup>th</sup> business rules pattern) must be evaluated as true in advance:

- A request on a product **must be approved only if** its estimated value is less then the available founds.
- The contracted value **must** be less or equal with the procedure's estimated value.

**D. Publish business rules service**

When the business process is ready to run the business rules, the necessary data must be provided. The business rule for calculating savings will need a simple type of registration which is expressed in a data type definition, such as::

```
<? Xml version="1.0" encoding = "UTF - 8"?>
<!ELEMENT SavingsRule (timeID, productID, buyerID, supplierID, procedureID)>
<ELEMENT timeID (#PCDATA)>
<ELEMENT productID (#PCDATA)>
<ELEMENT buyerID (#PCDATA)>
<ELEMENT supplierID (#PCDATA)>
<ELEMENT procedureID (#PCDATA)>
```

When the business rule is exposed as Web service, business rules software will create the data type. Having the data type defined, the business process software automatically includes the data type in workflows.

**4. Conclusions**

Every organization operates according to a set of business rules. We can even speak of two major classes of business rules: external rules, coming from legal regulations that must be observed by all organizations operating in a particular area, or internal rules which define the organization's business politics and aim to ensure its competitive advantages in the market. Besides this, business rules are a critical component of any performance management system and any BI system. To be correctly managed, they must be treated as distinct artifacts in the software development process. A BI system typically includes a large set of indicators in order to measure the organization's performances. Frequently, these indicators act as calculations business rules, having several influence factors.

This article outlined the role of business rules within a BI project, especially in a SOA environment. It also proposes a language of business rules patterns, suitable for business rules specification during the requirements specification and analysis phases of the software development cycle. The results of our research were exemplified through a case study for public acquisitions.

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## COLLABORATIVE SYSTEMS TESTING<sup>1</sup>

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**Abstract:** Collaborative systems are widely used today in various activity fields. Their complexity is high and the development involves numerous resources and costs. Testing collaborative systems has a very important role for the systems' success. In this paper we present taxonomy of collaborative systems. The collaborative systems are classified in many categories and there are a lot of criteria for collaborative systems classification. It is presented the importance of testing process in collaborative systems. The paper presents methods, techniques and builds metrics for collaborative systems testing, focusing on collaborative software.

**Key words:** Collaborative Systems; Software Testing; Metrics; Indicators

### 1. Introduction

Collaborative systems are an important research field of knowledge-based society and many human activities are involved in this area. Science has great impact on the development of different types of collaborative systems from various activity fields. It is very important to achieve the testing process in every collaborative system in order to assure the good functionality and to eliminate any bug or possible error.

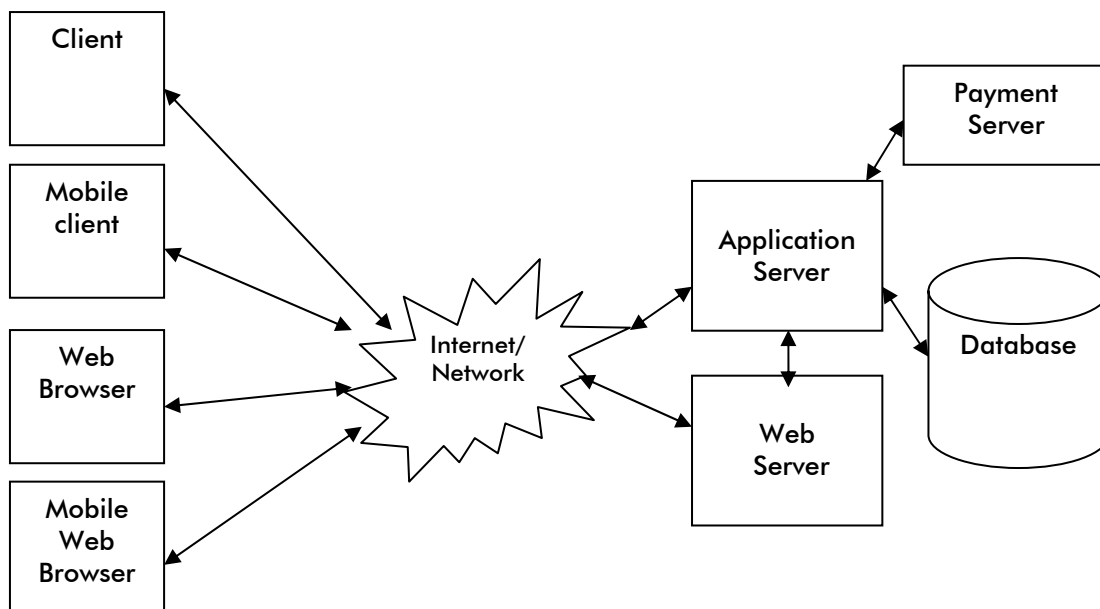
Collaborative systems should work better than other types of systems. This is achieved by:

- *reducing the time waiting in line*, to settle and resolve a specific problem: this proposal applies to collaborative systems involving a large interaction with customers such as banks or stores. Parameters that characterize the process of waiting are: the average number of people waiting in line, the average holding time for a person, the average number of people served and the average serving time for a person. In the case of the collaborative banking system is added also the volume of money traded per unit time;

- *increasing the volume of operations* performed on the mobile, internet banking and other alternative channels of communication, in the case of the banking system. These operations involve a lesser interaction with bank staff, leading to a higher speed of performing transactions. Thus increase the number of people served by the collaborative system, and the number of people waiting in line tends to zero. The implementation of alternative channels of communication is costly for a bank, but the growth rate of profits obtained by the use of these services is upward;
- *reducing employment fluctuations*, in order to increase the stability of collaborative system. A person in a certain position in an institution has accumulated experience that gives a certain stability and safety in the workplace. The staff fluctuation in a bank leads to a decrease in system efficiency and reducing productivity. To reduce this fluctuation, the department of human resources within the bank has a very important role, it can contribute by stimulating and motivating employees;
- *increasing adaptability of staff to the work environment*, in order to increase efficiency and reliability of the collaborative system.

The collaborative systems are developed based on a set of specifications that were defined in the analysis stage in order to establish the goals for the development process. The system must behave and must offer the results that the agents want and that they have established at the start.

Collaborative software architecture is based on distributed systems. That includes a server application, client application and a database server. The client application could be Web based or a rich client, a mobile or desktop client. Figure 1 depicts a general architecture of a collaborative system. It includes all types of clients and servers. The network include wired and wireless transmission medium.



**Figure 1.** Architecture of a collaborative system

Collaborative systems comprise collaborative software, hardware and all the required personnel. So, testing is done for these dimensions: software, hardware and people. Collaborative system testing uses black-box testing strategy without any knowledge of the system design or code logic. In this paper we will focus mostly on collaborative software testing.

The evaluation of *personnel* involved in collaborative systems could take into account the following aspects:

- education level;
- certification level;
- social abilities;
- experience;
- team homogeneity degree;
- work productivity.

Hardware issues can be the result of incompatibilities between different hardware components of the computer on which the application is used or could be due to hardware faults.

During collaborative software development the testing stage is very important and requires many resources. The following sections in this paper present taxonomy of collaborative systems, methods and techniques for collaborative software testing and several metrics related to collaborative software testing.

## 2. Collaborative Systems Classification

After the criterion field of application, collaborative systems are classified in: collaborative functional systems, collaborative micropayment systems, collaborative planning systems, collaborative tagging systems, collaborative writing systems, and collaborative medical systems.

*Collaborative functional systems* include the *collaborative banking systems* and cross all the activities taking place in the economy, providing necessary information and overall coordination for production and finance management.

A banking information system is thus designed to automate a higher set of current bank operations and provide strategic, tactical and operational information necessary in the decision-making process.

The main feature of a modern banking information system is the connectivity level between the factors involved in the banking activity. From this point of view, the banking information systems development supposes the successive or directly implementation of the following types of information systems:

- *banking information systems without connectivity*, which are characterized by the existence of independent computers that run applications specific to certain departments: accounting, credit, etc.; the data transfer between computers is provided, usually through external supports; such information systems are encountered, especially in smaller banking units like branches and subsidiaries;
- *banking information systems with local connectivity*, which are information systems based on local computers networks;
- *banking information systems with global connectivity*, which are information systems based on wide area networks, which connects local networks of the

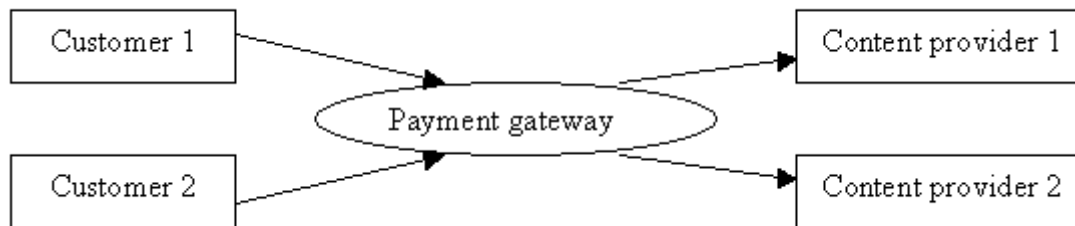
banking units. [8]<sup>4</sup>

All the information systems from a bank are collaborative systems, because they require the cooperation, communication and coordination of many software applications in order to achieve a common goal. This common objective can be represented by the successful processing of a payment order or by the interest calculation of a term deposit.

**The banks information system is very complex and very clever, because it must manage client accounts. The bank existence to the market is limited in functionality and maintainability of its information system.**

The collaborative banking system is a system with high complexity, with a large number of components and a large variety of links between them. The complexity of the banking system is given by the operations they carry out, but also by the collaboration between different banks from different countries and by the alignment to standards imposed by the regulations in this worldwide field. The collaborative banking system has components that can be represented by using a graph, the nodes being represented by these components, and the arcs by the links between components.

*Collaborative micropayment systems* guarantees inter-operability, but still allow customers and content providers to use their payment system of choice. In figure 2 is presented a simplified architecture of a collaborative micropayment system.

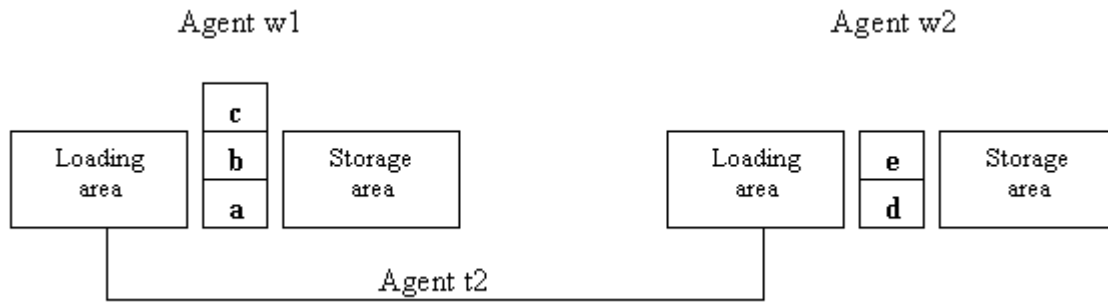


**Figure 2.** Architecture of a collaborative micropayment system [1]

Collaborative micropayment systems have the potential to provide non-intrusive, high-volume and low-cost pay-as-you-use services for a wide variety of web-based applications. [7]

The high quality services offered by the banks have developed the evolution of collaborative micropayment systems. The banks offer many internet banking solutions and software applications for achieving the development of electronic payments. These services are much secured, including benefits like electronic signature and token authentication.

*Collaborative planning systems* present the most appropriate way to tackle certain kind of planning problems, especially those where a centralized solving is unfeasible. The main goal is to efficiently obtain a good collective plan. In the figure 3 is shown an example of collaborative planning system. In the proposed example, the agent w2 has to stack package d on top of a and package a on top of c, but packages a and c are not in the warehouse. Therefore, the only way to achieve its goals is to get packages a and c in its loading area [3].



**Figure 3.** Example of collaborative planning system [3]

Collaborative planning requires capabilities often not found in traditional planning systems. Most importantly, the development of plans must be incremental allowing people to develop plans by focusing on a small part of the plan, exploring options, and making a few decisions before considering the rest of the problem [6].

*Collaborative tagging systems* provide a new means of organizing and sharing resources. A collaborative tagging system allows arbitrary users to assign tags freely to any documents available on the web [2].

Collaborative tagging systems are nowadays popular tools for organizing and sharing information on the web. While collaborative tagging offers many advantages over the use of controlled vocabularies, they also suffer from problems such as the existence of polysemantic tags [4].

In general, collaborative tagging refers to a system in which users associate keywords, known as *tags*, with various objects or references to objects, e.g., data. Each tag can be user-defined and is usually descriptive of some aspect of the objects to which the tag is associated. A tag can be viewed as a form of metadata in that each tag provides information about the data to which the tag is associated [5].

Currently exist many collaborative tagging systems, but there is the need for a service to integrate the data from the multiple systems to form a large and unified set of collaborative data from which users can have more accurate and richer information than from a single system [15].

*Collaborative writing systems*, their major benefits include reducing task completion time, reducing errors, getting different viewpoints and skills, and obtaining an accurate text. On the other side, many challenges are raising, ranging from the technical challenges of maintaining consistency and awareness to the social challenges of supporting group activities and conventions across many different communities. For collaboratively writing a document various strategies exist: users can jointly write a document by working closely together or they can work separately, their work being subject to review by other group members.

A collaborative writing system is modeled as follows: it considers  $n$  sites with each site owning a copy of shared data. When a site performs an update, it generates a corresponding operation. A collaborative writing system consists of a set of participant systems connected by a communication network [10].

*Collaborative medical systems*, in which modern communication technologies allow doctors from around the world to work on the same patient. In a chirurgical operation each person from the group of doctors has distinct roles.



In [9] it is analyzed a collaborative system model representing a training on different chirurgical activities that is done in a virtual medium. The training is based on the scenario in which the instructor and the trainee are on different locations. The instructor and the trainee share a common virtual space that contains various three-dimensional anatomical models. Each person interacts with the other one through the virtual space and a medical simulation engine describes the physical and logical behavior of objects present on the virtual scene. The interaction is maintained by a multi-modal interface that uses visual 2D and 3D data, voices and audio simulation. Each person is in front of a working table that has a monitor and stereo active pair of glasses. All of these generate a three-dimensional desktop. For collaborative use, it has been implemented a mini broadband system that allows creating a videoconference between persons. The interaction between the instructor and the trainee is based on voice, gestures, chirurgical demonstrative actions, step by step tutorial and simultaneous actions.

**Table 1.** The main characteristics of collaborative systems

<b>Collaborative System Type</b>	<b>System Complexity</b>	<b>Required Reliability</b>	<b>Security requirements</b>	<b>Number of concurrent users</b>
Functional	High	High	High	High
Micropayment	High	High	High	High
Planning	Medium	Medium	Medium	Medium
Tagging	Low	Low	Medium	Medium
Writing	Low	Low	Medium	Medium
Medical	High	High	High	Low

Table 1 summarizes several characteristics of collaborative systems, characteristics that influence the testing process. Each cell with value 'High' needs special attention on testing on that direction.

### **3. Methods and Techniques for Collaborative Software Testing**

Software testing is the process of finding errors in software. There are two main strategies for software testing: white box testing (structural testing) and black box testing (functional testing). For each strategy, many testing techniques strategy were developed. Software testing is a time consuming process and usually complete testing of the applications is impossible.

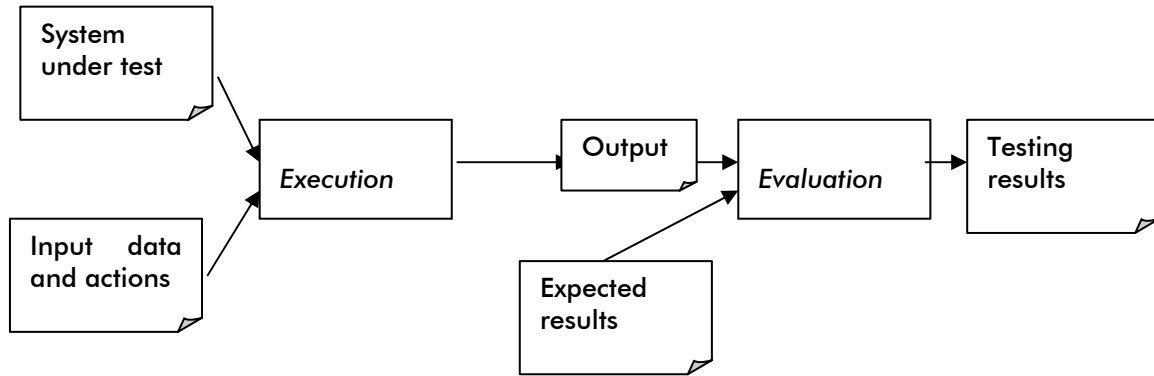
Collaborative software testing involves two aspects: common testing activities to all collaborative software and specific testing activities depending on the collaborative system type.

Testing collaborative software, as Internet application, requires the following type of testing: functional testing, compatibility testing, content testing, performance testing, load testing, security testing, Web server testing, application server testing and database testing. [11]. Unit testing, integration testing and regression testing need to take place during system development in order to assure high quality software.

*Functional testing* is needed in order to check if the behavior of the collaborative system acts as specified. The details regarding this kind of testing depend on the nature of the collaborative systems. The main activities involved are:

- link checking;

- forms testing;
- embedded objects functional testing (Flash applications, Java applets, video players etc);
- database transactions testing.



**Figure 4.** Functional system testing

Functional testing is mainly done automatically using specialized software. Figure 4 depicts the architecture of a functional testing system. The system under test is tested against test data and user actions. The expected results are based on specifications. The evaluation compares the expected result with the actual output and the testing results are displayed and logged.

For each collaborative system type, functional testing is made based on the system's specifications.

Trough *compatibility testing* the Web-based client of the collaborative software layout and behavior are checked on different operating systems and Internet browsers. This kind of testing reveals the problems with HTML and CSS content, ActiveX controls, Java applets, JavaScript and VBScript functions and forms. At this moment there are over 100 combinations between operating systems and Internet browsers. The testing team will focus on the most frequent combination or will test only the recommended combination.

Mobile clients will also be tested for compatibility if the collaborative system has support for these devices. In this field there are also various combinations between operating systems and browsers.

*Content testing* focuses on the correctness and the layout of texts, images, forms, UI controls and video, animation and sound files in page. This type of testing is made mostly manually and for some components is automated.

The content displayed on mobile devices is also tested, having in mind that there are numerous operating systems (Windows Mobile, Symbian, iPhone OS, webOS, proprietary operating systems, etc.) with specific GUI. Also, mobile web browsers exist for these platforms and their behavior is not the same from device to device or from platform to platform.

It is very important in a collaborative system the way in which the content is displayed, especially where the number of users is very high with a large diversity.

*Performance testing* is used to measure the behavior of the collaborative systems in various traffic conditions. Depending on the required bandwidth for audio, video, and data

transfers, tests can be done using less or required bandwidth. Data is collected and the results are analyzed in order to deal with performance issues.

Mobile devices have less computational power and memory than desktop computers so testing the performance of collaborative systems clients running on these devices is very important. There are tools used for performance testing for mobile environments.

*Testing the transactions security* is very important, especially for collaborative banking and micropayments systems, keeping in mind that confidential data are used, and if someone has access to these data, it could lead to important financial loses.

*Application server testing* focuses on testing its functional and structural characteristics. Application server components are tested using classical techniques and testing techniques that take into account the transactions and the asynchronous communications between them.

Every collaborative system uses at least a database, so database testing is required. *Database testing* deals with the checking if the queries and the update operations are executed correctly and if the connection between the application server and the database is reliable. The database integrity within the database server needs to be checked.

Aspects of the certification of the databases used in Internet applications are described in [12].

*Web server and application testing* focuses on:

- the interaction between the Web server and the application server;
- the interaction between the application server and the database server;
- security issues;
- scalability issues;
- the correctness of the server side scripts execution (PHP, ASP.NET, JSP, etc.).

The application server components will be tested independently and will be integrated within the application and tested accordingly.

*Load testing* is necessary to check if the collaborative system can manage a large number of users that access it simultaneously within acceptable limits, considering the response time. This will be done using automated tools that creates and simulates multiple clients simultaneously, accessing the systems' resources and measuring the response time and system lag. Collaborative functional and micropayment systems require load testing as the number of expected users is very high.

Also, load testing is made using large amount of data, for example on collaborative writing systems.

*Security testing* is done in order to be more confident that the system is secure. For that, the systems have to be tested using specific methods and techniques in order to assure confidentiality, integrity, authentication, authorization, availability and non-repudiation [14]. Secure software is good quality software. Not all collaborative software requires the same level of security (for example a micropayment system needs more tests related to security than tagging system). Security testing includes source code analysis, penetration testing, passwords checking [16].

#### 4. Collaborative Systems Testing Metrics

The metrics helps to make a quantitative analysis of the collaborative systems testing. The testing process evolution is represented by the continuous dynamic models: by differential equations or by systems of differential equations, as outlined by a single main indicator or a set of indicators related with the model equations, both among themselves and with the factorial variables which makes the process. Continuous linear dynamic models of collaborative systems are frequently encountered in researching the dynamics of testing processes and are represented by linear differential equations.

In order to evaluate the collaborative systems testing, we have defined several metrics, mainly focused on testing costs.

*The number of errors per size of collaborative system (ESCS) shows the efficiency of the testing team:*

$$ESCS = \frac{EDS}{CSS} ,$$

where:

EDS – number of errors detected in the system;

CSS – the size of collaborative system, usually expressed in lines of code (LOC or KLOC) of function points (FP).

The result of a software execution (success or failure) mainly depends on the number of errors that still exist in the software and on the user actions and inputs that are given.

*The cost of testing a collaborative system (CT) is composed by costs of testing for each component of the collaborative system added to cost of integration testing:*

$$CT = \sum_{i=1}^{NC} CCTC_i + CCITC ,$$

where:

NC – number of collaborative system components;

CCTC<sub>i</sub> – cost of testing i<sup>th</sup> component of the collaborative system;

CCITC – cost of integration testing of collaborative system components.

The cost of testing includes regression testing and can be decomposed on testing stages or the resources involved in testing. Integration testing costs are also higher than the integration costs for the classical applications.

For the collaborative systems there are many combinations of components that have to be integrated and tested. The total cost of testing collaborative systems is given by the sum of all testing activities. There are also some overhead costs. The main cost category is the personnel's salaries. Other costs include the costs of the tools and hardware used in testing. The main costs of software testing are described in [13].

The cost of resources involved in testing ( $C$ ) takes into account the category of resources and the cost per unit for each category:

$$C = \sum_{i=1}^w NR_i d_i p_i$$

where:

- $NR_i$  – number of resource from the category  $i$ ;
- $p_i$  – price per unit for the resource category  $i$ ;
- $d_i$  – units of usage for the resource category  $i$ .

The efficiency of testing method ( $ET_i$ ) is related to the number of errors found:

$$ET_i = \frac{NE_i}{NTE} \times k$$

where:

- $NE_i$  – number of errors found using method  $i$ ;
- $NTE$  – number total of errors found;
- $k$  – coefficient depending on the collaborative system type; it has values from 0 to 1 and it is calculated based on empirical data.

To define operational metrics for collaborative systems testing, it is necessary to accomplish a series of stages:

- validation of measured values for determining if they are correct ;
- definition of exact rules for building test examples;
- guarantee of the comparability of results by using same measuring procedures on predefined factors.

If are considered the collaborative systems  $S_1, S_2, \dots, S_n$ , we can also build other indicators for the implementation of testing metrics for collaborative systems. For each system  $S_i$  are collected the data  $d_{i1}, d_{i2}, \dots, d_{im}$  regarding it behavior. Through the intersection of  $d_{i1}, d_{i2}, \dots, d_{im}$  values are obtained some data, which is common to all collaborative systems. These information are necessary to create new indicators  $I_1, I_2, \dots, I_h$ . It selects from these indicators some of them which must be sensitive, stable and representative.

It must be reached equilibrium between the model dimension and its capability to give significant results. The metrics must be not too complicated because it will use lots of resources when implemented and also it must be not too simple because the measured levels will lose relevance.

## 5. Conclusions and Future Work

The development of collaborative systems conduct to increase their complexity and the global character of the economy is designed to determine a global character for many of the collaborative systems. From the information point of view, to these global collaborative systems must correspond global performance indicators, procurement systems scratchy and data conversion procedures, to transform heterogeneous information into homogeneous entries for aggregate indicators, defined in the metrics of collaborative systems.

Testing collaborative software has many in common with Internet application testing. Collaborative software testing is more complex than testing classical software. When a transaction has failed, there could be many causes for this:

- there are network problems;
- the application has errors; that could be on the server application or on the client application;
- the Web server or application server is poorly configured;
- the database management system is not working properly;
- the database scripts contains errors.

Collaborative software trend to be very complex and the testing effort increases. Also, the testing effort increases by combining many technologies and programming languages in developing collaborative systems.

Today, the application development needs to be made rapidly, so the time allocated for the testing process be shortened. This could lead to poor quality of the applications, but combining automated testing tools and manual testing with other verification activities, and having very good testing plans, the testing process will succeed.

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